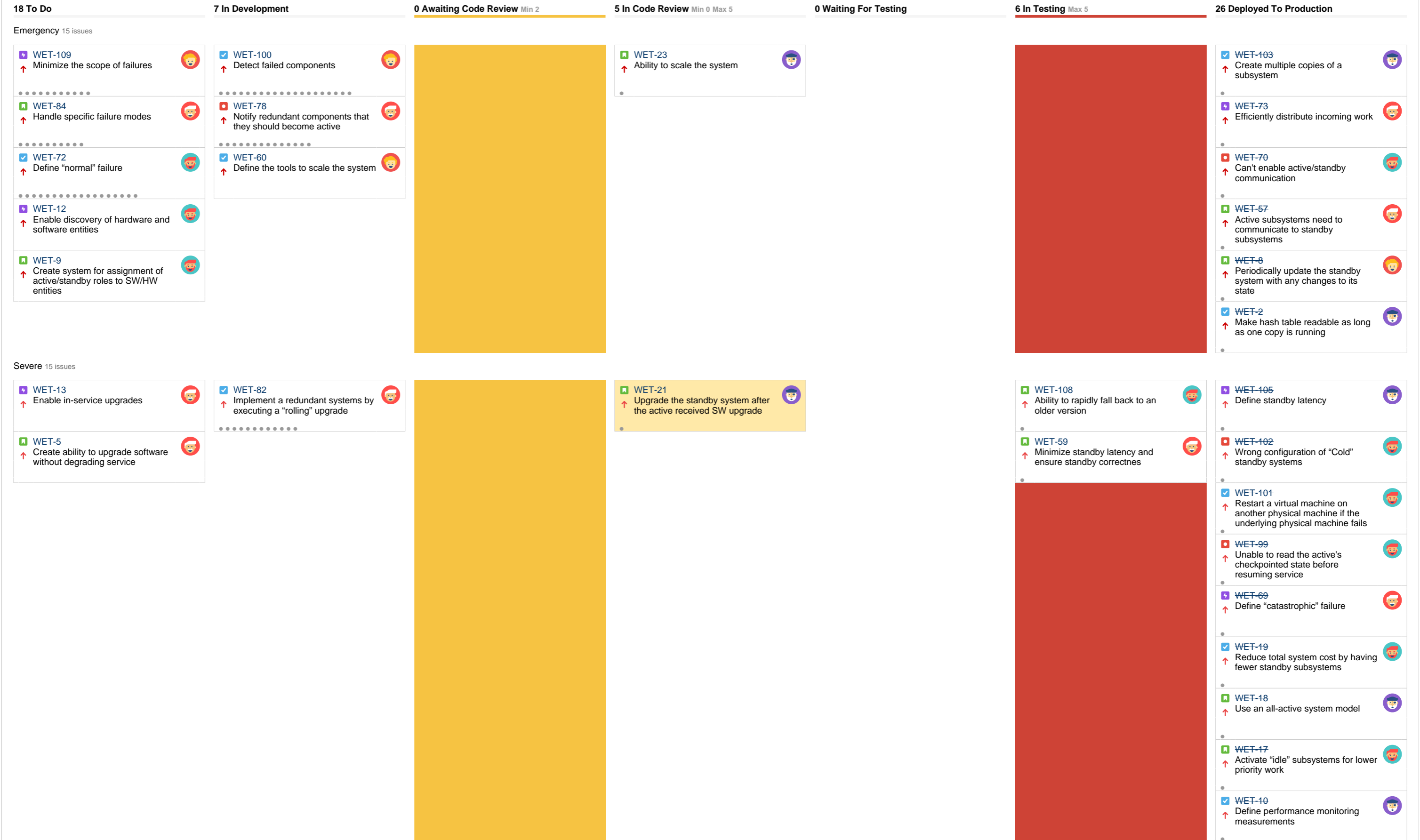


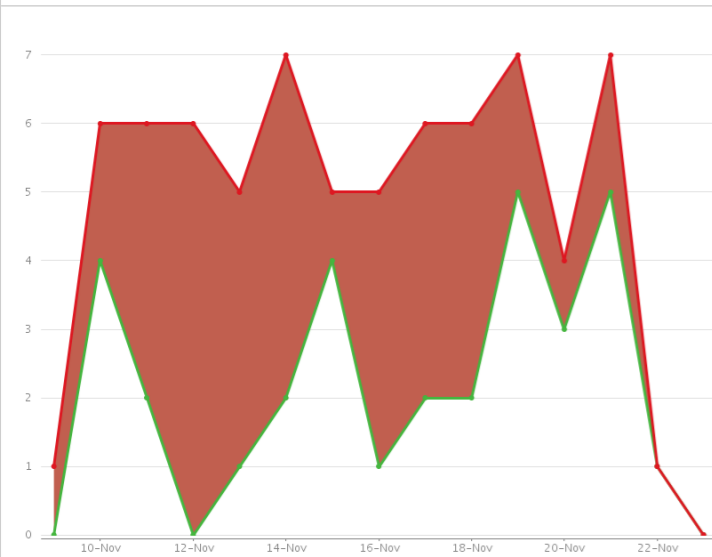
Energy Trading Service - Reliability Report

Agile Wallboard Gadget



18 To Do	7 In Development	0 Awaiting Code Review <small>Min 2</small>	5 In Code Review <small>Min 0 Max 5</small>	0 Waiting For Testing	6 In Testing <small>Max 5</small>	26 Deployed To Production
<p>Medium 9 issues</p> <ul style="list-style-type: none"> WET-28: Define loss ratio, frame delay and frame delay variation WET-22: Establish continuity checks, loopbacks for effective fault detection WET-16: Establish link trace and alarm suppression (AIS, RDI) WET-15: Encompass automatic monitoring of environment WET-14: Identify signs of system deterioration 	<ul style="list-style-type: none"> WET-79: Contract management for provider maintenance, standard network equipment WET-24: Script simple automation for routine equipment checks, hardware changes 				<ul style="list-style-type: none"> WET-30: Script automation for software/firmware upgrades 	<ul style="list-style-type: none"> WET-6: Create a new circuits for provisioning (setting up new equipment)
<p>Low 10 issues</p> <ul style="list-style-type: none"> WET-81: Automatic troubleshooting for fault or failure WET-80: Optimize maintenance procedures, or emergency workarounds WET-20: Use common methods for system performance analysis 	<ul style="list-style-type: none"> WET-107: Eliminate costs of failure caused by system downtime 		<ul style="list-style-type: none"> WET-27: Improve component reliability 			<ul style="list-style-type: none"> WET-106: No system variable active for reducing the likelihood or frequency of failures WET-76: Collect field data and find root causes of failures WET-75: Identify and correct the causes of failures WET-11: Determine ways of coping with failures WET-3: Apply methods for estimating the likely reliability of new designs
<p>Baseline 13 issues</p> <ul style="list-style-type: none"> WET-71: Allocate maintenance requirement WET-68: Analyze functional system failure WET-7: Derive requirements specification for both Hardware and Software design 			<ul style="list-style-type: none"> WET-83: Set a polling window during which error frames are counted WET-25: Disable the high failure threshold 		<ul style="list-style-type: none"> WET-58: When link monitoring is enabled, send event OAM protocol data units WET-29: Ethernet oam link-monitor can't be enabled WET-26: Link monitoring is enabled by default on some occasions 	<ul style="list-style-type: none"> WET-104: Unable to configure an Ethernet operations, maintenance, and administration WET-77: Disable monitoring when system is down WET-74: Set a number of frames with CRC errors received WET-4: Create and share the configuration template WET-1: Configure a receive-crc period with a low threshold of 3000

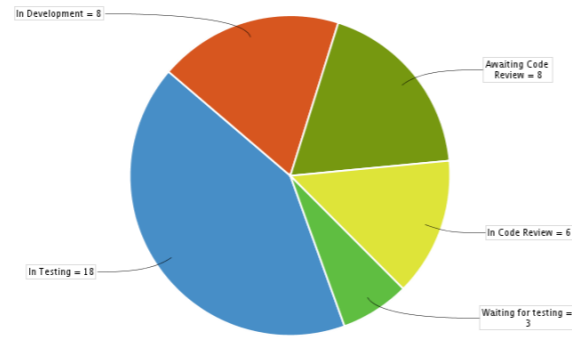
Created vs. Resolved Chart: WET - Reliability Team



Issues in the last 14 days (grouped Daily)
 ● Created issues (72)
 ● Resolved issues (32)

	Created	Resolved
9-November--2017	1	0
10-November--2017	6	4
11-November--2017	6	2
12-November--2017	6	0
13-November--2017	5	1
14-November--2017	7	2
15-November--2017	5	4
16-November--2017	5	1
17-November--2017	6	2
18-November--2017	6	2
19-November--2017	7	5
20-November--2017	4	3
21-November--2017	7	5
22-November--2017	1	1
23-November--2017	0	0

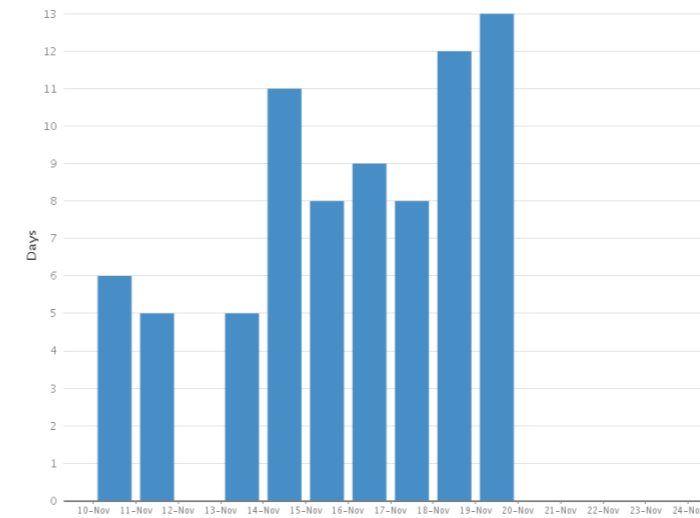
Pie Chart: Issues In Progress



Status

	Issues	%
In Testing	18	41%
In Development	8	18%
Awaiting Code Review	8	18%
In Code Review	6	13%
Waiting for testing	3	6%

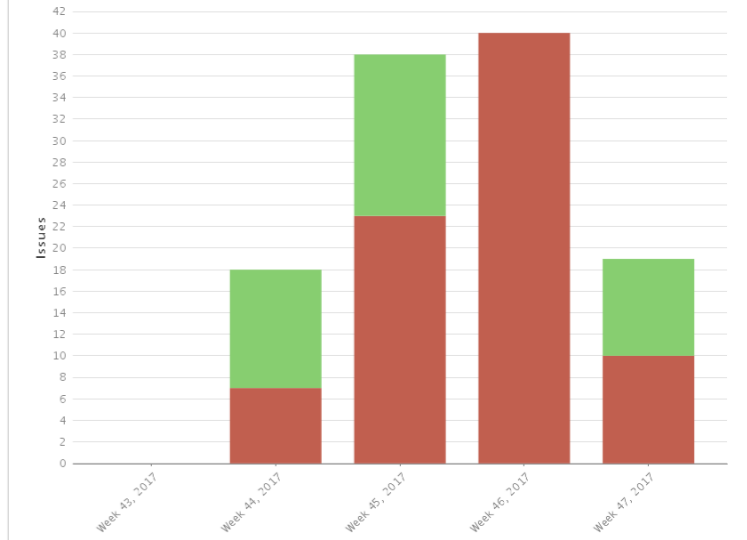
Resolution Time: WET - Reliability Team



Period: last 14 days (grouped Daily)

	Issues Resolved	Total Resolution Time	Avg. Resolution Time
10-November--2017	4	27	6
11-November--2017	2	11	5
12-November--2017	0	0	0
13-November--2017	1	5	5
14-November--2017	2	22	11
15-November--2017	4	33	8
16-November--2017	1	9	9
17-November--2017	2	17	8
18-November--2017	2	25	12
19-November--2017	5	65	13
20-November--2017	3	-1	0
21-November--2017	5	-1	0
22-November--2017	1	0	0
23-November--2017	0	0	0

Recently Created Chart: WET - Reliability Team



Total Issues: 115
 Period: last 30 days (grouped Weekly)

	Created Issues (Unresolved)	Created Issues (Resolved)
Week 43, 2017	0	0
Week 44, 2017	7	11
Week 45, 2017	23	15
Week 46, 2017	40	0
Week 47, 2017	10	9