Export custom PDF documents and reports from Jira Cloud

Empower Jira Cloud to create business reports from Jira data

MIDORI

Who is Midori?

Experience

10+ years in the Atlassian Ecosystem

Gold
Top Vendor

Reliable maintenance, guaranteed support and top-notch docs

Powering 4000+ customers

Amazon, Airbnb, Boeing, Mercedes, McDonald's, NASA, etc.

What is Better PDF Exporter for Jira Cloud?

Strong foundations

Server version has been on the market since 2009
DC version has been on the market since 2016

205

Top #2 rated app for Jira

Lightweight yet powerful

Custom PDF content, look & scripted logic

Export custom PDF documents and reports from Jira Cloud

- Exporting a single issue to PDF
- Exporting a list of issues to PDF
- Creating PDF reports from Jira issues
- Managing PDF views
- Managing PDF templates
- Integrations with Jira apps
- Q&A

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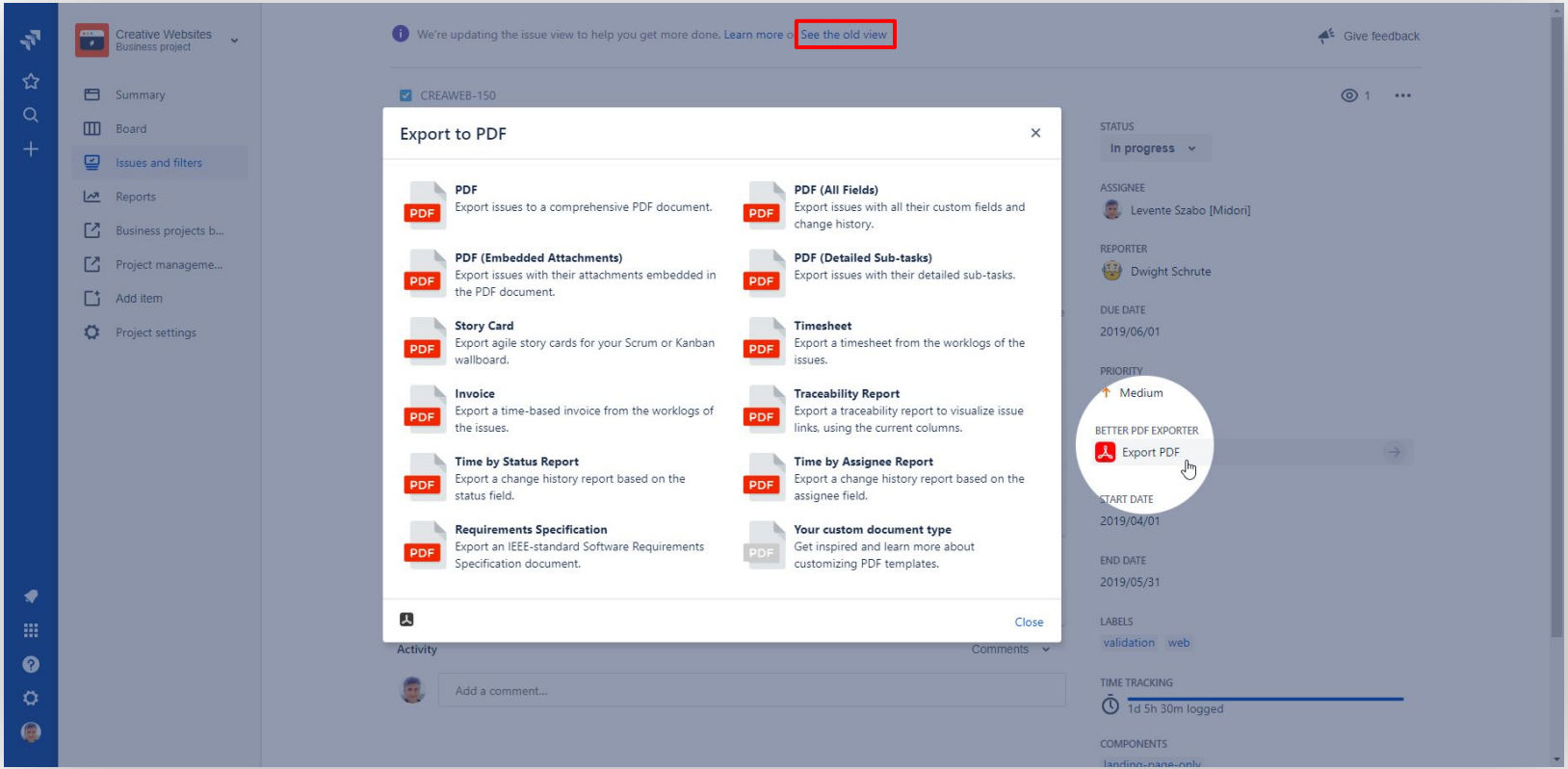
- Q&A

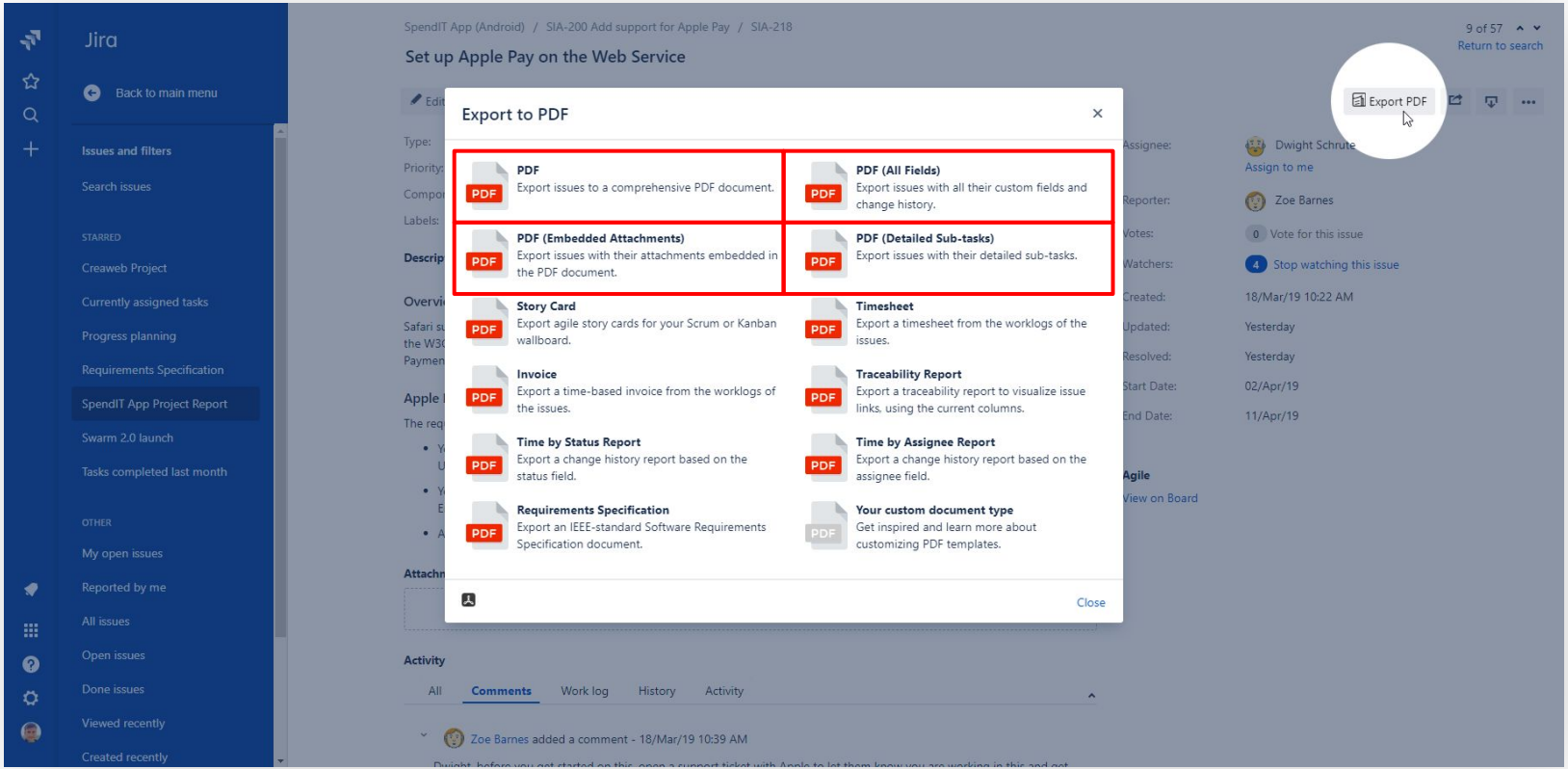
New issue view - Exporting a single issue to PDF

Multiple customizable export types available from the side menu



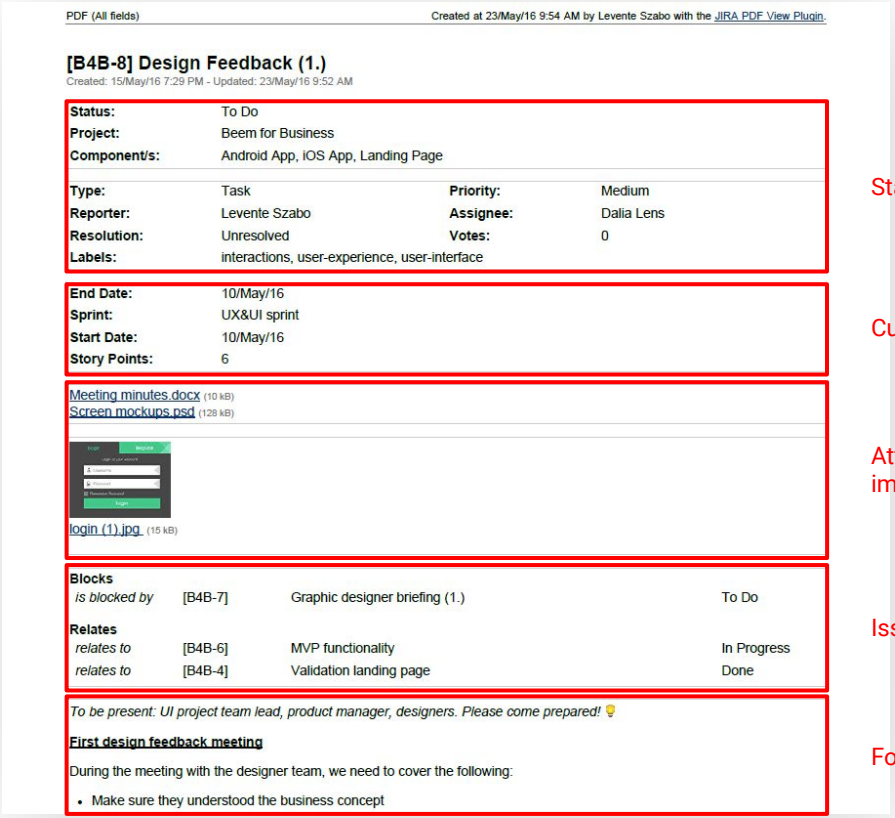
Old issue view - Exporting a single issue to PDF

Multiple customizable export types available from the side menu



Exporting a single issue to PDF

All system and custom fields, file attachments, images, worklogs, comments, change history exported



PDF (All fields) Created at 23/May/16 9:54 AM by Levente Szabo with the JIRA PDF View Plugin.

[B4B-8] Design Feedback (1.)

Created: 15/May/16 7:29 PM - Updated: 23/May/16 9:52 AM

Status:	To Do		
Project:	Beem for Business		
Component/s:	Android App, iOS App, Landing Page		
Type:	Task	**Priority:**	Medium
Reporter:	Levente Szabo	**Assignee:**	Dalia Lens
Resolution:	Unresolved	**Votes:**	0
Labels:	interactions, user-experience, user-interface		

End Date:	10/May/16
Sprint:	UX&UI sprint
Start Date:	10/May/16
Story Points:	6

Meeting minutes.docx (10 kB)
Screen mockups.psd (128 kB)

login (1).jpg (15 kB)

Blocks

is blocked by	[B4B-7]	Graphic designer briefing (1.)	To Do

Relates

relates to	[B4B-6]	MVP functionality	In Progress
relates to	[B4B-4]	Validation landing page	Done

To be present: UI project team lead, product manager, designers. Please come prepared!

First design feedback meeting

During the meeting with the designer team, we need to cover the following:

- Make sure they understood the business concept

Standard fields

Custom fields

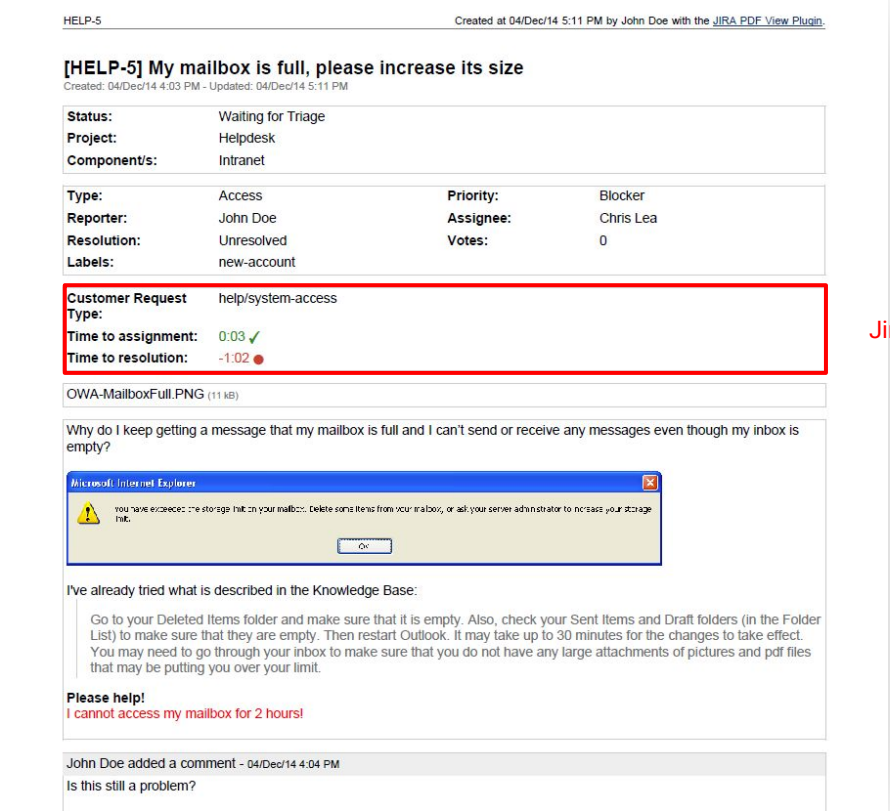
Attachments with image thumbnails

Issue links

Formatted description

Exporting a single issue to PDF

Integrated with all Atlassian applications (Jira Core, Jira Software, Jira Service Desk)



HELP-5 Created at 04/Dec/14 5:11 PM by John Doe with the JIRA PDF View Plugin.

[HELP-5] My mailbox is full, please increase its size

Created: 04/Dec/14 4:03 PM - Updated: 04/Dec/14 5:11 PM

Status:	Waiting for Triage		
Project:	Helpdesk		
Component/s:	Intranet		
Type:	Access	**Priority:**	Blocker
Reporter:	John Doe	**Assignee:**	Chris Lea
Resolution:	Unresolved	**Votes:**	0
Labels:	new-account		
Customer Request Type:	help/system-access		
Time to assignment:	0:03 ✓		
Time to resolution:	-1:02 ●		

OWA-MailboxFull.PNG (11 kB)

Why do I keep getting a message that my mailbox is full and I can't send or receive any messages even though my inbox is empty?

I've already tried what is described in the Knowledge Base:

> Go to your Deleted Items folder and make sure that it is empty. Also, check your Sent Items and Draft folders (in the Folder List) to make sure that they are empty. Then restart Outlook. It may take up to 30 minutes for the changes to take effect. You may need to go through your inbox to make sure that you do not have any large attachments of pictures and pdf files that may be putting you over your limit.

Please help!
I cannot access my mailbox for 2 hours!

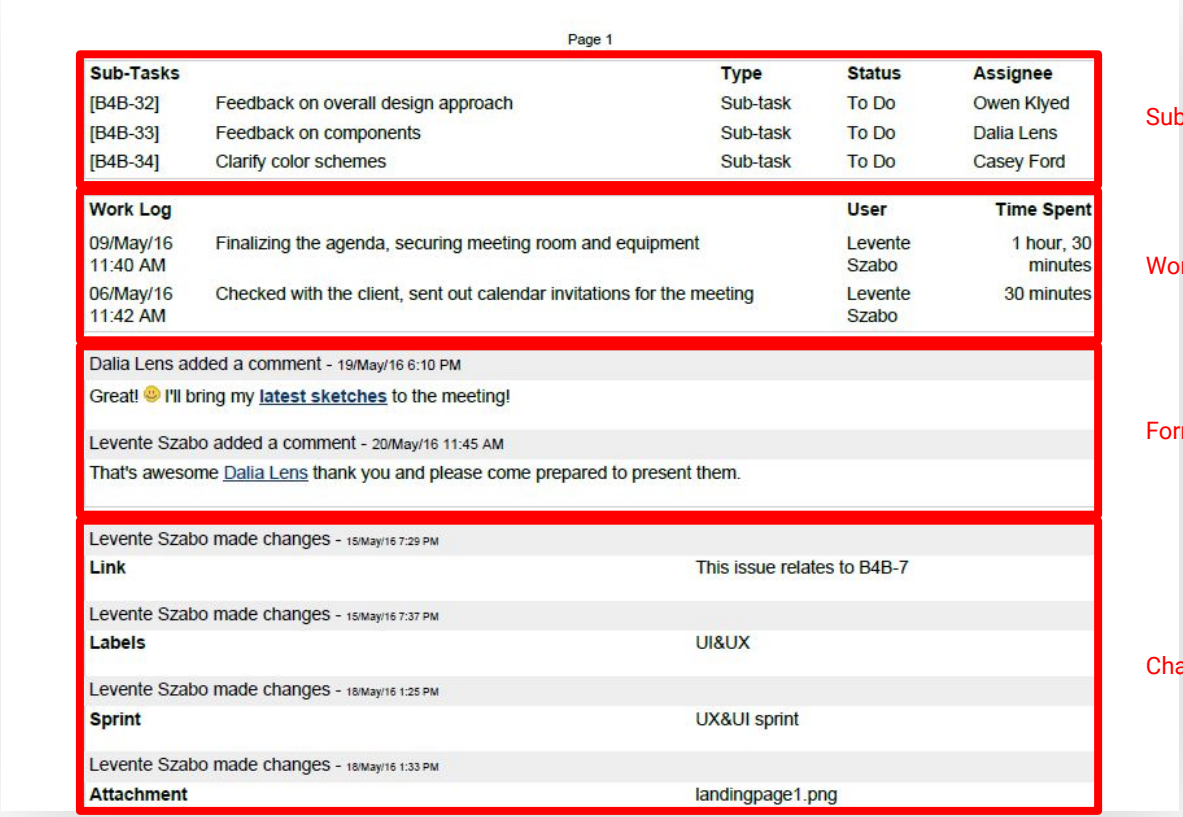
John Doe added a comment - 04/Dec/14 4:04 PM

Is this still a problem?

Jira Service Desk custom fields

Exporting a single issue to PDF

All metadata including subtasks, worklogs, comments, change history exported



Page 1

Sub-Tasks		Type	Status	Assignee
[B4B-32]	Feedback on overall design approach	Sub-task	To Do	Owen Klyed
[B4B-33]	Feedback on components	Sub-task	To Do	Dalia Lens
[B4B-34]	Clarify color schemes	Sub-task	To Do	Casey Ford

Work Log		User	Time Spent
09/May/16 11:40 AM	Finalizing the agenda, securing meeting room and equipment	Levente Szabo	1 hour, 30 minutes
06/May/16 11:42 AM	Checked with the client, sent out calendar invitations for the meeting	Levente Szabo	30 minutes

Dalia Lens added a comment - 19/May/16 6:10 PM

Great! I'll bring my **latest sketches** to the meeting!

Levente Szabo added a comment - 20/May/16 11:45 AM

That's awesome Dalia Lens thank you and please come prepared to present them.

Levente Szabo made changes - 15/May/16 7:29 PM

Link This issue relates to B4B-7

Levente Szabo made changes - 15/May/16 7:37 PM

Labels UI&UX

Levente Szabo made changes - 18/May/16 1:25 PM

Sprint UX&UI sprint

Levente Szabo made changes - 18/May/16 1:33 PM

Attachment landingpage1.png

Sub-tasks

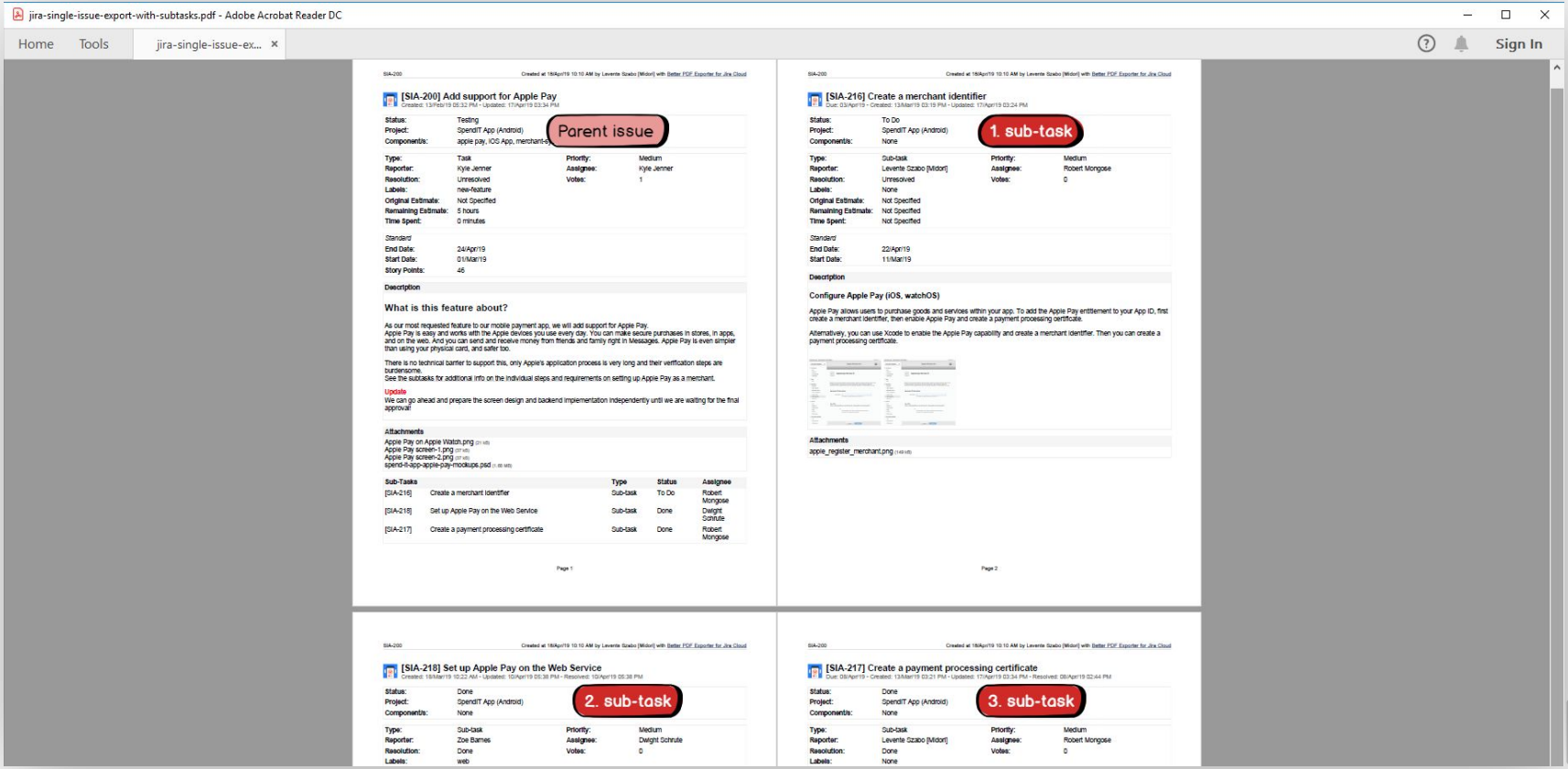
Work logs

Formatted comments

Change history

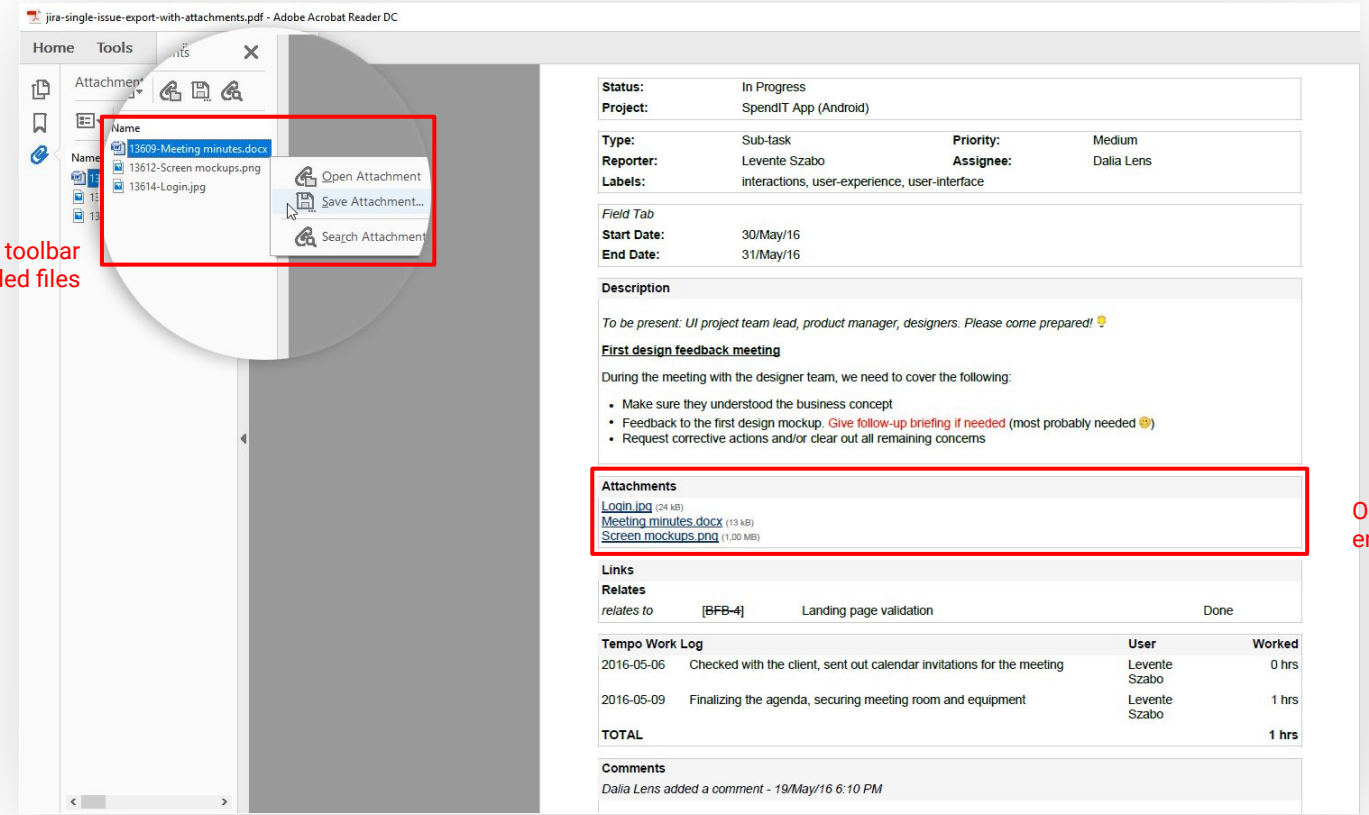
Exporting a list of issues to PDF

Export a Jira issue and its sub-tasks in a single PDF document



Exporting a single issue to PDF

Issue attachments can be embedded in the exported PDF file

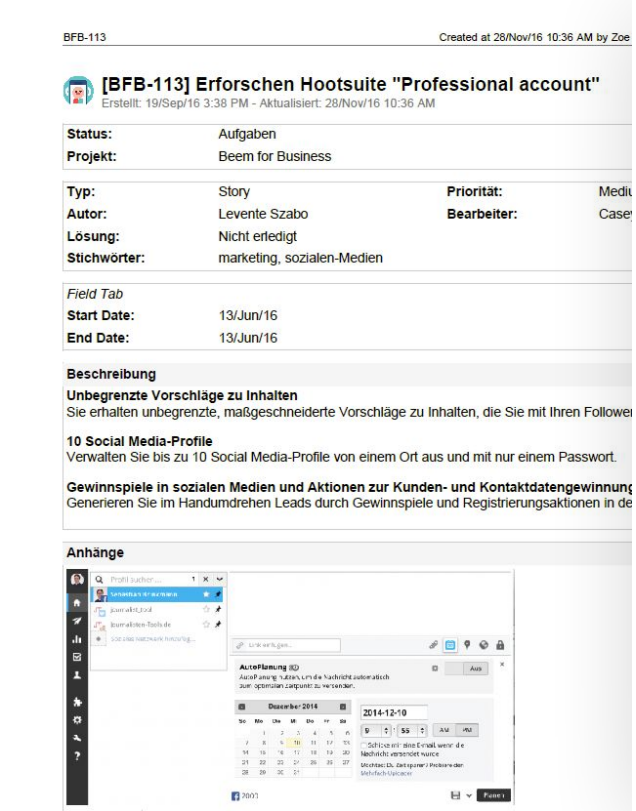


Adobe Reader's toolbar for embedded files

Original issue attachments embedded in the PDF file

Exporting a single issue to PDF

Better PDF Exporter speaks your language and supports your character set



BFB-113 Created at 28/Nov/16 10:36 AM by Zoe

[BFB-113] Erforschen Hootsuite "Professional account"

Erstellt: 19/Sep/16 3:38 PM - Aktualisiert: 28/Nov/16 10:36 AM

Status:	Aufgaben		
Projekt:	Beem for Business		
Typ:	Story	**Priorität:**	Medi
Autor:	Levente Szabo	**Bearbeiter:**	Case
Lösung:	Nicht erledigt		
Stichwörter:	marketing, sozialen-Medien		

Field Tab

Start Date:	13/Jun/16
End Date:	13/Jun/16

Beschreibung

Unbegrenzte Vorschläge zu Inhalten
Sie erhalten unbegrenzte, maßgeschneiderte Vorschläge zu Inhalten, die Sie mit Ihren Followe

10 Social Media-Profile
Verwalten Sie bis zu 10 Social Media-Profile von einem Ort aus und mit nur einem Passwort.

Gewinnspiele in sozialen Medien und Aktionen zur Kunden- und Kontaktdatengewinnung
Generieren Sie im Handumdrehen Leads durch Gewinnspiele und Registrierungsaktionen in de

Anhänge

ACTIONCAM-467 Created at 03/1/17 2:09 午後 by Levente Szabo with the JIRA PDF View Plugin

[ACTIONCAM-467] ファローアップ顧客調査

作成日: 29/5/16 5:24 午前 - 更新日: 03/1/17 2:02 午後

ステータス:	進行中
プロジェクト:	Action CAM

タイプ:	タスク	優先度:	Medium
報告者:	Levente Szabo	担当者:	田中 大輔
解決状況:	未解決		
ラベル:	オムニチャネル		

説明

顧客調査の結果が正しくありません。要約を確認してください。

1. 目標設定および具体的な行動計画：

調査対象、タイミング、配布、データの収集/分析方法など、調査の目的を明示します。現在の自社の位置づけを明確にし、将来の目標を設定します。どの測定基準が重要であるかを確認し、リアルタイムの分析ダッシュボードを作成します。アンケート送付の正確なタイミング（たとえば、客先送付の翌日またはお客様からサポートチームへの問い合わせの直後など）を決定します。

2. 複数チャネル経由でのアンケート実施およびフィードバックの回収：

現在の顧客満足度調査のチャネルは、消費者が好む手段（音声、テキスト、電子メール、スマートフォンのアプリ、ウェブ）を反映しています。複数のチャネルでアンケート依頼を送付することで、回収可能なアンケート回答数を増やすことが出来ます。

サンプル スタイル:

添付ファイル

平成27年度顧客満足度調査結果 - いわて産業振興センター.pdf (15 kB)

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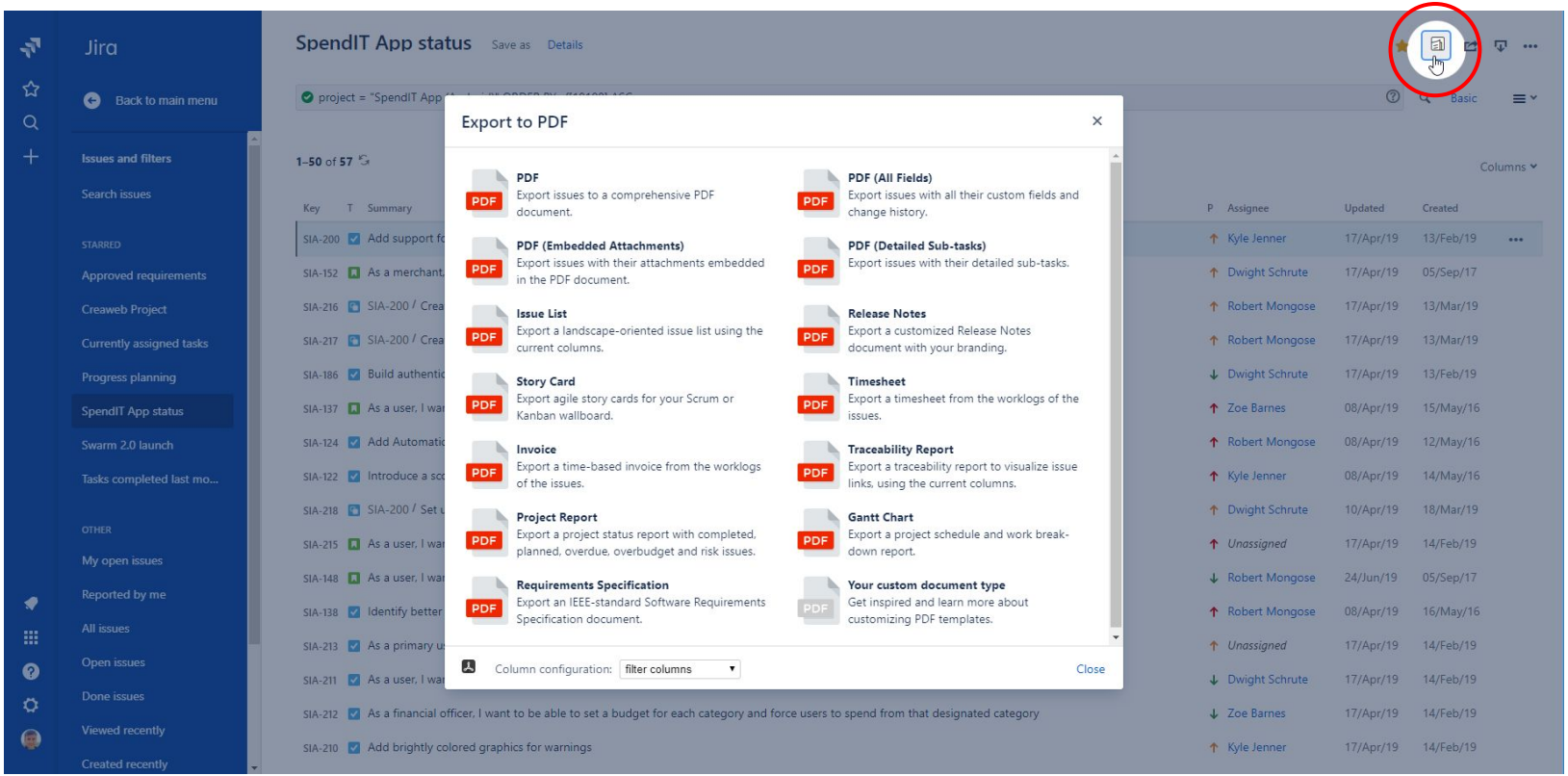
- Managing PDF views
- Managing PDF templates
- Integrations with Jira apps
- Q&A

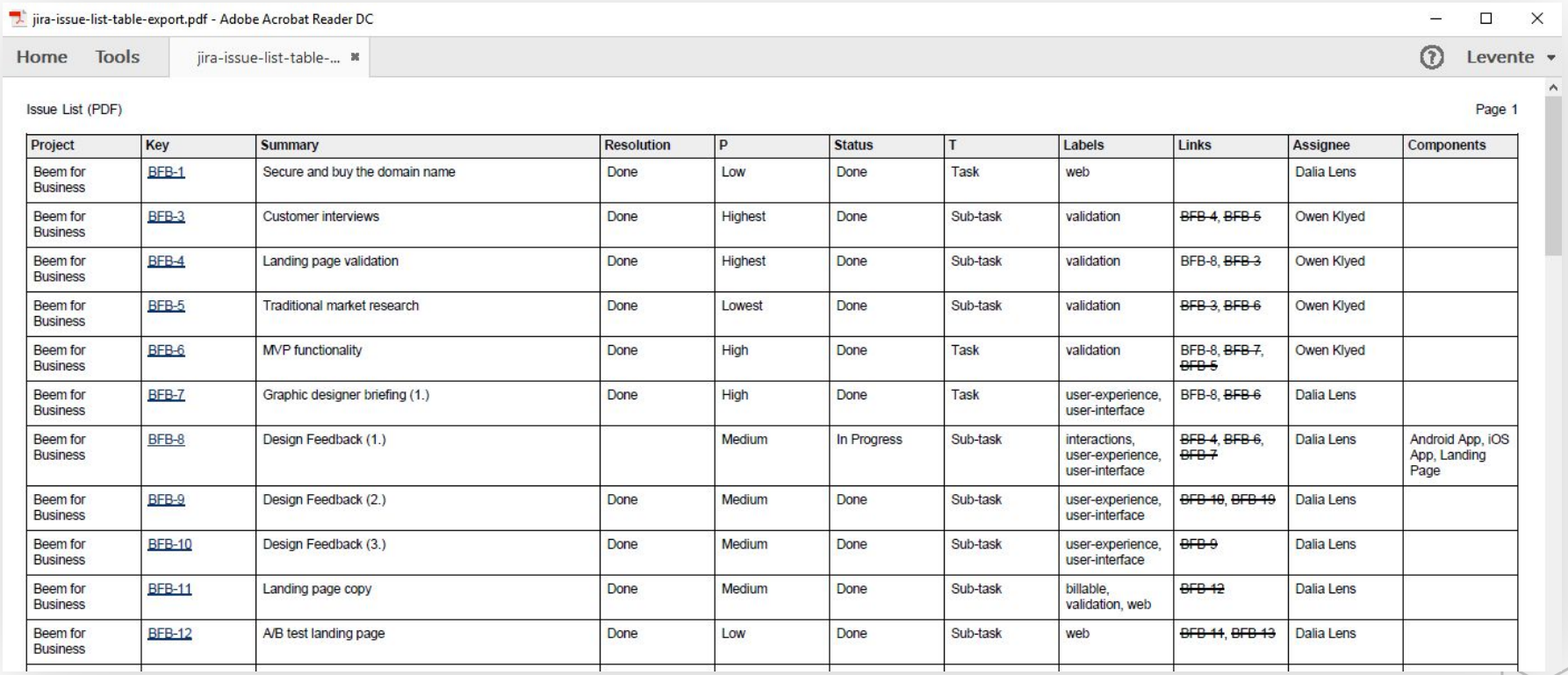
Exporting a list of issues to PDF

Available from the “Export” menu in Issue Navigator



Exporting a list of issues to PDF

Export your issues from the Issue Navigator into a clear PDF document



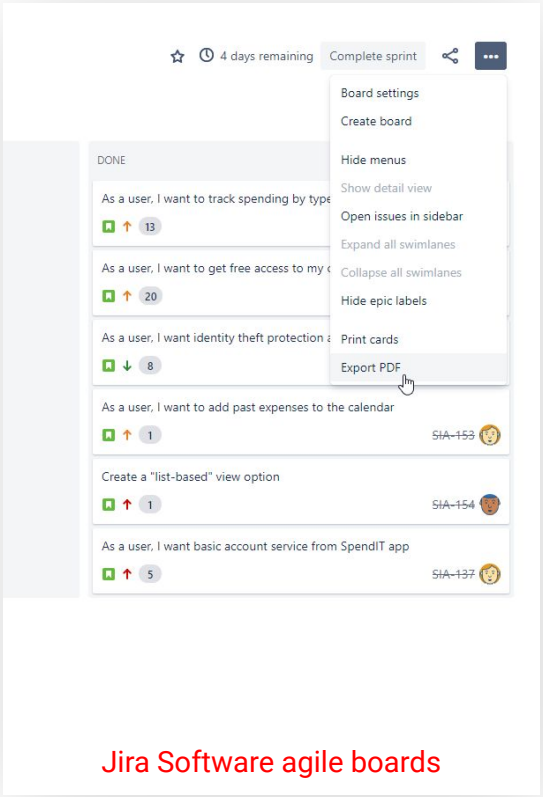
Issue List (PDF)

Page 1

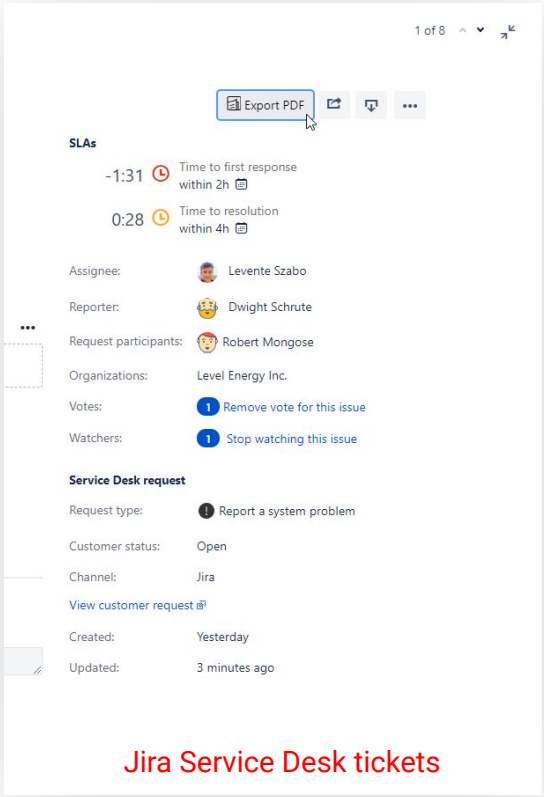
Project	Key	Summary	Resolution	P	Status	T	Labels	Links	Assignee	Components
Beem for Business	BFB-1	Secure and buy the domain name	Done	Low	Done	Task	web		Dalia Lens	
Beem for Business	BFB-3	Customer interviews	Done	Highest	Done	Sub-task	validation	~~BFB-4~~, ~~BFB-5~~	Owen Klyed	
Beem for Business	BFB-4	Landing page validation	Done	Highest	Done	Sub-task	validation	BFB-8, ~~BFB-3~~	Owen Klyed	
Beem for Business	BFB-5	Traditional market research	Done	Lowest	Done	Sub-task	validation	~~BFB-3~~, ~~BFB-6~~	Owen Klyed	
Beem for Business	BFB-6	MVP functionality	Done	High	Done	Task	validation	BFB-8, ~~BFB-7~~, ~~BFB-5~~	Owen Klyed	
Beem for Business	BFB-7	Graphic designer briefing (1.)	Done	High	Done	Task	user-experience, user-interface	BFB-8, ~~BFB-6~~	Dalia Lens	
Beem for Business	BFB-8	Design Feedback (1.)		Medium	In Progress	Sub-task	interactions, user-experience, user-interface	~~BFB-4~~, ~~BFB-6~~, ~~BFB-7~~	Dalia Lens	Android App, iOS App, Landing Page
Beem for Business	BFB-9	Design Feedback (2.)	Done	Medium	Done	Sub-task	user-experience, user-interface	~~BFB-10~~, ~~BFB-19~~	Dalia Lens	
Beem for Business	BFB-10	Design Feedback (3.)	Done	Medium	Done	Sub-task	user-experience, user-interface	~~BFB-9~~	Dalia Lens	
Beem for Business	BFB-11	Landing page copy	Done	Medium	Done	Sub-task	billable, validation, web	~~BFB-12~~	Dalia Lens	
Beem for Business	BFB-12	A/B test landing page	Done	Low	Done	Sub-task	web	~~BFB-11~~, ~~BFB-13~~	Dalia Lens	

Exporting a list of issues to PDF

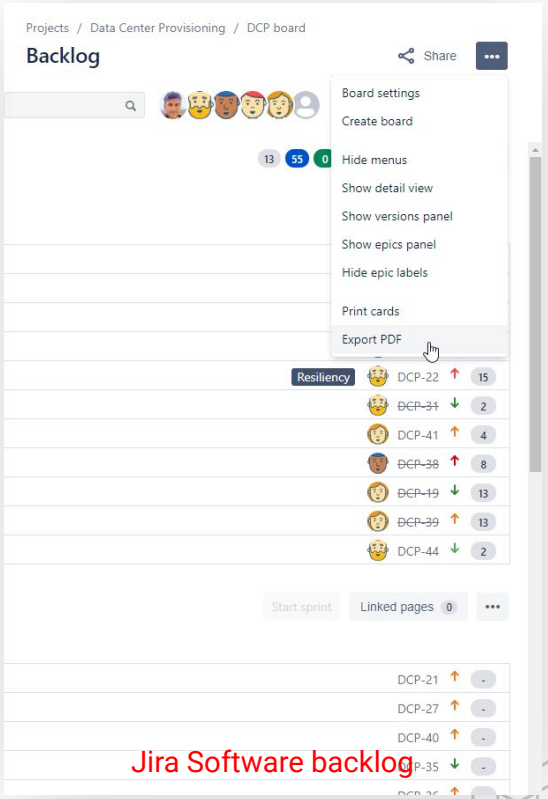
Typical Jira contexts where you work with a list of issues



Jira Software agile boards



Jira Service Desk tickets



Jira Software backlog

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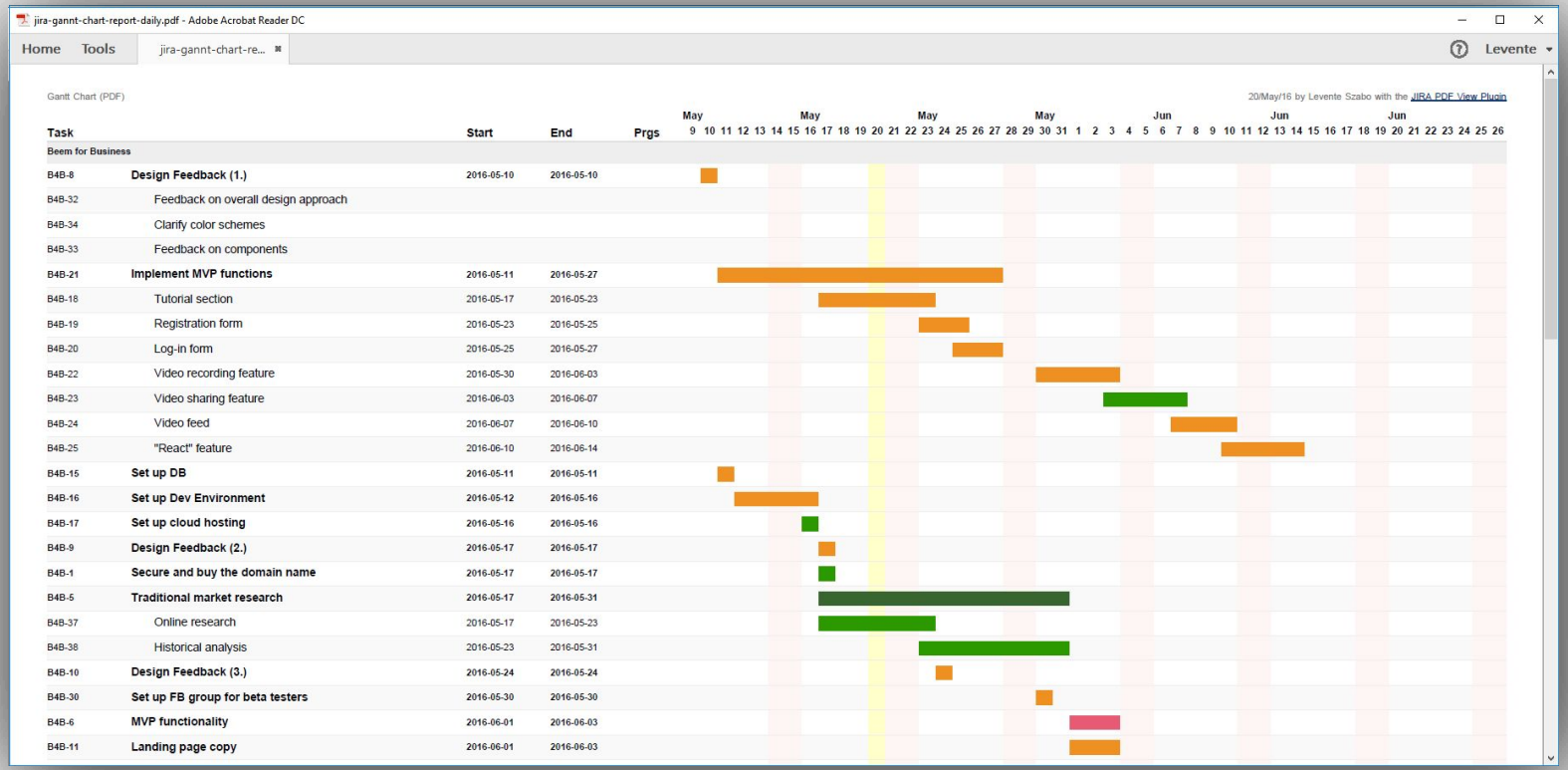
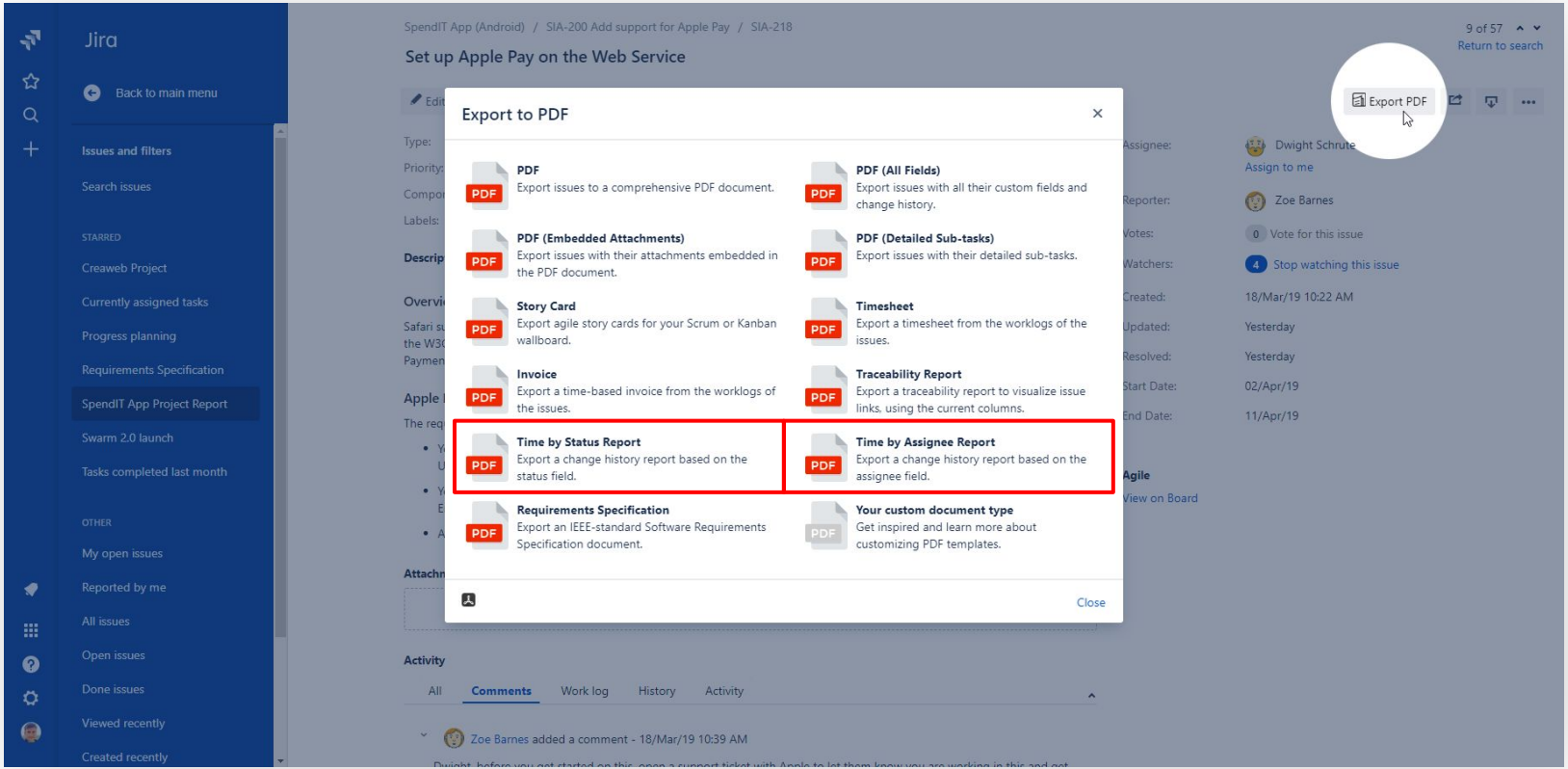
Creating PDF reports from Jira issues

List of issues turned into complex reports with the right template



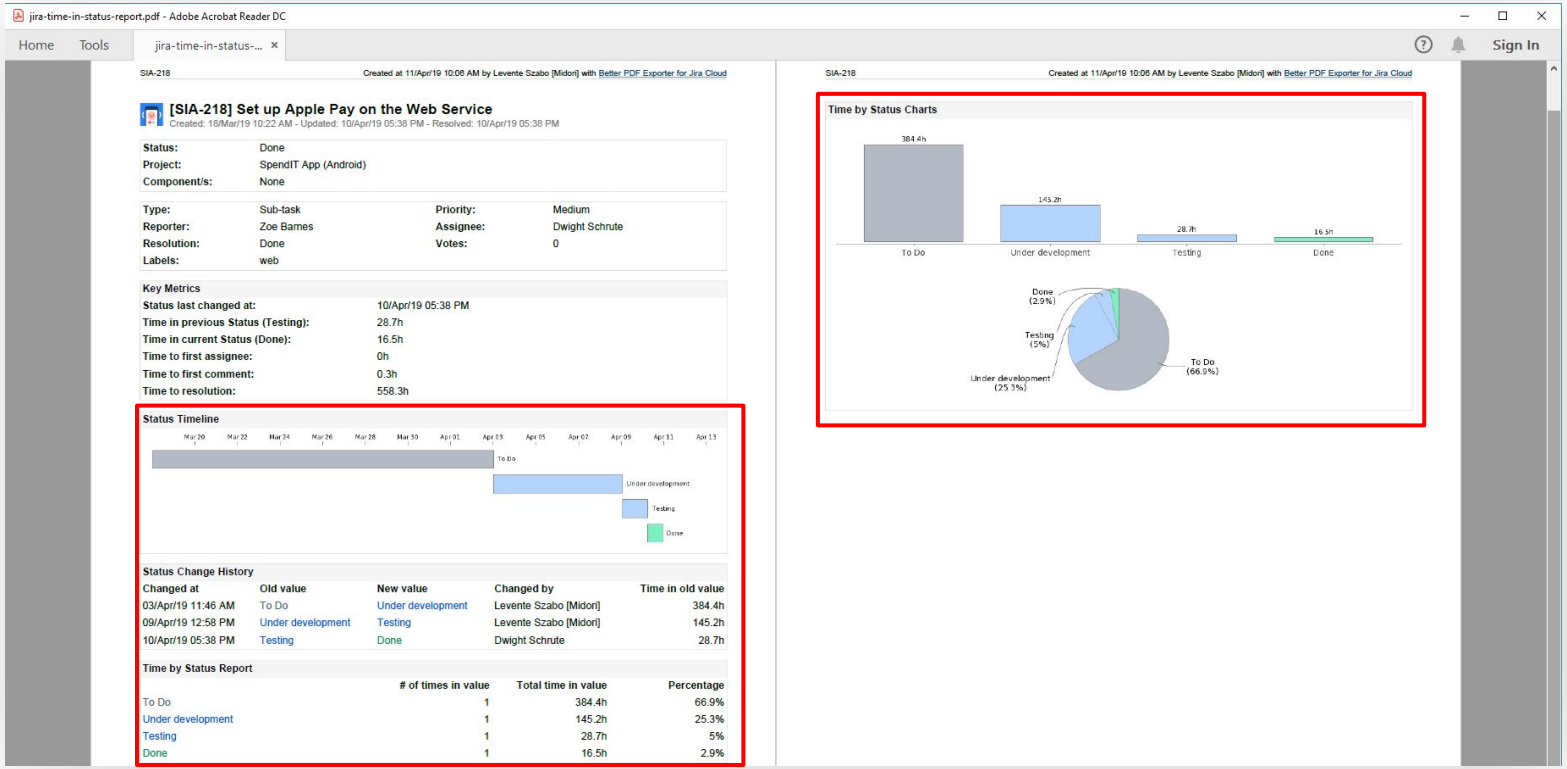
Creating PDF reports from Jira issues

Time by Assignee, Time by Status or Time by [your_key_metric] reports



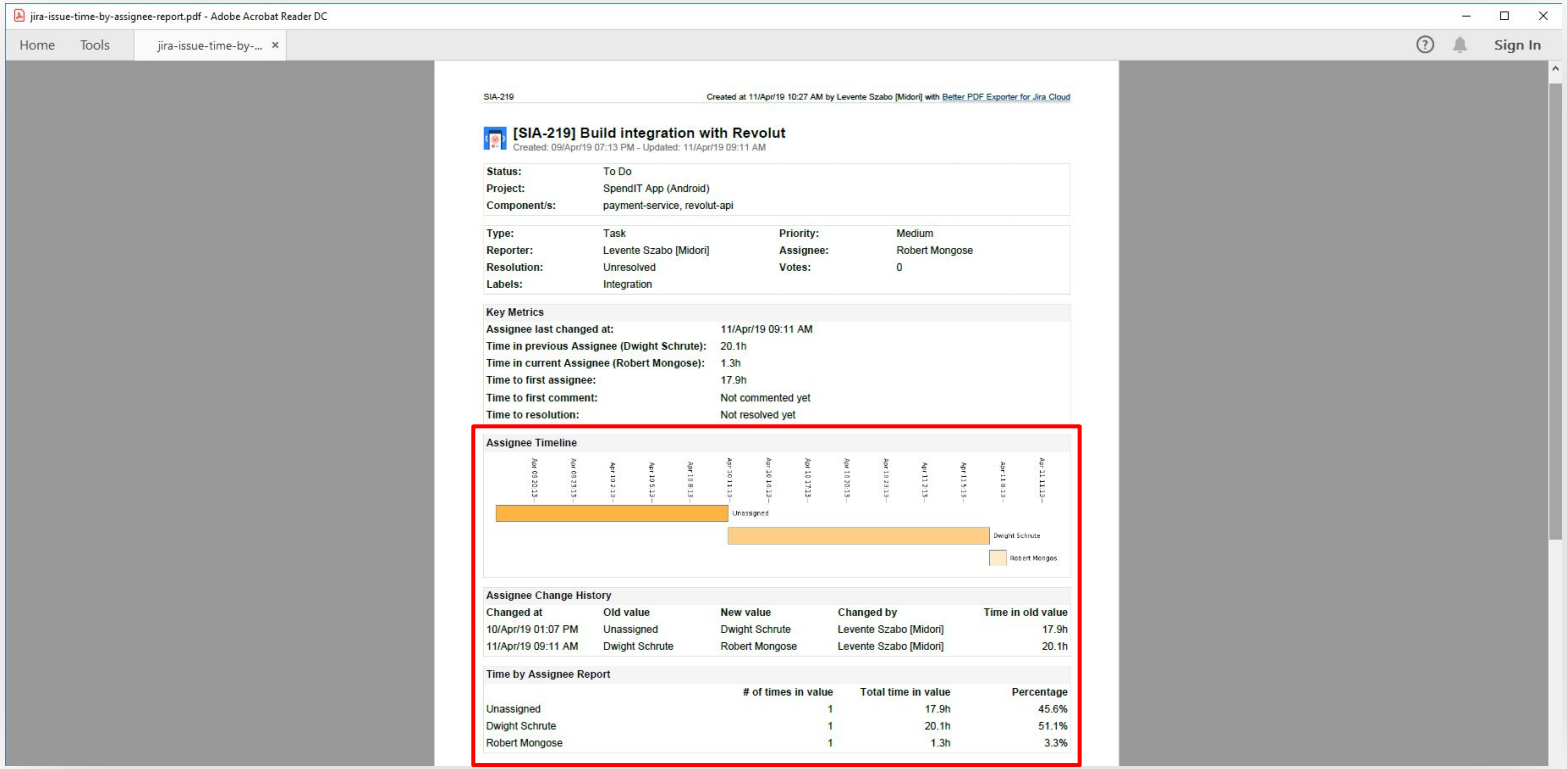
Creating a Time by Status Report

No additional app needed to calculate time spent in status metrics



Creating a Time by Assignee Report

No additional app needed to calculate time spent by assignee metrics



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Managing PDF views

Concepts

What are the PDF views?

The options that appear in the “Export” menus.

How do the PDF views work?

Each PDF view has a name plus a position in the “Export” menu.

You can select which Jira screen should offer this.

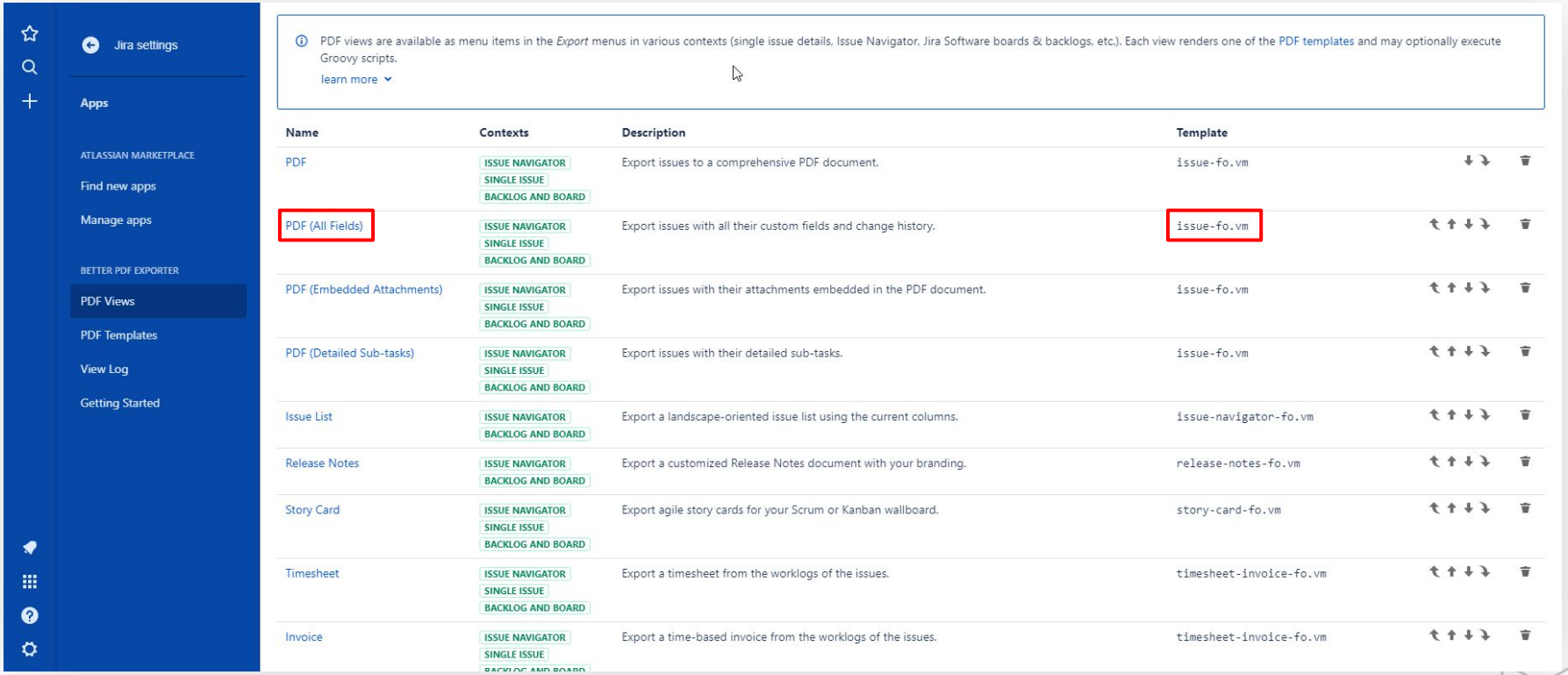
Each PDF view renders a PDF template.

How to create, delete, rename, reorder PDF views?

Just go to *Settings* → *Apps* → *PDF Views*.

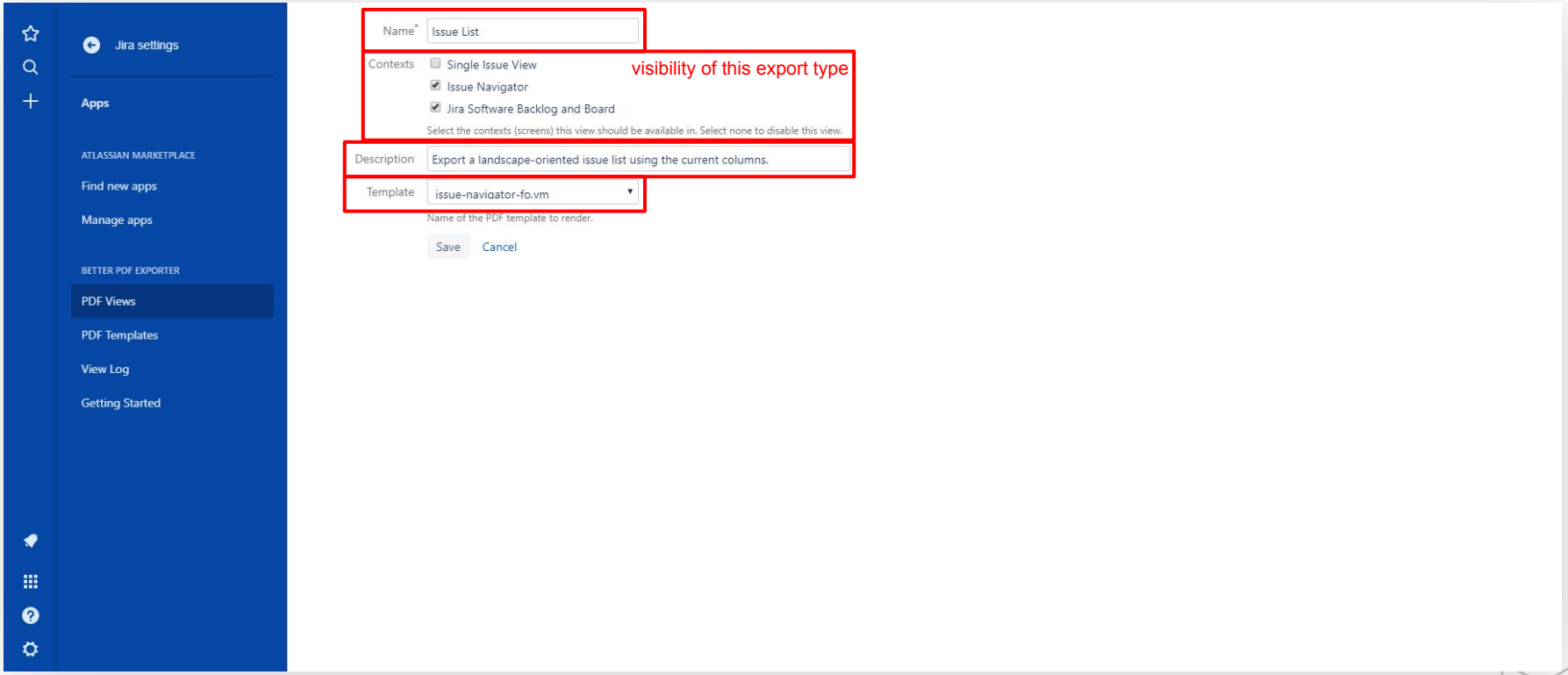
Managing PDF views

PDF views are managed in the Jira settings



Managing PDF views

Easily configure the PDF views



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Managing PDF templates

Concepts

What are the PDF templates?

Templates define
the look and the content of
what to export to PDF.

What are Groovy scripts used for?

Scripts are executed while
generating the PDF document to:

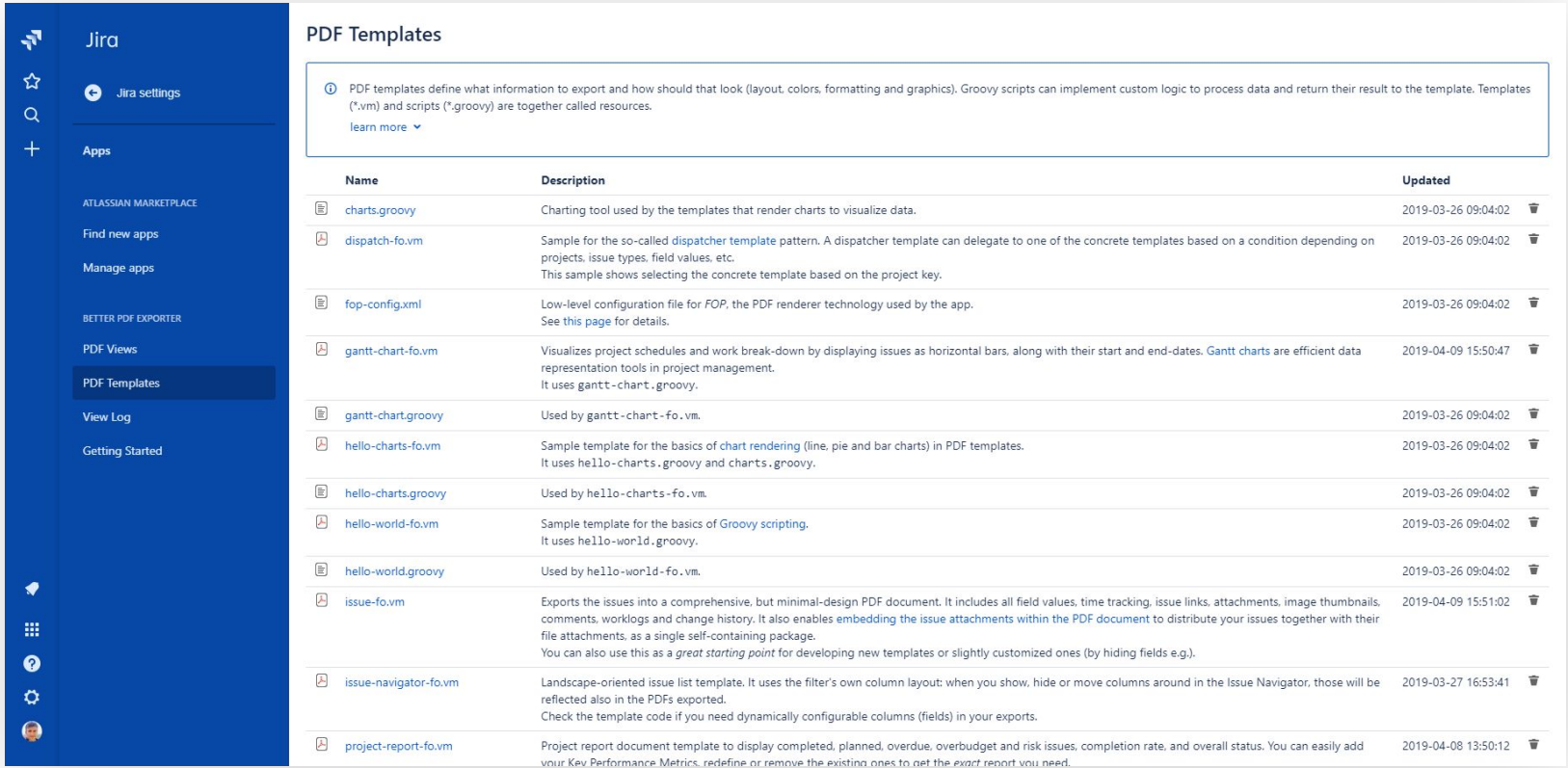
do custom processing
access Jira internals
integrate with external sources
implement any logic
plus more

How to edit the PDF templates and scripts?

Just go to
Settings→*Apps*→PDF Templates
and click on a template to open
the online editor.

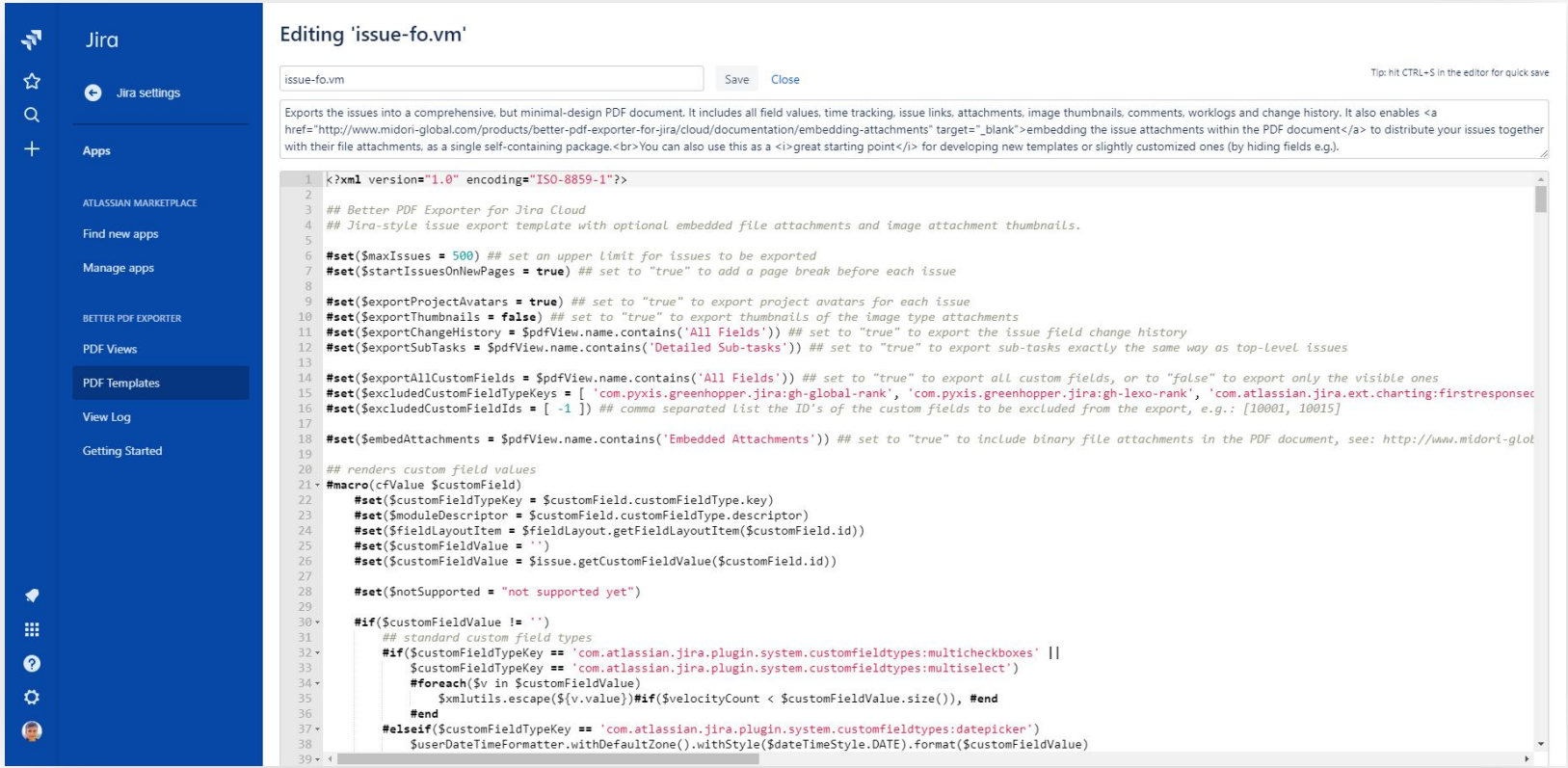
Managing PDF templates

PDF templates and scripts are managed in the Jira admin interface



Managing PDF templates

Quickly edit scripts and templates in the web based editor



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Integrations with Jira applications

Better PDF Exporter support all Jira editions

Integrations are coming (from July 2019)

Keep an eye out for these upcoming integrations for Better PDF Exporter Cloud

ScriptRunner

Table Grid Editor

nFeed

Automation for Jira

Tempo Timesheets

[Check out the available integrations >>>]

MIDORI

Thank you!

Levente Szabo • levente.szabo@midori-global.com

MIDORI

Interested in Jira Server or Data Center? Try our other apps, too, for free!

Better Excel Exporter for Jira

Full-blown native Excel exports, spreadsheet reports and Business Intelligence for Jira

Better Content Archiving for Confluence

Usage tracking, expiration, review workflow, retention and clean-up for your Confluence pages

Better Commit Policy for Jira

Verify the changes committed to Git, Bitbucket, GitHub, GitLab, Subversion & Mercurial against configurable rules

MIDORI

Q&A

Levente Szabo • levente.szabo@midori-global.com