



# **Export custom PDF documents and reports from Jira Cloud**

Empower Jira Cloud to create business reports from Jira data



# Who is Midori?



## Experience

10+ years in the Atlassian Ecosystem



Gold  
Top Vendor

Reliable maintenance, guaranteed support and top-notch docs

## Powering 4000+ customers

Amazon, Airbnb, Boeing, Mercedes, McDonald's, NASA, etc.

# What is Better PDF Exporter for Jira Cloud?



## Strong foundations

Server version has been on the market since 2009  
DC version has been on the market since 2016



Top #2 rated app for Jira

## Lightweight yet powerful

Custom PDF content, look & scripted logic



# Export custom PDF documents and reports from Jira Cloud

Exporting a single issue to PDF

Exporting a list of issues to PDF

Creating PDF reports from Jira issues

Managing PDF views

Managing PDF templates

Integrations with Jira apps

Q&A



# Export custom PDF documents and reports from Jira Cloud

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Q&A



# New issue view - Exporting a single issue to PDF

Multiple customizable export types available from the side menu

The screenshot displays a Jira issue view for 'CREAWEB-150'. A central dialog box titled 'Export to PDF' is open, offering several export options:

- PDF**: Export issues to a comprehensive PDF document.
- PDF (All Fields)**: Export issues with all their custom fields and change history.
- PDF (Embedded Attachments)**: Export issues with their attachments embedded in the PDF document.
- PDF (Detailed Sub-tasks)**: Export issues with their detailed sub-tasks.
- Story Card**: Export agile story cards for your Scrum or Kanban wallboard.
- Timesheet**: Export a timesheet from the worklogs of the issues.
- Invoice**: Export a time-based invoice from the worklogs of the issues.
- Traceability Report**: Export a traceability report to visualize issue links, using the current columns.
- Time by Status Report**: Export a change history report based on the status field.
- Time by Assignee Report**: Export a change history report based on the assignee field.
- Requirements Specification**: Export an IEEE-standard Software Requirements Specification document.
- Your custom document type**: Get inspired and learn more about customizing PDF templates.

The background shows the issue details for 'CREAWEB-150' with fields for STATUS (In progress), ASSIGNEE (Levente Szabo [Midon]), REPORTER (Dwight Schrute), DUE DATE (2019/06/01), PRIORITY (Medium), START DATE (2019/04/01), END DATE (2019/05/31), LABELS (validation, web), and TIME TRACKING (1d 5h 30m logged). A red box highlights a 'See the old view' link at the top of the issue view.



# Old issue view - Exporting a single issue to PDF

Multiple customizable export types available from the side menu

The screenshot displays the Jira issue view for 'SpendIT App (Android) / SIA-200 Add support for Apple Pay / SIA-218'. The issue title is 'Set up Apple Pay on the Web Service'. A dialog box titled 'Export to PDF' is open, showing several export options:

- PDF**: Export issues to a comprehensive PDF document.
- PDF (All Fields)**: Export issues with all their custom fields and change history.
- PDF (Embedded Attachments)**: Export issues with their attachments embedded in the PDF document.
- PDF (Detailed Sub-tasks)**: Export issues with their detailed sub-tasks.
- Story Card**: Export agile story cards for your Scrum or Kanban wallboard.
- Timesheet**: Export a timesheet from the worklogs of the issues.
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- Traceability Report**: Export a traceability report to visualize issue links, using the current columns.
- Time by Status Report**: Export a change history report based on the status field.
- Time by Assignee Report**: Export a change history report based on the assignee field.
- Requirements Specification**: Export an IEEE-standard Software Requirements Specification document.
- Your custom document type**: Get inspired and learn more about customizing PDF templates.

The 'Export PDF' button in the top right corner of the issue view is circled in white. The background shows the issue details, including assignee (Dwight Schrute), reporter (Zoe Barnes), and various fields like 'Created', 'Updated', 'Resolved', 'Start Date', and 'End Date'. The left sidebar shows the navigation menu with 'SpendIT App Project Report' selected.



# Exporting a single issue to PDF

All system and custom fields, file attachments, images, worklogs, comments, change history exported


PDF (All fields) Created at 23/May/16 9:54 AM by Levente Szabo with the JIRA PDF View Plugin

**[B4B-8] Design Feedback (1.)**  
Created: 15/May/16 7:29 PM - Updated: 23/May/16 9:52 AM

<b>Status:</b>	To Do		
<b>Project:</b>	Beem for Business		
<b>Component/s:</b>	Android App, iOS App, Landing Page		
<b>Type:</b>	Task	<b>Priority:</b>	Medium
<b>Reporter:</b>	Levente Szabo	<b>Assignee:</b>	Dalia Lens
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	interactions, user-experience, user-interface		

<b>End Date:</b>	10/May/16
<b>Sprint:</b>	UX&UI sprint
<b>Start Date:</b>	10/May/16
<b>Story Points:</b>	6

[Meeting minutes.docx](#) (110 kB)  
[Screen mockups.psd](#) (128 kB)



[login \(1\).jpg](#) (15 kB)

<b>Blocks</b>			
<i>is blocked by</i>	[B4B-7]	Graphic designer briefing (1.)	To Do
<b>Relates</b>			
<i>relates to</i>	[B4B-6]	MVP functionality	In Progress
<i>relates to</i>	[B4B-4]	Validation landing page	Done

*To be present: UI project team lead, product manager, designers. Please come prepared!* 📢

**First design feedback meeting**

During the meeting with the designer team, we need to cover the following:

- Make sure they understood the business concept

Standard fields

Custom fields

Attachments with image thumbnails

Issue links

Formatted description



# Exporting a single issue to PDF

Integrated with all Atlassian applications (Jira Core, Jira Software, Jira Service Desk)

HELP-5 Created at 04/Dec/14 5:11 PM by John Doe with the [JIRA PDF View Plugin](#).

**[HELP-5] My mailbox is full, please increase its size**  
Created: 04/Dec/14 4:03 PM - Updated: 04/Dec/14 5:11 PM

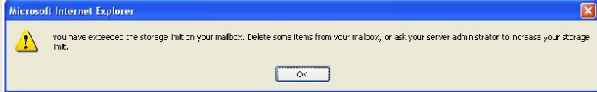
<b>Status:</b>	Waiting for Triage
<b>Project:</b>	Helpdesk
<b>Component/s:</b>	Intranet

<b>Type:</b>	Access	<b>Priority:</b>	Blocker
<b>Reporter:</b>	John Doe	<b>Assignee:</b>	Chris Lea
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	new-account		

<b>Customer Request</b>	help/system-access
<b>Type:</b>	
<b>Time to assignment:</b>	0:03 ✓
<b>Time to resolution:</b>	-1:02 ●

OWA-MailboxFull.PNG (11 KB)

Why do I keep getting a message that my mailbox is full and I can't send or receive any messages even though my inbox is empty?



I've already tried what is described in the Knowledge Base:

Go to your Deleted Items folder and make sure that it is empty. Also, check your Sent Items and Draft folders (in the Folder List) to make sure that they are empty. Then restart Outlook. It may take up to 30 minutes for the changes to take effect. You may need to go through your inbox to make sure that you do not have any large attachments of pictures and pdf files that may be putting you over your limit.

**Please help!**  
I cannot access my mailbox for 2 hours!

John Doe added a comment - 04/Dec/14 4:04 PM

Is this still a problem?

Jira Service Desk custom fields





# Exporting a single issue to PDF

All metadata including subtasks, worklogs, comments, change history exported

Page 1

Sub-Tasks		Type	Status	Assignee
[B4B-32]	Feedback on overall design approach	Sub-task	To Do	Owen Klyed
[B4B-33]	Feedback on components	Sub-task	To Do	Dalia Lens
[B4B-34]	Clarify color schemes	Sub-task	To Do	Casey Ford

Work Log		User	Time Spent
09/May/16 11:40 AM	Finalizing the agenda, securing meeting room and equipment	Levente Szabo	1 hour, 30 minutes
06/May/16 11:42 AM	Checked with the client, sent out calendar invitations for the meeting	Levente Szabo	30 minutes

Dalia Lens added a comment - 19/May/16 6:10 PM  
Great! 😊 I'll bring my [latest sketches](#) to the meeting!

Levente Szabo added a comment - 20/May/16 11:45 AM  
That's awesome [Dalia Lens](#) thank you and please come prepared to present them.

Levente Szabo made changes - 15/May/16 7:29 PM  
**Link** This issue relates to B4B-7

Levente Szabo made changes - 15/May/16 7:37 PM  
**Labels** UI&UX

Levente Szabo made changes - 18/May/16 1:25 PM  
**Sprint** UX&UI sprint

Levente Szabo made changes - 18/May/16 1:33 PM  
**Attachment** landingpage1.png

Sub-tasks

Work logs

Formatted comments

Change history



# Exporting a list of issues to PDF

Export a Jira issue and its sub-tasks in a single PDF document

jira-single-issue-export-with-subtasks.pdf - Adobe Acrobat Reader DC

Home Tools jira-single-issue-ex... x

?

Sign In

51A-200 Created at 16Apr19 10:10 AM by Levente Szabo [McOr] with Better PDF\_Exporter\_for\_Jira\_Cloud

### [SIA-200] Add support for Apple Pay

Created: 13Apr19 03:32 PM - Updated: 17Apr19 02:34 PM

Status: Testing  
Project: SpendIT App (Android)  
Components: apple pay, iOS App, merchants

Type: Task  
Reporter: Kyle Jenner  
Resolution: Unresolved  
Labels: new-feature  
Original Estimate: Not Specified  
Remaining Estimate: 5 hours  
Time Spent: 0 minutes

Priority: Medium  
Assignee: Kyle Jenner  
Votes: 1

Standard  
End Date: 24Apr19  
Start Date: 01Mar19  
Story Points: 45

Description

#### What is this feature about?

As our most requested feature to our mobile payment app, we will add support for Apple Pay. Apple Pay is easy and works with the devices you use every day. You can make secure purchases in stores, in apps, and on the web. And you can send and receive money from friends and family right in Messages. Apple Pay is even simpler than using your physical cards and wallet too.

There is no technical barrier to support this, only Apple's application process is very long and their verification steps are burdensome. See the subtasks for additional info on the individual steps and requirements on setting up Apple Pay as a merchant.

**Update**  
We can go ahead and prepare the screen design and backend implementation independently until we are waiting for the final approval!

Attachments

- Apple Pay on Apple Watch.png (1.4 KB)
- Apple Pay screen-1.png (1.4 KB)
- Apple Pay screen-2.png (1.4 KB)
- SpentitApp-apple-pay-prototype.pdf (1.4 KB)

Sub-Tasks	Type	Status	Assignee
[SIA-216] Create a merchant identifier	Sub-task	To Do	Robert Mongose
[SIA-218] Set up Apple Pay on the Web Service	Sub-task	Done	Dwight Schulte
[SIA-217] Create a payment processing certificate	Sub-task	Done	Robert Mongose

Page 1

51A-200 Created at 16Apr19 10:10 AM by Levente Szabo [McOr] with Better PDF\_Exporter\_for\_Jira\_Cloud

### [SIA-216] Create a merchant identifier

Due: 03Apr19 - Created: 13Apr19 03:19 PM - Updated: 17Apr19 02:34 PM

Status: To Do  
Project: SpendIT App (Android)  
Components: None

Type: Sub-task  
Reporter: Levente Szabo [McOr]  
Resolution: Unresolved  
Labels: None  
Original Estimate: Not Specified  
Remaining Estimate: Not Specified  
Time Spent: Not Specified


Priority: Medium  
Assignee: Robert Mongose  
Votes: 0

Standard  
End Date: 23Apr19  
Start Date: 11Mar19

Description

#### Configure Apple Pay (iOS, watchOS)

Apple Pay allows users to purchase goods and services within your app. To add the Apple Pay entitlement to your App ID, first create a merchant identifier, then enable Apple Pay and create a payment processing certificate. Alternatively, you can use Xcode to enable the Apple Pay capability and create a merchant identifier. Then you can create a payment processing certificate.



Attachments

- apple\_register\_merchant.png (1.4 KB)

Page 2

51A-200 Created at 16Apr19 10:10 AM by Levente Szabo [McOr] with Better PDF\_Exporter\_for\_Jira\_Cloud

### [SIA-218] Set up Apple Pay on the Web Service

Created: 18Apr19 10:22 AM - Updated: 10Apr19 03:38 PM - Resolved: 10Apr19 03:38 PM

Status: Done  
Project: SpendIT App (Android)  
Components: None

Type: Sub-task  
Reporter: Zoe Barnes  
Resolution: Done  
Labels: web

Priority: Medium  
Assignee: Dwight Schulte  
Votes: 0

2. sub-task

51A-200 Created at 16Apr19 10:10 AM by Levente Szabo [McOr] with Better PDF\_Exporter\_for\_Jira\_Cloud

### [SIA-217] Create a payment processing certificate


Due: 03Apr19 - Created: 13Apr19 03:21 PM - Updated: 17Apr19 02:34 PM - Resolved: 03Apr19 02:44 PM

Status: Done  
Project: SpendIT App (Android)  
Components: None

Type: Sub-task  
Reporter: Levente Szabo [McOr]  
Resolution: Done  
Labels: None

Priority: Medium  
Assignee: Robert Mongose  
Votes: 0

3. sub-task



# Exporting a single issue to PDF

Issue attachments can be embedded in the exported PDF file

The screenshot shows the Adobe Acrobat Reader DC interface with a Jira issue export. The left sidebar shows the 'Attachments' panel with a list of files: '13609-Meeting minutes.docx', '13612-Screen mockups.png', and '13614-Login.jpg'. A red box highlights the toolbar for these embedded files, which includes 'Open Attachment', 'Save Attachment...', and 'Search Attachment' options. The main content area displays the Jira issue details, including the status 'In Progress', project 'SpendIT App (Android)', and a description of a meeting. A red box highlights the 'Attachments' section of the Jira issue, which lists the original attachments: 'Login.jpg (24 kB)', 'Meeting minutes.docx (13 kB)', and 'Screen mockups.png (1.00 MB)'. The 'Links' section shows a link to '[BFB-4] Landing page validation' with a status of 'Done'. The 'Tempo Work Log' section shows a table of work log entries for the meeting preparation. The 'Comments' section shows a comment from Dalia Lens.

Adobe Reader's toolbar for embedded files

Original issue attachments embedded in the PDF file

Tempo Work Log	User	Worked
2016-05-06 Checked with the client, sent out calendar invitations for the meeting	Levente Szabo	0 hrs
2016-05-09 Finalizing the agenda, securing meeting room and equipment	Levente Szabo	1 hrs
<b>TOTAL</b>		<b>1 hrs</b>



# Exporting a single issue to PDF

Better PDF Exporter speaks your language and supports your character set

BFB-113

Created at 28/Nov/16 10:36 AM by Zoe



## [BFB-113] Erforschen Hootsuite "Professional account"

Erstellt: 19/Sep/16 3:38 PM - Aktualisiert: 28/Nov/16 10:36 AM

Status:	Aufgaben		
Projekt:	Beem for Business		
Typ:	Story	Priorität:	Medium
Autor:	Levente Szabo	Bearbeiter:	Casey
Lösung:	Nicht erledigt		
Stichwörter:	marketing, sozialen-Medien		

### Field Tab

Start Date: 13/Jun/16  
End Date: 13/Jun/16

### Beschreibung

#### Unbegrenzte Vorschläge zu Inhalten

Sie erhalten unbegrenzte, maßgeschneiderte Vorschläge zu Inhalten, die Sie mit Ihren Followern

#### 10 Social Media-Profile

Verwalten Sie bis zu 10 Social Media-Profile von einem Ort aus und mit nur einem Passwort.

**Gewinnspiele in sozialen Medien und Aktionen zur Kunden- und Kontaktdatengewinnung**  
Generieren Sie im Handumdrehen Leads durch Gewinnspiele und Registrierungsaktionen in de

### Anhänge

ACTIONCAM-467

Created at 03/1/17 2:09 午後 by Levente Szabo with the JIRA PDF View Plugin



## [ACTIONCAM-467] フォローアップ顧客調査

作成日: 29/5/16 5:24 午前 - 更新日: 03/1/17 2:02 午後

ステータス:	進行中		
プロジェクト:	Action CAM		
タイプ:	タスク	優先度:	Medium
報告者:	Levente Szabo	担当者:	田中 大輔
解決状況:	未解決		
ラベル:	オムニチャネル		

### 説明

顧客調査の結果が正しくありません。要約を確認してください。

#### 1. 目標設定および具体的な行動計画:

調査対象、タイミング、配布、データの収集/分析方法など、調査の目的を明示します。現在の自社の位置づけを明確にし、将来の目標を設定します。どの測定基準が重要であるかを確認し、リアルタイムの分析ダッシュボードを作成します。アンケート送付の正確なタイミング（たとえば、客先送付の翌日またはお客様からサポートチームへの問い合わせの直後など）を決定します。

#### 2. 複数チャネル経由でのアンケート実施およびフィードバックの回収:

現在の顧客満足度調査のチャネルは、消費者が好む手段（音声、テキスト、電子メール、スマートフォンのアプリ、ウェブ）を反映しています。複数のチャネルでアンケート依頼を送付することで、回収可能なアンケート回答数を増やすことが出来ます。

#### サンプル スタイル:



### 添付ファイル

平成27年度顧客満足度調査結果 - いわて産業振興センター.pdf (15 kB)



# Export custom PDF documents and reports from Jira Cloud

Exporting a single issue to PDF

Exporting a list of issues to PDF

Creating PDF reports from Jira issues

Managing PDF views

Managing PDF templates

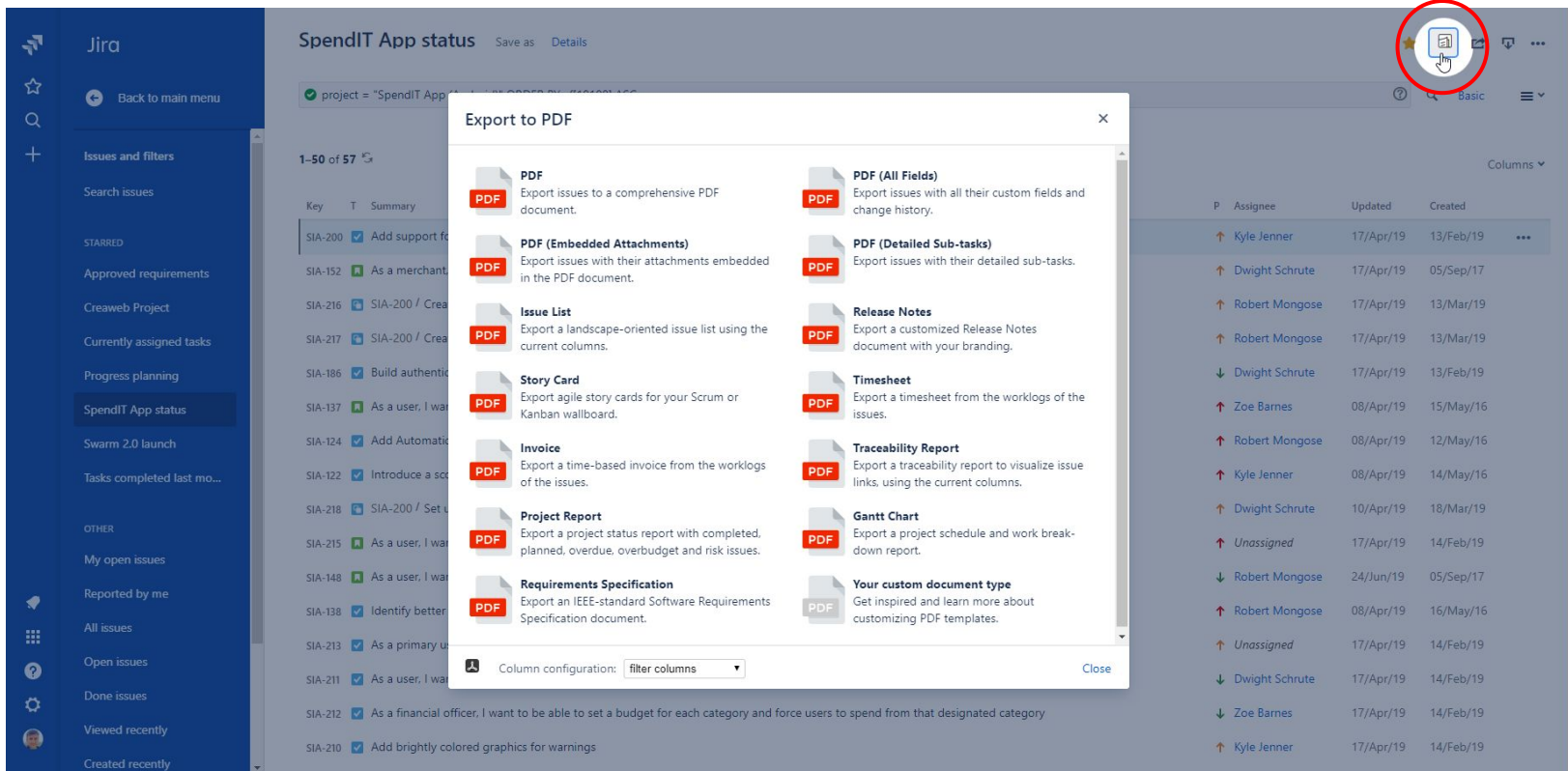
Integrations with Jira apps

Q&A



# Exporting a list of issues to PDF

Available from the “Export” menu in Issue Navigator



The screenshot shows the Jira interface with the 'SpendIT App status' issue list. The 'Export to PDF' dialog box is open, displaying various export options. A red circle highlights the 'Export' icon in the top right corner of the issue list.

**Export to PDF**

- PDF**  
Export issues to a comprehensive PDF document.
- PDF (All Fields)**  
Export issues with all their custom fields and change history.
- PDF (Embedded Attachments)**  
Export issues with their attachments embedded in the PDF document.
- PDF (Detailed Sub-tasks)**  
Export issues with their detailed sub-tasks.
- Issue List**  
Export a landscape-oriented issue list using the current columns.
- Release Notes**  
Export a customized Release Notes document with your branding.
- Story Card**  
Export agile story cards for your Scrum or Kanban wallboard.
- Timesheet**  
Export a timesheet from the worklogs of the issues.
- Invoice**  
Export a time-based invoice from the worklogs of the issues.
- Traceability Report**  
Export a traceability report to visualize issue links, using the current columns.
- Project Report**  
Export a project status report with completed, planned, overdue, overbudget and risk issues.
- Gantt Chart**  
Export a project schedule and work breakdown report.
- Requirements Specification**  
Export an IEEE-standard Software Requirements Specification document.
- Your custom document type**  
Get inspired and learn more about customizing PDF templates.

Column configuration: filter columns [Close](#)

P	Assignee	Updated	Created	
	Kyle Jenner	17/Apr/19	13/Feb/19	...
↑	Dwight Schrute	17/Apr/19	05/Sep/17	
↑	Robert Mongose	17/Apr/19	13/Mar/19	
↑	Robert Mongose	17/Apr/19	13/Mar/19	
↓	Dwight Schrute	17/Apr/19	13/Feb/19	
↑	Zoe Barnes	08/Apr/19	15/May/16	
↑	Robert Mongose	08/Apr/19	12/May/16	
↑	Kyle Jenner	08/Apr/19	14/May/16	
↑	Dwight Schrute	10/Apr/19	18/Mar/19	
↑	Unassigned	17/Apr/19	14/Feb/19	
↓	Robert Mongose	24/Jun/19	05/Sep/17	
↑	Robert Mongose	08/Apr/19	16/May/16	
↑	Unassigned	17/Apr/19	14/Feb/19	
↓	Dwight Schrute	17/Apr/19	14/Feb/19	
↓	Zoe Barnes	17/Apr/19	14/Feb/19	
↑	Kyle Jenner	17/Apr/19	14/Feb/19	



# Exporting a list of issues to PDF

Export your issues from the Issue Navigator into a clear PDF document

jira-issue-list-table-export.pdf - Adobe Acrobat Reader DC

Home Tools jira-issue-list-table-... Levente

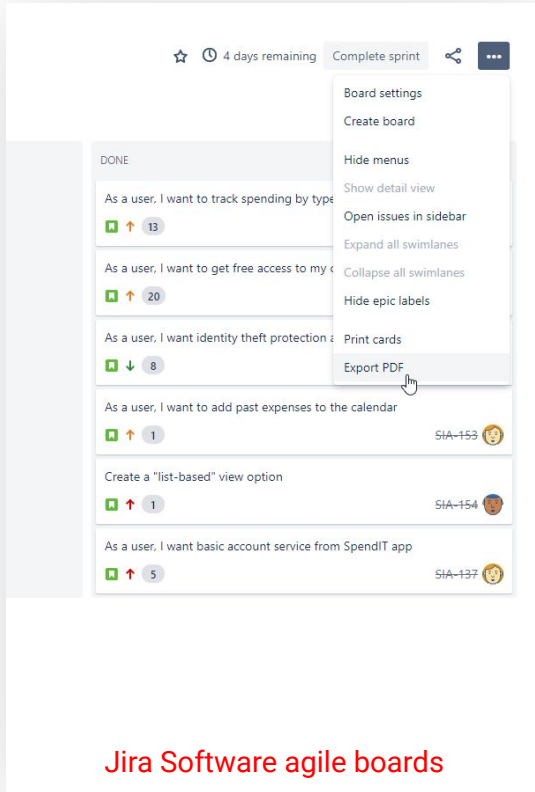
Issue List (PDF) Page 1

Project	Key	Summary	Resolution	P	Status	T	Labels	Links	Assignee	Components
Beem for Business	<a href="#">BFB-1</a>	Secure and buy the domain name	Done	Low	Done	Task	web		Dalia Lens	
Beem for Business	<a href="#">BFB-3</a>	Customer interviews	Done	Highest	Done	Sub-task	validation	<del>BFB-4</del> , <del>BFB-5</del>	Owen Klyed	
Beem for Business	<a href="#">BFB-4</a>	Landing page validation	Done	Highest	Done	Sub-task	validation	<del>BFB-8</del> , <del>BFB-3</del>	Owen Klyed	
Beem for Business	<a href="#">BFB-5</a>	Traditional market research	Done	Lowest	Done	Sub-task	validation	<del>BFB-3</del> , <del>BFB-6</del>	Owen Klyed	
Beem for Business	<a href="#">BFB-6</a>	MVP functionality	Done	High	Done	Task	validation	<del>BFB-8</del> , <del>BFB-7</del> , <del>BFB-5</del>	Owen Klyed	
Beem for Business	<a href="#">BFB-7</a>	Graphic designer briefing (1.)	Done	High	Done	Task	user-experience, user-interface	<del>BFB-8</del> , <del>BFB-6</del>	Dalia Lens	
Beem for Business	<a href="#">BFB-8</a>	Design Feedback (1.)		Medium	In Progress	Sub-task	interactions, user-experience, user-interface	<del>BFB-4</del> , <del>BFB-6</del> , <del>BFB-7</del>	Dalia Lens	Android App, iOS App, Landing Page
Beem for Business	<a href="#">BFB-9</a>	Design Feedback (2.)	Done	Medium	Done	Sub-task	user-experience, user-interface	<del>BFB-10</del> , <del>BFB-10</del>	Dalia Lens	
Beem for Business	<a href="#">BFB-10</a>	Design Feedback (3.)	Done	Medium	Done	Sub-task	user-experience, user-interface	<del>BFB-9</del>	Dalia Lens	
Beem for Business	<a href="#">BFB-11</a>	Landing page copy	Done	Medium	Done	Sub-task	billable, validation, web	<del>BFB-12</del>	Dalia Lens	
Beem for Business	<a href="#">BFB-12</a>	A/B test landing page	Done	Low	Done	Sub-task	web	<del>BFB-14</del> , <del>BFB-13</del>	Dalia Lens	



# Exporting a list of issues to PDF

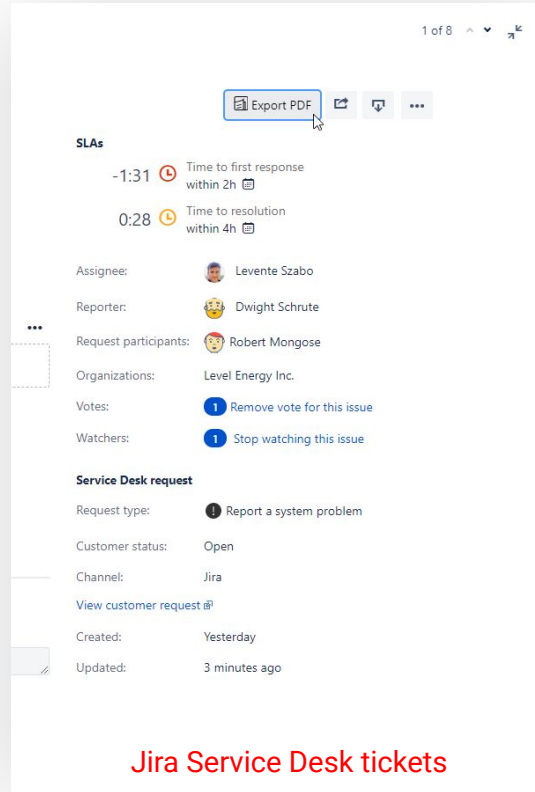
Typical Jira contexts where you work with a list of issues



A screenshot of a Jira Software agile board. The board is titled 'DONE' and contains several user stories. A dropdown menu is open from the top right corner, showing options like 'Board settings', 'Create board', 'Hide menus', 'Show detail view', 'Open issues in sidebar', 'Expand all swimlanes', 'Collapse all swimlanes', 'Hide epic labels', 'Print cards', and 'Export PDF'. The 'Export PDF' option is highlighted with a mouse cursor. The board items include:

- As a user, I want to track spending by type (13 issues)
- As a user, I want to get free access to my c... (20 issues)
- As a user, I want identity theft protection i... (8 issues)
- As a user, I want to add past expenses to the calendar (1 issue)
- Create a "list-based" view option (1 issue)
- As a user, I want basic account service from SpendIT app (5 issues)

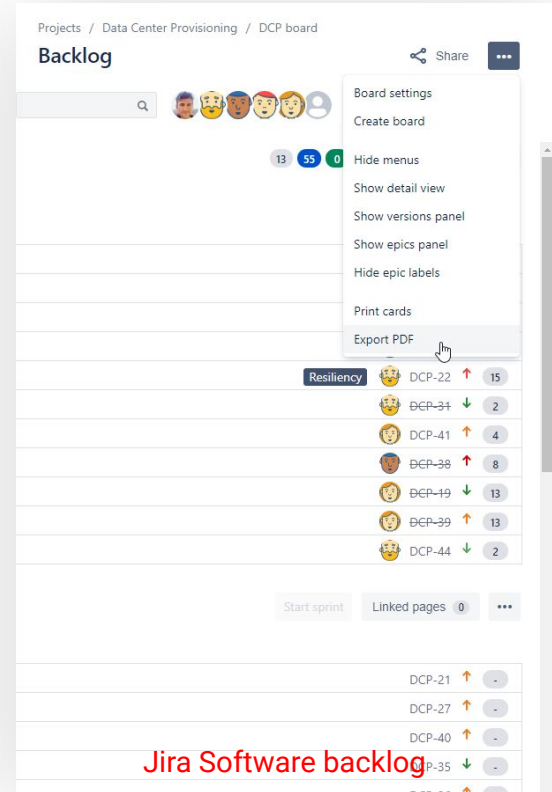
Jira Software agile boards



A screenshot of a Jira Service Desk ticket page. The ticket is titled 'SLAs' and contains information about service level agreements. A dropdown menu is open from the top right corner, showing options like 'Export PDF', 'Print cards', and 'Share'. The 'Export PDF' option is highlighted with a mouse cursor. The ticket details include:

- SLAs: -1:31 (Time to first response within 2h), 0:28 (Time to resolution within 4h)
- Assignee: Levente Szabo
- Reporter: Dwight Schrote
- Request participants: Robert Mongose
- Organizations: Level Energy Inc.
- Votes: 1 Remove vote for this issue
- Watchers: 1 Stop watching this issue
- Service Desk request: Report a system problem
- Customer status: Open
- Channel: Jira
- View customer request
- Created: Yesterday
- Updated: 3 minutes ago

Jira Service Desk tickets



A screenshot of a Jira Software backlog. The backlog is titled 'Backlog' and contains a list of issues. A dropdown menu is open from the top right corner, showing options like 'Board settings', 'Create board', 'Hide menus', 'Show detail view', 'Show versions panel', 'Show epics panel', 'Hide epic labels', 'Print cards', and 'Export PDF'. The 'Export PDF' option is highlighted with a mouse cursor. The backlog items include:

- DCP-22 (15 issues)
- BEP-34 (2 issues)
- DCP-41 (4 issues)
- BEP-38 (8 issues)
- BEP-19 (13 issues)
- BEP-39 (13 issues)
- DCP-44 (2 issues)
- DCP-21
- DCP-27
- DCP-40
- BEP-35
- DCP-26

Jira Software backlog



# Export custom PDF documents and reports from Jira Cloud

Exporting a single issue to PDF

Exporting a list of issues to PDF

Creating PDF reports from Jira issues

Managing PDF views

Managing PDF templates

Integrations with Jira apps

Q&A





# Creating PDF reports from Jira issues

Time by Assignee, Time by Status or Time by [your\_key\_metric] reports

The screenshot displays the Jira interface with a sidebar on the left and a main content area. The sidebar includes navigation options like 'Back to main menu', 'Issues and filters', and 'SpendIT App Project Report'. The main content area shows a Jira issue titled 'Set up Apple Pay on the Web Service'. An 'Export to PDF' dialog box is open, listing various report types. Two reports, 'Time by Status Report' and 'Time by Assignee Report', are highlighted with a red border. A white circle highlights the 'Export PDF' button in the top right corner of the dialog box.

**Export to PDF**

- PDF**: Export issues to a comprehensive PDF document.
- PDF (All Fields)**: Export issues with all their custom fields and change history.
- PDF (Embedded Attachments)**: Export issues with their attachments embedded in the PDF document.
- PDF (Detailed Sub-tasks)**: Export issues with their detailed sub-tasks.
- Story Card**: Export agile story cards for your Scrum or Kanban wallboard.
- Timesheet**: Export a timesheet from the worklogs of the issues.
- Invoice**: Export a time-based invoice from the worklogs of the issues.
- Traceability Report**: Export a traceability report to visualize issue links, using the current columns.
- Time by Status Report**: Export a change history report based on the status field.
- Time by Assignee Report**: Export a change history report based on the assignee field.
- Requirements Specification**: Export an IEEE-standard Software Requirements Specification document.
- Your custom document type**: Get inspired and learn more about customizing PDF templates.



# Creating a Time by Status Report

No additional app needed to calculate time spent in status metrics

jira-time-in-status-report.pdf - Adobe Acrobat Reader DC

Home Tools jira-time-in-status-... x

SIA-218 Created at 11/Apr/19 10:06 AM by Levente Szabo [Midori] with Better PDF Exporter for Jira Cloud

### [SIA-218] Set up Apple Pay on the Web Service

Created: 16/Mar/19 10:22 AM - Updated: 10/Apr/19 05:38 PM - Resolved: 10/Apr/19 05:38 PM

**Status:** Done  
**Project:** SpendIT App (Android)  
**Component/s:** None

**Type:** Sub-task  
**Reporter:** Zoe Barnes  
**Resolution:** Done  
**Labels:** web

**Priority:** Medium  
**Assignee:** Dwight Schrute  
**Votes:** 0

**Key Metrics**

**Status last changed at:** 10/Apr/19 05:38 PM  
**Time in previous Status (Testing):** 28.7h  
**Time in current Status (Done):** 16.5h  
**Time to first assignee:** 0h  
**Time to first comment:** 0.3h  
**Time to resolution:** 558.3h

**Status Timeline**

**Status Change History**

Changed at	Old value	New value	Changed by	Time in old value
03/Apr/19 11:46 AM	To Do	Under development	Levente Szabo [Midori]	384.4h
09/Apr/19 12:58 PM	Under development	Testing	Levente Szabo [Midori]	145.2h
10/Apr/19 05:38 PM	Testing	Done	Dwight Schrute	28.7h

**Time by Status Report**

	# of times in value	Total time in value	Percentage
To Do	1	384.4h	66.9%
Under development	1	145.2h	25.3%
Testing	1	28.7h	5%
Done	1	16.5h	2.9%

SIA-218 Created at 11/Apr/19 10:06 AM by Levente Szabo [Midori] with Better PDF Exporter for Jira Cloud

### Time by Status Charts

The bar chart shows the total time spent in each status: To Do (384.4h), Under development (145.2h), Testing (28.7h), and Done (16.5h). The pie chart shows the percentage distribution: To Do (66.9%), Under development (25.3%), Testing (5%), and Done (2.9%).

Status	Time (h)	Percentage
To Do	384.4	66.9%
Under development	145.2	25.3%
Testing	28.7	5%
Done	16.5	2.9%



# Creating a Time by Assignee Report

No additional app needed to calculate time spent by assignee metrics

jira-issue-time-by-assignee-report.pdf - Adobe Acrobat Reader DC

Home Tools jira-issue-time-by-... x

Sign In

SIA-219 Created at 11/Apr/19 10:27 AM by Levente Szabo [Midori] with Better PDF Exporter for Jira Cloud

### [SIA-219] Build integration with Revolut

Created: 09/Apr/19 07:13 PM - Updated: 11/Apr/19 09:11 AM

**Status:** To Do  
**Project:** SpendIT App (Android)  
**Component/s:** payment-service, revolut-api

**Type:** Task **Priority:** Medium  
**Reporter:** Levente Szabo [Midori] **Assignee:** Robert Mongose  
**Resolution:** Unresolved **Votes:** 0  
**Labels:** integration

**Key Metrics**

**Assignee last changed at:** 11/Apr/19 09:11 AM  
**Time in previous Assignee (Dwight Schrute):** 20.1h  
**Time in current Assignee (Robert Mongose):** 1.3h  
**Time to first assignee:** 17.9h  
**Time to first comment:** Not commented yet  
**Time to resolution:** Not resolved yet

**Assignee Timeline**

**Assignee Change History**

Changed at	Old value	New value	Changed by	Time in old value
10/Apr/19 01:07 PM	Unassigned	Dwight Schrute	Levente Szabo [Midori]	17.9h
11/Apr/19 09:11 AM	Dwight Schrute	Robert Mongose	Levente Szabo [Midori]	20.1h

**Time by Assignee Report**

	# of times in value	Total time in value	Percentage
Unassigned	1	17.9h	45.6%
Dwight Schrute	1	20.1h	51.1%
Robert Mongose	1	1.3h	3.3%



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# Managing PDF views

## Concepts



### What are the PDF views?

The options that appear in the “Export” menus.

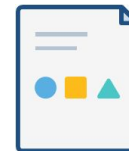


### How do the PDF views work?

Each PDF view has a name plus a position in the “Export” menu.

You can select which Jira screen should offer this.

Each PDF view renders a PDF template.



### How to create, delete, rename, reorder PDF views?

Just go to  
*Settings* → *Apps* → *PDF Views*.



# Managing PDF views

PDF views are managed in the Jira settings

☆ Jira settings

🔍

+

Apps

ATLASSIAN MARKETPLACE

Find new apps

Manage apps

BETTER PDF EXPORTER

PDF Views

PDF Templates

View Log

Getting Started

🔔

☰

?

⚙️

📘 PDF views are available as menu items in the *Export* menus in various contexts (single issue details, Issue Navigator, Jira Software boards & backlogs, etc.). Each view renders one of the PDF templates and may optionally execute Groovy scripts.

[learn more](#) ▾

Name	Contexts	Description	Template	
PDF	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export issues to a comprehensive PDF document.	issue-fo.vm	↕️ 🗑️
PDF (All Fields)	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export issues with all their custom fields and change history.	issue-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
PDF (Embedded Attachments)	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export issues with their attachments embedded in the PDF document.	issue-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
PDF (Detailed Sub-tasks)	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export issues with their detailed sub-tasks.	issue-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
Issue List	<a href="#">ISSUE NAVIGATOR</a> <a href="#">BACKLOG AND BOARD</a>	Export a landscape-oriented issue list using the current columns.	issue-navigator-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
Release Notes	<a href="#">ISSUE NAVIGATOR</a> <a href="#">BACKLOG AND BOARD</a>	Export a customized Release Notes document with your branding.	release-notes-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
Story Card	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export agile story cards for your Scrum or Kanban wallboard.	story-card-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
Timesheet	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export a timesheet from the worklogs of the issues.	timesheet-invoice-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️
Invoice	<a href="#">ISSUE NAVIGATOR</a> <a href="#">SINGLE ISSUE</a> <a href="#">BACKLOG AND BOARD</a>	Export a time-based invoice from the worklogs of the issues.	timesheet-invoice-fo.vm	⬅️ ⬆️ ⬇️ ⬇️ 🗑️





# Managing PDF views

Easily configure the PDF views



The screenshot shows the Jira settings interface for configuring PDF views. The left sidebar contains navigation options: Jira settings, Apps, ATlassian Marketplace (Find new apps, Manage apps), Better PDF Exporter (PDF Views, PDF Templates), View Log, and Getting Started. The main content area displays the configuration for a PDF view named "Issue List".

**Name:** Issue List

**Contexts:**

- Single Issue View
- Issue Navigator
- Jira Software Backlog and Board

Select the contexts (screens) this view should be available in. Select none to disable this view.

**Description:** Export a landscape-oriented issue list using the current columns.

**Template:** issue-navigator-fo.vm

Name of the PDF template to render.

*visibility of this export type*



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# Managing PDF templates

## Concepts



### What are the PDF templates?

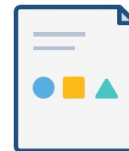
Templates define the look and the content of what to export to PDF.



### What are Groovy scripts used for?

Scripts are executed while generating the PDF document to:

- do custom processing
- access Jira internals
- integrate with external sources
- implement any logic
- plus more



### How to edit the PDF templates and scripts?

Just go to *Settings*→*Apps*→PDF Templates and click on a template to open the online editor.



























# Managing PDF templates

PDF templates and scripts are managed in the Jira admin interface

**PDF Templates**

PDF templates define what information to export and how should that look (layout, colors, formatting and graphics). Groovy scripts can implement custom logic to process data and return their result to the template. Templates (\*.vm) and scripts (\*.groovy) are together called resources.  
[learn more](#)

Name	Description	Updated
 charts.groovy	Charting tool used by the templates that render charts to visualize data.	2019-03-26 09:04:02 
 dispatch-fo.vm	Sample for the so-called <b>dispatcher template</b> pattern. A dispatcher template can delegate to one of the concrete templates based on a condition depending on projects, issue types, field values, etc. This sample shows selecting the concrete template based on the project key.	2019-03-26 09:04:02 
 fop-config.xml	Low-level configuration file for <i>FOP</i> , the PDF renderer technology used by the app. See <a href="#">this page</a> for details.	2019-03-26 09:04:02 
 gantt-chart-fo.vm	Visualizes project schedules and work break-down by displaying issues as horizontal bars, along with their start and end-dates. <b>Gantt charts</b> are efficient data representation tools in project management. It uses <code>gantt-chart.groovy</code> .	2019-04-09 15:50:47 
 gantt-chart.groovy	Used by <code>gantt-chart-fo.vm</code> .	2019-03-26 09:04:02 
 hello-charts-fo.vm	Sample template for the basics of <b>chart rendering</b> (line, pie and bar charts) in PDF templates. It uses <code>hello-charts.groovy</code> and <code>charts.groovy</code> .	2019-03-26 09:04:02 
 hello-charts.groovy	Used by <code>hello-charts-fo.vm</code> .	2019-03-26 09:04:02 
 hello-world-fo.vm	Sample template for the basics of <b>Groovy scripting</b> . It uses <code>hello-world.groovy</code> .	2019-03-26 09:04:02 
 hello-world.groovy	Used by <code>hello-world-fo.vm</code> .	2019-03-26 09:04:02 
 issue-fo.vm	Exports the issues into a comprehensive, but minimal-design PDF document. It includes all field values, time tracking, issue links, attachments, image thumbnails, comments, worklogs and change history. It also enables <b>embedding the issue attachments within the PDF document</b> to distribute your issues together with their file attachments, as a single self-containing package. You can also use this as a <i>great starting point</i> for developing new templates or slightly customized ones (by hiding fields e.g.).	2019-04-09 15:51:02 
 issue-navigator-fo.vm	Landscape-oriented issue list template. It uses the filter's own column layout: when you show, hide or move columns around in the Issue Navigator, those will be reflected also in the PDFs exported. Check the template code if you need dynamically configurable columns (fields) in your exports.	2019-03-27 16:53:41 
 project-report-fo.vm	Project report document template to display completed, planned, overdue, overbudget and risk issues, completion rate, and overall status. You can easily add your <i>Key Performance Metrics</i> , <i>redefine</i> or <i>remove</i> the existing ones to get the <i>exact</i> report you need.	2019-04-08 13:50:12 



# Managing PDF templates

Quickly edit scripts and templates in the web based editor

Jira

Jira settings

Apps

ATLASSIAN MARKETPLACE

Find new apps

Manage apps

BETTER PDF EXPORTER

PDF Views

PDF Templates

View Log

Getting Started

### Editing 'issue-fo.vm'

issue-fo.vm Save Close Tip: hit CTRL+S in the editor for quick save

Exports the issues into a comprehensive, but minimal-design PDF document. It includes all field values, time tracking, issue links, attachments, image thumbnails, comments, worklogs and change history. It also enables `<a href="http://www.midori-global.com/products/better-pdf-exporter-for-jira/cloud/documentation/embedding-attachments" target="_blank">embedding the issue attachments within the PDF document</a>` to distribute your issues together with their file attachments, as a single self-containing package.  
You can also use this as a `<i>great starting point</i>` for developing new templates or slightly customized ones (by hiding fields e.g.).

```
1 <?xml version="1.0" encoding="ISO-8859-1"?>
2
3 ## Better PDF Exporter for Jira Cloud
4 ## Jira-style issue export template with optional embedded file attachments and image attachment thumbnails.
5
6 #set($maxIssues = 500) ## set an upper limit for issues to be exported
7 #set($startIssuesOnNewPages = true) ## set to "true" to add a page break before each issue
8
9 #set($exportProjectAvatars = true) ## set to "true" to export project avatars for each issue
10 #set($exportThumbnails = false) ## set to "true" to export thumbnails of the image type attachments
11 #set($exportChangeHistory = $pdfView.name.contains('All Fields')) ## set to "true" to export the issue field change history
12 #set($exportSubTasks = $pdfView.name.contains('Detailed Sub-tasks')) ## set to "true" to export sub-tasks exactly the same way as top-level issues
13
14 #set($exportAllCustomFields = $pdfView.name.contains('All Fields')) ## set to "true" to export all custom fields, or to "false" to export only the visible ones
15 #set($excludedCustomFieldTypeKeys = [ 'com.pyxis.greenhopper.jira:gh-global-rank', 'com.pyxis.greenhopper.jira:gh-lexo-rank', 'com.atlassian.jira.ext.charting:firestresponse'
16 #set($excludedCustomFieldIds = [ -1 ]) ## comma separated list the ID's of the custom fields to be excluded from the export, e.g.: [10001, 10015]
17
18 #set($embedAttachments = $pdfView.name.contains('Embedded Attachments')) ## set to "true" to include binary file attachments in the PDF document, see: http://www.midori-glo
19
20 ## renders custom field values
21 #macro(cfValue $customField)
22     #set($customFieldTypeKey = $customField.customFieldType.key)
23     #set($moduleDescriptor = $customField.customFieldType.descriptor)
24     #set($fieldLayoutItem = $fieldLayout.getFieldLayoutItem($customField.id))
25     #set($customFieldValue = '')
26     #set($customFieldValue = $issue.getCustomFieldValue($customField.id))
27
28     #set($notSupported = "not supported yet")
29
30     #if($customFieldValue != '')
31         ## standard custom field types
32         #if($customFieldTypeKey == 'com.atlassian.jira.plugin.system.customfieldtypes:multicheckboxes' ||
33             $customFieldTypeKey == 'com.atlassian.jira.plugin.system.customfieldtypes:multiselect')
34             #foreach($v in $customFieldValue)
35                 $xmlutils.escape($v.value) #if($velocityCount < $customFieldValue.size()), #end
36             #end
37         #elseif($customFieldTypeKey == 'com.atlassian.jira.plugin.system.customfieldtypes:datepicker')
38             $userDateTimeFormatter.withDefaultZone().withStyle($dateStyle.DATE).format($customFieldValue)
39
```

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# Integrations with Jira applications

Better PDF Exporter support all Jira editions

 Jira Core

 Jira Software

 Jira Service Desk



# Integrations are coming (from July 2019)

Keep an eye out for these upcoming integrations for Better PDF Exporter Cloud

ScriptRunner



Table Grid Editor



nFeed



Automation for Jira



Tempo Timesheets



**[Check out the available integrations >>>](#)**







**Thank you!**



**Levente Szabo • [levente.szabo@midori-global.com](mailto:levente.szabo@midori-global.com)**



# Interested in Jira Server or Data Center? Try our other apps, too, for free!



## Better Excel Exporter for Jira

Full-blown native Excel exports, spreadsheet reports and Business Intelligence for Jira



## Better Content Archiving for Confluence

Usage tracking, expiration, review workflow, retention and clean-up for your Confluence pages



## Better Commit Policy for Jira

Verify the changes committed to Git, Bitbucket, GitHub, GitLab, Subversion & Mercurial against configurable rules



## Q&A



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