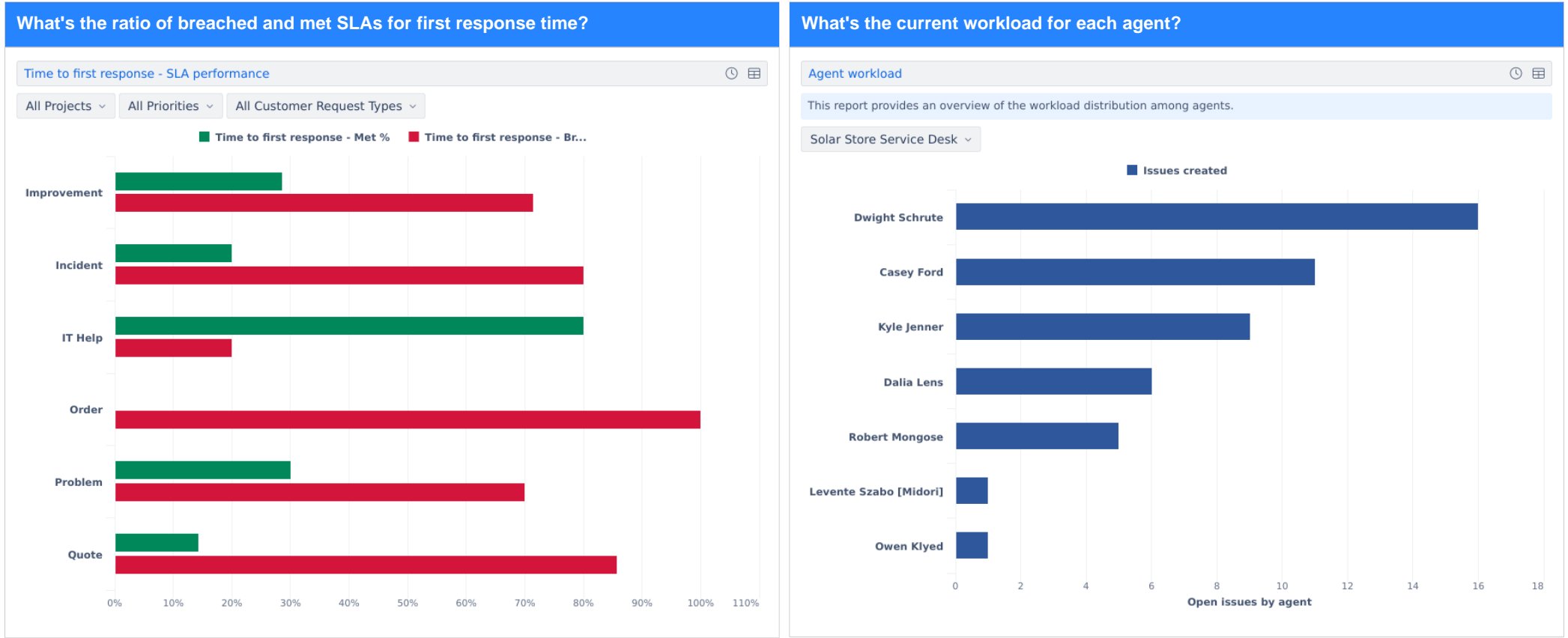
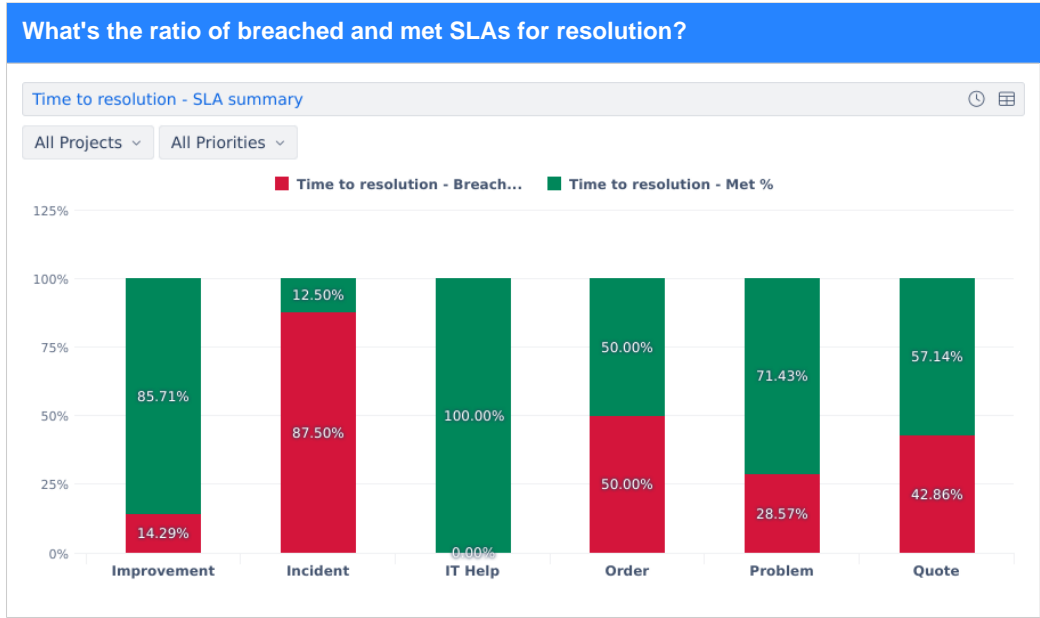


Service Excellence Dashboard - Powered by eazyBI





Which tickets are escalated?

Escalated tickets by Type and Status

escalated ▾

Issue Type	Status		Issue assignee
Incident	Open	SSSD-5 Repeated Failures in Automated Billing System	Dwight Schrute
	Completed	SSSD-2 Critical System Outage Impacting Multiple Teams	Casey Ford
		SSSD-3 Severe Performance Degradation in Customer Portal	Casey Ford
Problem	Completed	SSSD-12 High-Priority Security Vulnerability Identified	Kyle Jenner

