

Key	Summary	Status	Work Started by	Time in "Under Development"	Calculated Duration	Max Days of Extension	Description Last Changed	Description Last Changed by	Selected Approvers
CT-1	"Can't update app" error when on latest OS	Under development	Casey Ford	2 days, 3 hours, 45 minutes	3 weeks, 2 days	87	12/May/19 6:40 PM	Owen Klyed	Dalia Lens
CT-2	Better cellular service in remote areas	Under development	Liam Farrell	4 hours, 34 minutes	2 days, 1 hour, 8 minutes	34	03/Aug/19 7:32 PM	Robert Mongose	Bob Mitchell, Dalia Lens
CT-3	Service fails to re-connect to carrier when switching towers	Under development	Liam Farrell	3 days, 1 hour, 42 minutes	1 day, 5 hours, 34 minutes	56	10/May/19 6:10 AM	Bob Mitchell	
CT-4	Compliance violations and regulatory actions	Raised			5 hours, 48 minutes	4	09/May/19 2:20 PM	Liam Farrell	
CT-5	Slow reaction time to rising costs	Raised			1 day, 6 hours, 47 minutes	89	08/May/19 8:50 AM	Owen Klyed	Dalia Lens
CT-6	Known security vulnerabilities are not treated in time	Under development	Owen Klyed	58 minutes	3 days, 4 hours, 3 minutes	12	07/May/19 1:40 PM	Bob Mitchell	Casey Ford, Dalia Lens
CT-7	Loss or theft of intellectual property	Raised			4 hours, 45 minutes	10	06/Jul/19 6:45 AM	Liam Farrell	
CT-8	Privacy regulations are not followed	Raised			3 days, 51 minutes	14	01/Jul/19 2:53 PM	Liam Farrell	Dalia Lens
CT-9	Faulty cloud services can diminish customer trust	Under development	Casey Ford	4 hours, 10 minutes	5 days, 3 hours	87	04/Jul/19 3:43 PM	Liam Farrell	
CT-10	Changing infrastructure provider is not flexible	Raised			3 days, 3 hours, 4 minutes	34	12/May/19 6:40 PM	Bob Mitchell	
CT-11	Security measures are not effective, customer churn can increase	Under development	Liam Farrell	4 days, 3 hours	3 weeks, 2 days	27	02/Jul/19 6:33 PM	Robert Mongose	Dalia Lens, Liam Farrell
CT-12	Lack of control over our customer's data	Raised			4 days, 5 hours	32	06/Jul/19 6:45 PM	Robert Mongose	
CT-22	Downtime lasts more than 24 hours, could impact 1.5 million users	Raised			2 days, 2 hours, 26 minutes	14	04/Aug/19 3:24 PM	Dalia Lens	
CT-23	Loss of control over end user actions	Under development	Bob Mitchell	2 days, 4 hours, 16 minutes	2 days, 35 minutes	50	03/Aug/19 5:36 PM	Robert Mongose	Casey Ford
CT-24	Inability to detect and react to a malware infection	Raised			3 weeks, 2 days	59	02/Aug/19 7:34 PM	Owen Klyed	Casey Ford, Dalia Lens
CT-25	Contractual breaches that can effect our relations with customers or business partners	Raised			1 week, 2 days, 5 hours	14	01/Aug/19 8:40 PM	Liam Farrell	
CT-26	Cloud services could impact business return on investment	Under development	Bob Mitchell	4 hours, 13 minutes	5 days, 4 hours, 43 minutes	14	31/Jul/19 9:40 PM	Bob Mitchell	
CT-27	Lack of control over performance	Raised			7 hours, 32 minutes	62	30/Jul/19 8:40 PM	Liam Farrell	Casey Ford, Dalia Lens
CT-28	Lack of control over installed software quality	Raised			2 weeks, 4 days	14	28/Jul/19 9:40 PM	Bob Mitchell	