



# How to export issues from Jira Cloud to Excel

Business Intelligence and Jira Cloud Excel reports with Better Excel Exporter



# About Midori



## Experience

10+ years in the Atlassian Ecosystem



Gold  
Marketplace Partner

Reliable maintenance, guaranteed support and top-notch docs

## Powering 7000+ customers

Amazon, Airbnb, Boeing, Mercedes, McDonald's, NASA, etc.

# What is Better Excel Exporter?



## Enterprise-ready

A Cloud Fortified app that fits into your processes



173

Top rated app

## Jira Cloud reporting with native Excel spreadsheets

All Excel data analysis features on all Jira Cloud data



# How to export custom Excel reports from Jira

Comparison of Jira Excel export options

Getting started with Better Excel Exporter

Creating Excel reports from Jira

Managing Excel views

Managing Excel templates

Integrations with Jira apps



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# Jira Cloud Excel export options in comparison

Better Excel Exporter vs. CSV vs. Jira Cloud for Excel

## Why better than Jira Cloud for Excel or the built-in CSV export?

	Better Excel Exporter for Jira Cloud	Jira's built-in CSV export	Jira Cloud for Excel
Packaging	Jira Cloud app	built-in	Excel add-in <i>(can be problematic)</i>
Supported Jira screens	Issue Navigator, Issue View, backlogs, boards of all types <i>(Service Management queues, Work Management screens are coming)</i>	Issue Navigator only	Issue Navigator only
Templates	✓ <i>(templates are regular Excel files)</i>	✗	✗
Data types	✓ <i>(text, numbers, dates, etc.)</i>	✗ <i>(all values are raw text)</i>	? <i>(data type is unreliable)</i>
Visual formatting	✓ <i>(fonts, colors, cell sizing, etc.)</i>	✗	✗
Formulas	✓	✗	✓
Functions	✓	✗	✓
Charts	✓	✗	✓
Pivot tables	✓	✗	✓
Pivot charts	✓	✗	✓
Issue metadata	✓ <i>(comments, worklogs, transitions, change history, etc.)</i>	✗	✗
Non-tabular content	✓ <i>(page header and footer, cell comments, etc.)</i>	✗	✗
Scripting	✓ <i>(Groovy scripts can TODO)</i>	✗	✗
Visual Basic (VBA)	✓	✗	✓
Integrations with other Jira apps	✓ <i>(growing continuously)</i>	✗	✗
Automation	? <i>(coming soon!)</i>	✗	✗



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# Exporting a list of issues to Excel

Available from the “Export” pop-up in Issue Navigator or Jira Software boards

The screenshot displays the Jira Software interface with the 'Export to Excel' pop-up menu open. The background shows a Jira board for 'Swarm 2.0 launch' with various filters and a list of issues. The pop-up menu lists 14 different export options, each with an 'XLS' icon and a brief description. A mouse cursor is pointing at the 'Export' button in the top right corner of the Jira interface.

**Export to Excel**

- Excel (Current Fields)** XLS: Export issues with their currently visible fields to an Excel spreadsheet.
- Comments (Current Fields)** XLS: Export the currently visible fields and the comments.
- Worklogs (Current Fields)** XLS: Export the currently visible fields and the worklogs.
- Worklogs (Current Fields Repeating)** XLS: Export the currently visible fields repeating over the rows and the worklogs.
- Change History (Current Fields)** XLS: Export the currently visible fields and the change history.
- Change History (Current Fields Repeating)** XLS: Export the currently visible fields repeating over the rows and the change history.
- Created vs Resolved Report** XLS: Create a pivot report from the count of created vs. resolved issues over time.
- Total Time in Status Report** XLS: Create a pivot report from the total time spent by issues in each status.
- Average Time in Status Report** XLS: Create a pivot report from the average time spent by issues in each status.
- Status Count Report** XLS: Create a pivot report from how many times issues entered each status.
- User Timesheet Report** XLS: Create a pivot report from the time logged by each user (user workload).
- Project Timesheet Report** XLS: Create a pivot report from the time logged on each project (project progress).
- Component Timesheet Report** XLS: Create a pivot report from the time logged on each component (component progress).
- Version Timesheet Report** XLS: Create a pivot report from the time logged on each version (version progress).
- Issue Timesheet Report** XLS: Create a pivot report from the time logged on
- Committed vs Completed Report** XLS: Create a pivot report from committed vs.

Column configuration: filter columns



# Exporting a list of issues to Excel

Precise data that require no post-export processing

Key	IT	Summary	Status	Resolution	P	Assignee	Labels	Created	Resolved	Time Spent	Epic Link	Story Points
B4B-26	Story	<a href="#">Set up Hootsuite account</a>	In Progress		Medium	Casey Ford	CRM, marketing	16-Sep-2021		16.80	MarCom Tools	24
B4B-29	Task	<a href="#">Plan the email campaigns</a>	In Progress		Medium	Levente Szabo	CRM, marketing	19-Sep-2021		40.00	MarCom Tools	22
B4B-28	Sub-task	<a href="#">Copy for email campaigns</a>	In Progress		Low	Casey Ford	CRM, marketing	17-Sep-2021		32.40	MarCom Tools	24
B4B-30	Task	<a href="#">Set up FB group for beta testers</a>	To Do		Medium	Casey Ford	CRM, marketing	19-Sep-2021			MarCom Tools	8
B4B-27	Story	<a href="#">Set up Mailchimp</a>	To Do		Low	Casey Ford	CRM, marketing	19-Sep-2021			MarCom Tools	6
B4B-24	Sub-task	<a href="#">Video feed</a>	Done	Implemented	Medium	Dalia Lens	DEV, IT	21-Sep-2021	12-Oct-2021	80.00	MarCom Tools	8
B4B-23	Sub-task	<a href="#">Video sharing feature</a>	In Progress		Low	Robert Mongose	DEV, IT	19-Sep-2021		21.60	MarCom Tools	6
B4B-22	Sub-task	<a href="#">Video recording feature</a>	In Progress		Medium	Robert Mongose	DEV, IT	19-Sep-2021		16.00	MarCom Tools	4
B4B-21	Epic	<a href="#">Implement MVP functions</a>	In Progress		Medium	Levente Szabo	DEV, IT	19-Sep-2021		40.90	MarCom Tools	4
B4B-20	Sub-task	<a href="#">Log-in form</a>	In Progress		Medium	Robert Mongose	DEV, IT	20-May-2021		32.00	Frontend features	22
B4B-19	Sub-task	<a href="#">Sign-up form</a>	In Progress		Medium	Levente Szabo	DEV, IT	20-May-2021		2.42	Frontend features	30
B4B-25	Sub-task	<a href="#">"React" feature</a>	To Do		Medium	Dalia Lens	DEV, IT	25-May-2021			Backend features	40
B4B-16	Task	<a href="#">Set up Dev Environment</a>	To Do		Medium	Robert Mongose	DEV, IT	20-May-2021			Sysadmin tasks	40
B4B-18	Sub-task	<a href="#">Tutorial section</a>	In Progress		Medium	Dalia Lens	DEV, IT	18-May-2021		21.00	MarCom Tools	6
B4B-17	Task	<a href="#">Set up cloud hosting</a>	In Progress		Low	Robert Mongose	DEV, IT	18-May-2021		16.00	Sysadmin tasks	8
B4B-15	Task	<a href="#">Set up DB</a>	In Progress		Medium	Robert Mongose	DEV, IT	18-May-2021		40.00	Sysadmin tasks	2
B4B-11	Task	<a href="#">Landing page copy</a>	In Progress		Medium	Dalia Lens	billable, web	12-May-2021	27-May-2021		Frontend features	6
B4B-49	Task	<a href="#">Beem Inc. - Company website design</a>	Done	Accepted	Highest	Dalia Lens	billable	18-May-2021	19-May-2021	2.42	Frontend features	8
B4B-8	Task	<a href="#">Design Feedback (1.)</a>	Done	Accepted	Medium	Dalia Lens	interactions	18-May-2021		3.00	Frontend features	4
B4B-10	Task	<a href="#">Design Feedback (3.)</a>	To Do		Medium	Dalia Lens	user-experience, user-interface	17-May-2021	18-May-2021		Frontend features	4
B4B-9	Task	<a href="#">Design Feedback (2.)</a>	Done	Accepted	Medium	Dalia Lens	user-experience, user-interface	17-May-2021	18-May-2021	32.00	Frontend features	4
B4B-7	Task	<a href="#">Graphic designer briefing (1.)</a>	Done	Accepted	High	Dalia Lens	user-experience, user-interface	17-May-2021	25-May-2021		Frontend features	4
B4B-4	Task	<a href="#">Validation landing page</a>	Done	Released	Highest	Owen Klyed	validation	17-May-2021	10-Jun-2021	40.00	Frontend features	14
B4B-3	Task	<a href="#">Customer interviews</a>	Done	Accepted	Highest	Owen Klyed	validation	17-May-2021	27-Jul-2021	32.00	Frontend features	18
B4B-5	Task	<a href="#">Traditional market research</a>	Done	Accepted	Lowest	Owen Klyed	validation	19-Sep-2021	1-Nov-2021	2.42	Frontend features	8
B4B-6	Task	<a href="#">MVP functionality</a>	Done	Released	High	Owen Klyed	validation	19-Sep-2021	19-Sep-2021	3.00	Frontend features	4
B4B-1	Task	<a href="#">Secure and buy the domain name</a>	Done	Released	Low	Dalia Lens	web	19-Sep-2021		21.80	Sysadmin tasks	6
B4B-13	Task	<a href="#">Decision on landing page design</a>	In Progress		Medium	Dalia Lens	web	19-Sep-2021			Frontend features	6
B4B-12	Task	<a href="#">A/B test landing page</a>	In Progress		Low	Dalia Lens	web	19-Sep-2021		82.76	Frontend features	8
B4B-14	Task	<a href="#">Create landing page</a>	To Do		Medium	Dalia Lens	validation	19-Sep-2021	20-Sep-2021	93.75	Frontend features	6



# Exporting a list of issues to Excel

Add comments, worklogs, change history to your exports easily

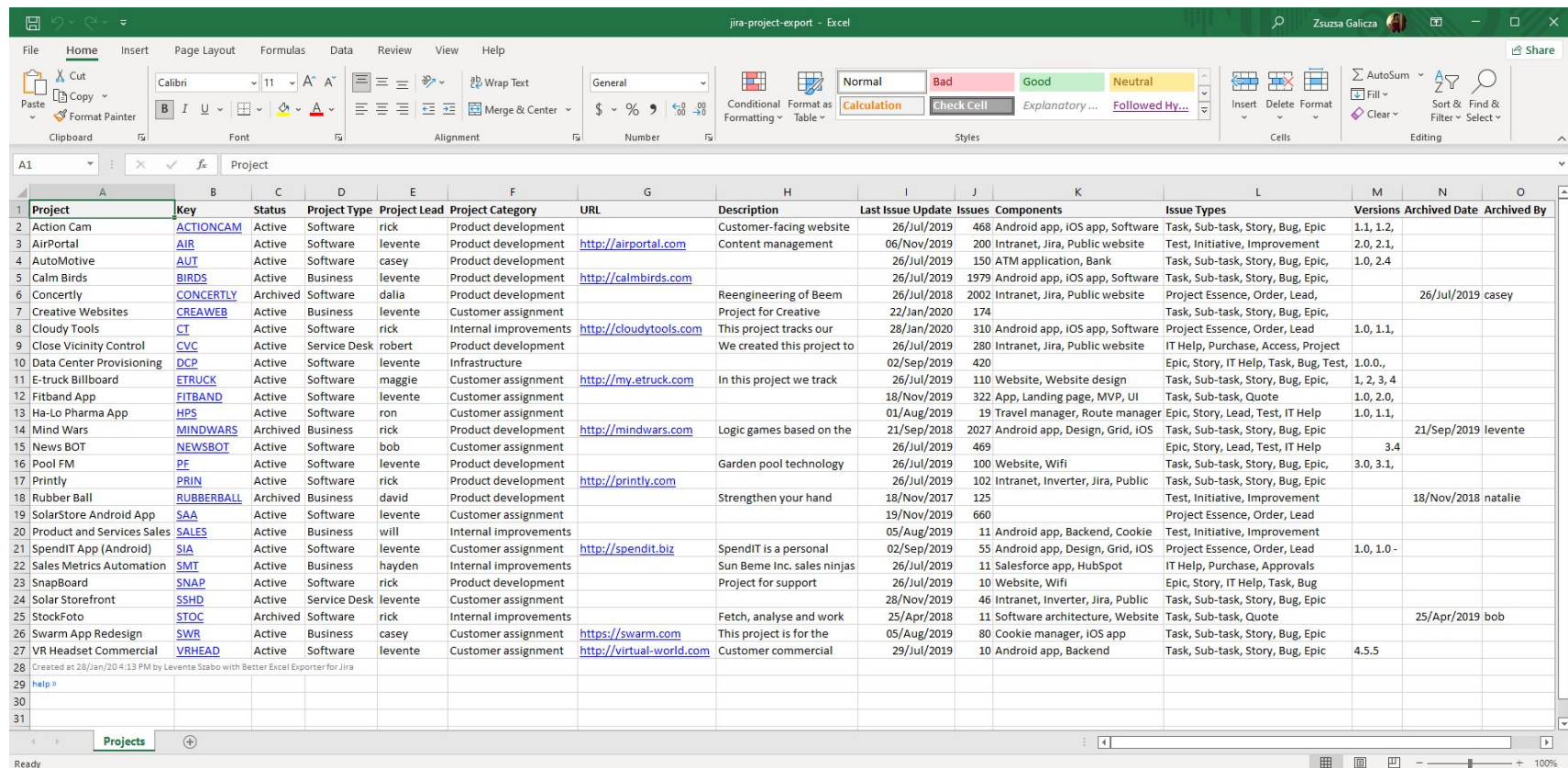
The screenshot displays the Microsoft Excel interface with a table of Jira issues. The table has the following columns: Project, Key, Summary, P, Assignee, Status, Resolution, Created, Start Date, End Date, Comment Author, Comment Time, and Comment. The data is as follows:

Project	Key	Summary	P	Assignee	Status	Resolution	Created	Start Date	End Date	Comment Author	Comment Time	Comment
Beem for Business	B48-58	<a href="#">Website layout</a>	Medium	Dalia Lens	To Do		22-Jul-2021	19-May-2021	24-May-2021	Levente Szabo	15-Aug-2021 11:36	["dalia", can you ask for some more specific instructions from the customer? What they gave us so far is
Beem for Business	B48-57	<a href="#">Second mockup</a>	Medium	Dalia Lens	To Do		22-Jul-2021	15-May-2021	19-May-2021	Dalia Lens	15-Aug-2021 11:38	Oh, never mind, I found the attachment with the instructions! Sorry! (y)
Beem for Business	B48-56	<a href="#">First mockup</a>	Medium	Dalia Lens	To Do		22-Jul-2021	11-May-2021	15-May-2021	Wilbert Dawkins	15-May-2021 18:30	I checked the first version and I have a feeling that *this is not the direction the customer had in mind*
Beem for Business	B48-55	<a href="#">Brand color scheme</a>	Medium	Dalia Lens	To Do		22-Jul-2021	9-May-2021	11-May-2021			
Beem for Business	B48-49	<a href="#">Beem Inc. - Company</a>	Highest	Dalia Lens	Done	Done	14-Jul-2021	9-May-2021	24-May-2021	Levente Szabo	19-Jul-2021 16:56	Do we already have the signed contract?
										Casey Ford	19-Jul-2021 16:56	Yep! They signed yesterday!
										Levente Szabo	21-Jul-2021 13:39	Thanks, this is awesome! I've been looking forward to this project!
Beem for Business	B48-38	<a href="#">Historical analysis</a>	Low	Dalia Lens	Done	Done	20-May-2021	23-May-2021	31-May-2021	Owen Klyed	10-Jun-2021 10:57	Re-send the Invoice to customer, pls
										Regina Gold	10-Jun-2021 10:58	Just talked to them, they are having difficulties wit their AP system, should be up and running by EOBT
Beem for Business	B48-37	<a href="#">Online research</a>	Low	Owen Klyed	Done	Done	20-May-2021	17-May-2021	23-May-2021	Levente Szabo	23-May-2021 12:45	OK everyone, I have created the final list with survey participants. Please find it as an attachment and you
Beem for Business	B48-36	<a href="#">Phone interviews</a>	Medium	Owen Klyed	Done	Done	20-May-2021	26-May-2021	31-May-2021	Levente Szabo	31-May-2021 20:04	Similarly to the online research, list has been posted! *Get down to the phones and start working* you
Beem for Business	B48-35	<a href="#">In person interviews</a>	Medium	Owen Klyed	Done	Done	20-May-2021	17-May-2021	27-May-2021	Levente Szabo	27-May-2021 12:02	Participant list has been generated for the survey. *Please schedule time* with me for a short review a
Beem for Business	B48-34	<a href="#">Clarify color schemes</a>	Medium	Casey Ford	In Progress		20-May-2021	17-May-2021	23-May-2021	Casey Ford	15-Jun-2021 14:50	["dalia", make sure you review the instruction doc I sent you earlier! That has a lot of added info to this
Beem for Business	B48-33	<a href="#">Feedback on components</a>	Medium	Dalia Lens	To Do		18-May-2021	26-May-2021	31-May-2021	Casey Ford	30-May-2021 12:30	Review meeting has been rescheduled!!! Make sure you don't forget and show up when you're suppos
Beem for Business	B48-32	<a href="#">Feedback on overall design</a>	Medium	Owen Klyed	Done	Done	18-May-2021	17-May-2021	27-May-2021	Dalia Lens	21-Jun-2021 16:34	I think this should be rescheduled, since 3 of the lead designers bailed from today's meeting. Thoughts
Beem for Business	B48-31	<a href="#">Collect feedback</a>	Low	Casey Ford	To Do		18-May-2021	15-Jun-2021	15-Jun-2021	Casey Ford	15-Jun-2021 15:03	Today's presentation went really well! Learned a ton from those customer feedbacks.
Beem for Business	B48-30	<a href="#">Set up FB group for beta tes</a>	Medium	Casey Ford	To Do		18-May-2021	30-May-2021	30-May-2021	Levente Szabo	30-May-2021 16:26	Have you seen this group? Members are pouring in the comments
Beem for Business	B48-29	<a href="#">Plan the email campaigns</a>	Medium	Levente Szabo	Done	Done	18-May-2021	14-Jun-2021	21-Jun-2021	Maria Deloupe	21-Jun-2021 13:30	I wanna see the following things in place before we get started: * Email campaign created in Mailchimp * Relevant list of target customers ** Filtered by how long they are customers and how much they have spent so far * Email copy ** 2 versions for early A/B testing
Beem for Business	B48-28	<a href="#">Copy for email campaigns</a>	Low	Casey Ford	To Do		18-May-2021	14-Jun-2021	21-Jun-2021	Owen Klyed	9-Jun-2021 11:35	Not bad in terms of copy. Can we grab a coffee today and discuss your ideas?
										Levente Szabo	9-Jun-2021 11:47	Would love to. Ping me anytime.
Beem for Business	B48-27	<a href="#">Set up Mailchimp</a>	Low	Casey Ford	In Progress		18-May-2021	13-Jun-2021	13-Jun-2021			
Beem for Business	B48-26	<a href="#">Set up Hootsuite account</a>	Medium	Casey Ford	To Do		18-May-2021	13-Jun-2021	13-Jun-2021	Robert Mongose	9-Jun-2021 18:30	Who will be managing the social media accounts exactly? *I want names! :)*
Beem for Business	B48-25	<a href="#">"React" feature</a>	Medium	Dalia Lens	To Do		18-May-2021	10-Jun-2021	14-Jun-2021	Owen Klyed	9-Jun-2021 16:52	I can't open the link! Can you post it again, please?
										Owen Klyed	9-Jun-2021 17:15	Send invoice to customer: ["Invoices"   http://beem4business/open_invoices/download]



# Exporting Jira projects to Excel

Analyse Jira project-specific information with Excel



The screenshot shows an Excel spreadsheet titled "jira-project-export - Excel" with a ribbon menu at the top. The spreadsheet contains a table of Jira projects. The columns are: Project, Key, Status, Project Type, Project Lead, Project Category, URL, Description, Last Issue Update, Issues, Components, Issue Types, Versions, Archived Date, and Archived By. The data includes various projects such as Action Cam, AirPortal, AutoMotive, Calm Birds, Concertly, Creative Websites, Cloudy Tools, Close Vicinity Control, Data Center Provisioning, E-truck Billboard, Fitband App, Ha-Lo Pharma App, Mind Wars, News BOT, Pool FM, Printly, Rubber Ball, SolarStore Android App, Product and Services Sales, SpendIT App (Android), Sales Metrics Automation, SnapBot, Solar Storefront, StockFoto, Swarm App Redesign, and VR Headset Commercial. The spreadsheet also shows a status bar at the bottom with "Projects" and a zoom level of 100%.

Project	Key	Status	Project Type	Project Lead	Project Category	URL	Description	Last Issue Update	Issues	Components	Issue Types	Versions	Archived Date	Archived By
Action Cam	<a href="#">ACTIONCAM</a>	Active	Software	rick	Product development		Customer-facing website	26/Jul/2019	468	Android app, iOS app, Software	Task, Sub-task, Story, Bug, Epic	1.1, 1.2,		
AirPortal	<a href="#">AIR</a>	Active	Software	levente	Product development	<a href="http://airportal.com">http://airportal.com</a>	Content management	06/Nov/2019	200	Intranet, Jira, Public website	Test, Initiative, Improvement	2.0, 2.1,		
AutoMotive	<a href="#">AUT</a>	Active	Software	casey	Product development			26/Jul/2019	150	ATM application, Bank	Task, Sub-task, Story, Bug, Epic,	1.0, 2.4		
Calm Birds	<a href="#">BIRDS</a>	Archived	Business	levente	Product development	<a href="http://calmbirds.com">http://calmbirds.com</a>		26/Jul/2019	1979	Android app, iOS app, Software	Task, Sub-task, Story, Bug, Epic,			
Concertly	<a href="#">CONCERTLY</a>	Active	Software	dalia	Product development		Reengineering of Beem	26/Jul/2018	2002	Intranet, Jira, Public website	Project Essence, Order, Lead,		26/Jul/2019	casey
Creative Websites	<a href="#">CREAWEB</a>	Active	Business	levente	Customer assignment		Project for Creative	22/Jan/2020	174		Task, Sub-task, Story, Bug, Epic,			
Cloudy Tools	<a href="#">CT</a>	Active	Software	rick	Internal improvements	<a href="http://cloudytools.com">http://cloudytools.com</a>	This project tracks our	28/Jan/2020	310	Android app, iOS app, Software	Project Essence, Order, Lead	1.0, 1.1,		
Close Vicinity Control	<a href="#">CVC</a>	Active	Service Desk	robert	Product development		We created this project to	26/Jul/2019	280	Intranet, Jira, Public website	IT Help, Purchase, Access, Project			
Data Center Provisioning	<a href="#">DCP</a>	Active	Software	levente	Infrastructure			02/Sep/2019	420		Epic, Story, IT Help, Task, Bug, Test,	1.0.0.,		
E-truck Billboard	<a href="#">ETRUCK</a>	Active	Software	maggie	Customer assignment	<a href="http://my.etruck.com">http://my.etruck.com</a>	In this project we track	26/Jul/2019	110	Website, Website design	Task, Sub-task, Story, Bug, Epic,	1, 2, 3, 4		
Fitband App	<a href="#">FITBAND</a>	Active	Software	levente	Customer assignment			18/Nov/2019	322	App, Landing page, MVP, UI	Task, Sub-task, Quote	1.0, 2.0,		
Ha-Lo Pharma App	<a href="#">HPS</a>	Active	Software	ron	Customer assignment			01/Aug/2019	19	Travel manager, Route manager	Epic, Story, Lead, Test, IT Help	1.0, 1.1,		
Mind Wars	<a href="#">MINDWARS</a>	Archived	Business	rick	Product development	<a href="http://mindwars.com">http://mindwars.com</a>	Logic games based on the	21/Sep/2018	2027	Android app, Design, Grid, iOS	Task, Sub-task, Story, Bug, Epic		21/Sep/2019	levente
News BOT	<a href="#">NEWSBOT</a>	Active	Software	bob	Customer assignment			26/Jul/2019	469		Epic, Story, Lead, Test, IT Help			3.4
Pool FM	<a href="#">PF</a>	Active	Software	levente	Product development		Garden pool technology	26/Jul/2019	100	Website, Wifi	Task, Sub-task, Story, Bug, Epic,	3.0, 3.1,		
Printly	<a href="#">PRIN</a>	Active	Software	rick	Product development	<a href="http://printly.com">http://printly.com</a>		26/Jul/2019	102	Intranet, Inverter, Jira, Public	Task, Sub-task, Story, Bug, Epic			
Rubber Ball	<a href="#">RUBBERBALL</a>	Archived	Business	david	Product development		Strengthen your hand	18/Nov/2017	125		Test, Initiative, Improvement		18/Nov/2018	natalie
SolarStore Android App	<a href="#">SAA</a>	Active	Software	levente	Customer assignment			19/Nov/2019	660		Project Essence, Order, Lead			
Product and Services Sales	<a href="#">SALES</a>	Active	Business	will	Internal improvements			05/Aug/2019	11	Android app, Backend, Cookie	Test, Initiative, Improvement			
SpendIT App (Android)	<a href="#">SIA</a>	Active	Software	levente	Customer assignment	<a href="http://spendit.biz">http://spendit.biz</a>	SpendIT is a personal	02/Sep/2019	55	Android app, Design, Grid, iOS	Project Essence, Order, Lead	1.0, 1.0 -		
Sales Metrics Automation	<a href="#">SMT</a>	Active	Business	hayden	Internal improvements		Sun Beme Inc. sales ninjas	26/Jul/2019	11	Salesforce app, HubSpot	IT Help, Purchase, Approvals			
SnapBot	<a href="#">SNAP</a>	Active	Software	rick	Product development		Project for support	26/Jul/2019	10	Website, Wifi	Epic, Story, IT Help, Task, Bug			
Solar Storefront	<a href="#">SSHD</a>	Active	Service Desk	levente	Customer assignment			28/Nov/2019	46	Intranet, Inverter, Jira, Public	Task, Sub-task, Story, Bug, Epic			
StockFoto	<a href="#">STOC</a>	Archived	Software	rick	Internal improvements		Fetch, analyse and work	25/Apr/2018	11	Software architecture, Website	Task, Sub-task, Quote		25/Apr/2019	bob
Swarm App Redesign	<a href="#">SWR</a>	Active	Business	casey	Customer assignment	<a href="https://swarm.com">https://swarm.com</a>	This project is for the	05/Aug/2019	80	Cookie manager, iOS app	Task, Sub-task, Story, Bug, Epic			
VR Headset Commercial	<a href="#">VRHEAD</a>	Active	Software	levente	Customer assignment	<a href="http://virtual-world.com">http://virtual-world.com</a>	Customer commercial	29/Jul/2019	10	Android app, Backend	Task, Sub-task, Story, Bug, Epic	4.5.5		



# Exporting a list of issues to Excel

Better Excel Exporter speaks your language and supports your character set

	A	B	C	D	E	F	G	H	I
1	T	プロジェクト	キー	P	要約	ラベル	作成日	担当者	解決済み
2	問題	自動操縦	AUTOPILOT-22	低い優先度	株主優待制度はありますか？	知識, 株主・投資家向け情報	2021年10月1日	はるとひなた (Haruto)	2021年11月1日
3	タスク	自動操縦	AUTOPILOT-23	中程度の優先度	過去に実施した株式分割について教えてほしい。	知識, 株主・投資家向け情報	2021年10月2日	りくはる (Riku)	2021年10月22日
4	サービスリクエスト	自動操縦	AUTOPILOT-24	最高の優先度	売買単位株式数を教えてほしい。	株主・投資家向け情報	2021年10月4日	はるとひなた (Haruto)	2021年11月4日
5	タスク	自動操縦	AUTOPILOT-25	高い優先度	証券コードを教えてください。	知識, 株主・投資家向け情報	2021年10月4日	かいとあさひ (Kaito)	2021年10月24日
6	タスク	自動操縦	AUTOPILOT-26	低い優先度	招集通知を受信するために登録した電子メールアドレスを変更したい。	知識, 株主・投資家向け情報	2021年10月5日	りくはる (Haru)	2021年12月5日
7	タスク	自動操縦	AUTOPILOT-27	低い優先度	招集通知を電子メールで受信したい。	知識, 顧客サービス	2021年10月8日	かいとあさひ (Kaito)	2021年11月18日
8	ストーリー	自動操縦	AUTOPILOT-28	高い優先度	株主総会の開催日を教えてください。	知識, 株主・投資家向け情報	2021年10月8日	りくはる (Haru)	2021年11月19日
9	問題	自動操縦	AUTOPILOT-29	高い優先度	発行済みの株式数はいくらですか？	株主・投資家向け情報	2021年10月8日	かいとあさひ (Kaito)	2021年11月20日
10	タスク	自動操縦	AUTOPILOT-30	低い優先度	現在の株価はいくらですか？	知識, 株主・投資家向け情報	2021年10月9日	かいとあさひ (Kaito)	2021年11月21日
11	タスク	自動操縦	AUTOPILOT-31	最も低い優先度	株主総会で議決権を行使するには、どうすればいいですか？	株主・投資家向け情報	2021年10月10日	はるとひなた (Haruto)	2021年11月22日
12	ストーリー	自動操縦	AUTOPILOT-32	最も低い優先度	配当金支払いの株主確定日はいつですか？	株主・投資家向け情報	2021年10月11日	りくはる (Haru)	2021年10月11日
13	タスク	自動操縦	AUTOPILOT-33	低い優先度	株主優待制度はありますか？	知識, 株主・投資家向け情報	2021年9月29日	りくはる (Haru)	2021年11月20日
14	タスク	自動操縦	AUTOPILOT-34	低い優先度	株主総会はいつですか？	知識, 株主・投資家向け情報	2021年9月29日	かいとあさひ (Kaito)	2021年11月21日
15	タスク	自動操縦	AUTOPILOT-35	低い優先度	カスタマーポータルへの改善	知識, メンテナンス	2021年9月27日	りくはる (Haru)	2021年11月22日
16	タスク	自動操縦	AUTOPILOT-36	中程度の優先度	決算表日はいつですか？	知識, 株主・投資家向け情報	2021年9月27日	かいとあさひ (Kaito)	2021年11月23日
17	サービスリクエスト	自動操縦	AUTOPILOT-37	最高の優先度	株主の議決権行使についての連絡先はどこですか？	知識, 株主・投資家向け情報	2021年9月26日	はるとひなた (Haruto)	2021年11月24日
18	タスク	自動操縦	AUTOPILOT-38	高い優先度	株主名簿管理はありますか？	株主・投資家向け情報	2021年9月25日	かいとあさひ (Kaito)	2021年9月25日
19	問題	自動操縦	AUTOPILOT-39	高い優先度	アルインの証券コードは？	知識, 株主・投資家向け情報	2021年9月25日	りくはる (Haru)	2021年9月25日
20	タスク	自動操縦	AUTOPILOT-40	高い優先度	会社の設立はいつですか？	知識, 株主・投資家向け情報	2021年9月25日	かいとあさひ (Kaito)	2021年9月26日
21	ストーリー	自動操縦	AUTOPILOT-41	低い優先度	ナレッジベースの改善	知識, メンテナンス	2021年9月24日	りくはる (Haru)	2021年9月27日
22	タスク	自動操縦	AUTOPILOT-42	最も低い優先度	リンクされた問題がトランジションしたらインシデントを更新	知識, 顧客サービス	2021年9月24日	かいとあさひ (Kaito)	2021年9月28日
23	タスク	自動操縦	AUTOPILOT-43	低い優先度	カスタマーポータルへの添付ファイルのドラッグアンドドロップ	知識, 顧客サービス	2021年9月24日	かいとあさひ (Kaito)	2021年9月29日
24	ストーリー	自動操縦	AUTOPILOT-44	中程度の優先度	カスタマーポータルでのスクリーンショットのコピーと貼り付け	知識, メンテナンス	2021年9月24日	りくはる (Haru)	2021年9月24日
25	タスク	自動操縦	AUTOPILOT-45	低い優先度	株式売買単元術はいつですか？	知識, 株主・投資家向け情報	2021年9月24日	かいとあさひ (Kaito)	2021年9月25日
26	サービスリクエスト	自動操縦	AUTOPILOT-46	最高の優先度	顧客満足度の調査と分析	知識, 顧客サービス	2021年9月24日	はるとひなた (Haruto)	2021年9月26日
27	問題	自動操縦	AUTOPILOT-47	高い優先度	グローバルヘルプセンターでのスマート検索	知識, 顧客サービス	2021年9月24日	かいとあさひ (Kaito)	2021年9月27日
28	タスク	自動操縦	AUTOPILOT-48	高い優先度	リンク課題の作成	知識, 顧客サービス	2021年9月12日	りくはる (Haru)	2021年9月28日
29	ストーリー	自動操縦	AUTOPILOT-49	高い優先度	新しい自動化ブループリント	知識, メンテナンス	2021年9月4日	かいとあさひ (Kaito)	2021年9月29日





# Exporting a list of issues to Excel

Integrated with popular third-party apps (Tempo, Zephyr, Jira Service Management incl. Insight)

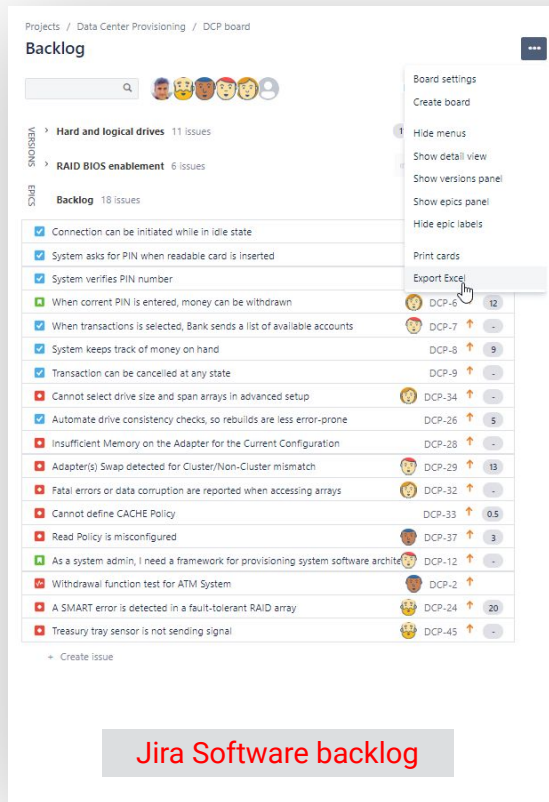
Key	Summary	Step ID	Test Step	Test Data	Expected Result	Step Status	Step Comment
CWT-1	Test the behavior of required fields	1	Send form when all required fields are empty		Form is not accepted, warning message appears with a list of all required fields	PASS	
		2	Send form when two required fields are empty	Phone number and email address fields are empty	Form is not accepted, warning message appears with a list of the two fields left empty	PASS	Error message should be rephrased, as it is too technical
		3	Send form when all required fields are filled		Form is accepted	PASS	
		1	Send form when all required fields are empty		Form is not accepted, warning message appears with a list of all required fields	PASS	
		2	Send form when two required fields are empty	Phone number and email address fields are empty	Form is not accepted, warning message appears with a list of all required fields	PASS	
		3	Send form when all required fields are filled		Form is accepted	PASS	
CWT-2	Enter different data types	1	Enter a phone number that is too short	0630123	Not accepted	FAIL	Easy to reproduce.
		2	Enter a phone number that contains non-numeric characters	0630123ABC	Not accepted	BLOCKED	Cannot enter non-numeric characters in the field
		3	Enter a phone number that contains dashes	06-30-123-456	Not accepted	PASS	
		4	Enter a valid phone number	0630123456	Accepted	PASS	
		1	Enter a phone number that is too short	0630123	Not accepted	PASS	
		2	Enter a phone number that contains non-numeric characters	0630123ABC	Not accepted	PASS	I tried with Chinese characters, those are rejected too
		3	Enter a phone number that contains dashes	06-30-123-456	Not accepted	PASS	
		4	Enter a valid phone number	0630123456	Accepted	UNEXECUTED	
CWT-3	Use various field widths	1	Enter a name that is too long	Adolph Blaine Charles David Earl Frederick Gerald	Not accepted	WIP	
		2	Enter a name that is too short	A	Not accepted	UNEXECUTED	
		3	Enter a name of valid length	Joe Black	Accepted	UNEXECUTED	
		1	Enter a name that is too long	Adolph Blaine Charles David Earl Frederick Gerald	Not accepted	PASS	
		2	Enter a name that is too short	A	Not accepted	FAIL	
		3	Enter a name of valid length	Joe Black	Accepted	PASS	
CWT-4	Onscreen instructions	1	Click on instructions icon next to ZIP code field		Instructions appear	PASS	
		2	Click on instructions icon next to Bank account field		Instructions appear	UNEXECUTED	
		3	Click on instructions icon next to Phone number field		Instructions appear	UNEXECUTED	
		4	Find instruction to Name and Age fields		No instruction icons next to Name and Age fields	BLOCKED	Had to move to other test case
		1	Click on instructions icon next to ZIP code field		Instructions appear	PASS	
		2	Click on instructions icon next to Bank account field		Instructions appear	UNEXECUTED	

Zephyr custom fields



# Exporting a list of issues to Excel

Typical Jira contexts where you work with a list of issues



Projects / Data Center Provisioning / DCP board

### Backlog

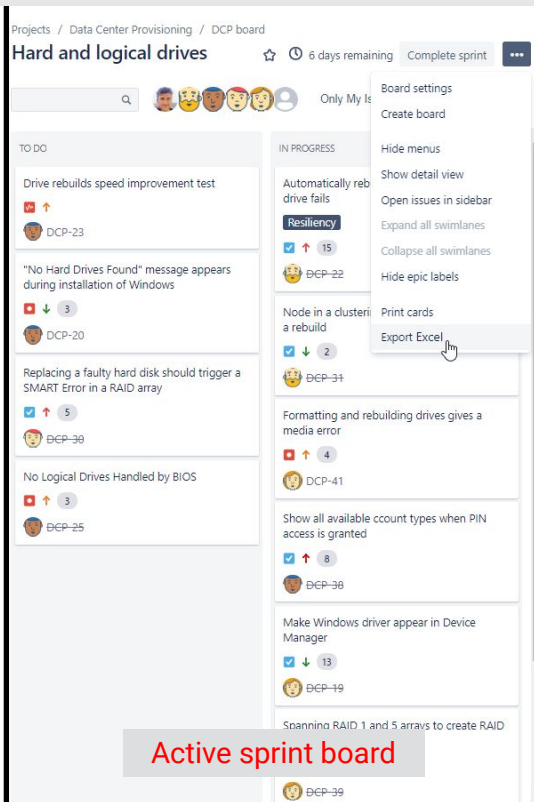
Board settings  
Create board  
Hide menu  
Show detail view  
Show versions panel  
Show epics panel  
Hide epic labels  
Print cards  
Export Excel

- Hard and logical drives 11 issues
- RAID BIOS enablement 6 issues
- Backlog 18 issues

- Connection can be initiated while in idle state
- System asks for PIN when readable card is inserted
- System verifies PIN number
- When correct PIN is entered, money can be withdrawn
- When transactions is selected, Bank sends a list of available accounts
- System keeps track of money on hand
- Transaction can be cancelled at any state
- Cannot select drive size and span arrays in advanced setup
- Automate drive consistency checks, so rebuilds are less error-prone
- Insufficient Memory on the Adapter for the Current Configuration
- Adapter(s) Swap detected for Cluster/Non-Cluster mismatch
- Fatal errors or data corruption are reported when accessing arrays
- Cannot define CACHE Policy
- Read Policy is misconfigured
- As a system admin, I need a framework for provisioning system software architecture
- Withdrawal function test for ATM System
- A SMART error is detected in a fault-tolerant RAID array
- Treasury tray sensor is not sending signal

Create issue

**Jira Software backlog**



Projects / Data Center Provisioning / DCP board

### Hard and logical drives

6 days remaining Complete sprint

Only My Issues

Board settings  
Create board  
Hide menu  
Show detail view  
Open issues in sidebar  
Expand all swimlanes  
Collapse all swimlanes  
Hide epic labels  
Print cards  
Export Excel

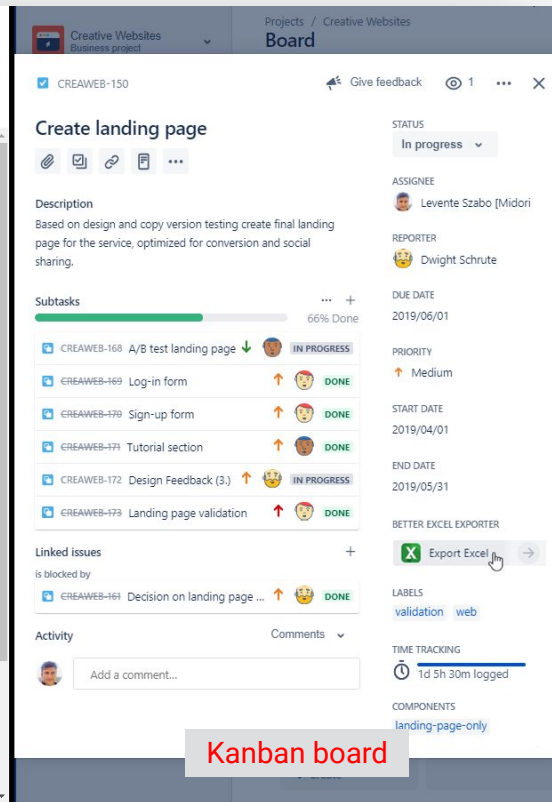
TO DO

- Drive rebuilds speed improvement test
- DCP-23
- "No Hard Drives Found" message appears during installation of Windows
- DCP-7
- DCP-20

IN PROGRESS

- Automatically rebuild drive fails
- Resiliency
- 15
- Node in a cluster a rebuild
- 2
- DCP-34
- Formatting and rebuilding drives gives a media error
- 4
- DCP-41
- Show all available account types when PIN access is granted
- 8
- DCP-36
- Make Windows driver appear in Device Manager
- 13
- DCP-19
- Spanning RAID 1 and 5 arrays to create RAID
- DCP-39

**Active sprint board**



Projects / Creative Websites

### Board

CREAWEB-150

Create landing page

STATUS: In progress

ASSIGNEE: Levente Szabo (Midori)

REPORTER: Dwight Schrute

Description: Based on design and copy version testing create final landing page for the service, optimized for conversion and social sharing.

Subtasks: 66% Done

- CREAWEB-168 A/B test landing page
- CREAWEB-169 Log-in form
- CREAWEB-170 Sign-up form
- CREAWEB-171 Tutorial section
- CREAWEB-172 Design Feedback (3)
- CREAWEB-173 Landing page validation

Linked issues: is blocked by CREAWEB-161 Decision on landing page ...

Activity: Add a comment...

BETTER EXCEL EXPORTER: Export Excel

LABELS: validation, web

TIME TRACKING: 1d 5h 30m logged

COMPONENTS: landing-page-only

**Kanban board**



# Exporting a list of issues to Excel

Exports are compatible with any spreadsheet tool that supports the XLSX fileformat

Microsoft Excel

Key	T	Summary	Created	P
B4B-26	Story	Set up Hootsuite account	16-Sep-2020	Medium
B4B-29	Task	Plan the email campaigns	19-Sep-2020	Medium
B4B-28	Sub-task	Copy for email campaigns	17-Sep-2020	Low
B4B-30	Task	Set up FB group for beta testers	19-Sep-2020	Medium
B4B-27	Story	Set up Mailchimp	19-Sep-2020	Low
B4B-24	Sub-task	Video feed	21-Sep-2020	Medium
B4B-23	Sub-task	Video sharing feature	19-Sep-2020	Low
B4B-22	Sub-task	Video recording feature	19-Sep-2020	Medium
B4B-21	Epic	Implement MVP functions	19-Sep-2020	Medium
B4B-20	Sub-task	Log-in form	20-May-2020	Medium
B4B-19	Sub-task	Sign-up form	20-May-2020	Medium
B4B-25	Sub-task	"React" feature	25-May-2020	Medium
B4B-16	Task	Set up Dev Environment	20-May-2020	Medium
B4B-18	Sub-task	Tutorial section	18-May-2020	Medium
B4B-17	Task	Set up cloud hosting	18-May-2020	Low
B4B-15	Task	Set up DB	18-May-2020	Medium
B4B-11	Task	Landing page copy	12-May-2020	Medium
B4B-49	Task	Beem Inc. - Company website design	18-May-2020	Highest
B4B-8	Task	Design Feedback (1.)	18-May-2020	Medium
B4B-10	Task	Design Feedback (3.)	18-May-2020	Medium
B4B-9	Task	Design Feedback (2.)	17-May-2020	Medium
B4B-7	Task	Graphic designer briefing (1.)	17-May-2020	High
B4B-4	Task	Validation landing page	17-May-2020	Highest
B4B-3	Task	Customer interviews	17-May-2020	Highest
B4B-5	Task	Traditional market research	17-May-2020	Lowest
B4B-6	Task	MVP functionality	19-Sep-2020	High
B4B-1	Task	Secure and buy the domain name	19-Sep-2020	Low
B4B-13	Task	Decision on landing page design	19-Sep-2020	Medium
B4B-12	Task	A/B test landing page	19-Sep-2020	Low
B4B-14	Task	Create landing page	19-Sep-2020	Medium
B4B-32	Sub-task	Feedback on overall design approach	19-Sep-2020	Medium
B4B-31	Task	Collect feedback	19-Sep-2020	Low
B4B-34	Sub-task	Clarify color schemes	19-Sep-2020	Medium

jira-issues-selected-fields.xlsx

Key	T	Summary	Created	P
B4B-26	Story	Set up Hootsuite account	16-Sep-2020	Medium
B4B-29	Task	Plan the email campaigns	19-Sep-2020	Medium
B4B-28	Sub-task	Copy for email campaigns	17-Sep-2020	Low
B4B-30	Task	Set up FB group for beta testers	19-Sep-2020	Medium
B4B-27	Story	Set up Mailchimp	19-Sep-2020	Low
B4B-24	Sub-task	Video feed	21-Sep-2020	Medium
B4B-23	Sub-task	Video sharing feature	19-Sep-2020	Low
B4B-22	Sub-task	Video recording feature	19-Sep-2020	Medium
B4B-21	Epic	Implement MVP functions	19-Sep-2020	Medium
B4B-20	Sub-task	Log-in form	20-May-2020	Medium
B4B-19	Sub-task	Sign-up form	20-May-2020	Medium
B4B-25	Sub-task	"React" feature	25-May-2020	Medium
B4B-16	Task	Set up Dev Environment	20-May-2020	Medium
B4B-18	Sub-task	Tutorial section	18-May-2020	Medium
B4B-17	Task	Set up cloud hosting	18-May-2020	Low
B4B-15	Task	Set up DB	18-May-2020	Medium
B4B-11	Task	Landing page copy	12-May-2020	Medium
B4B-49	Task	Beem Inc. - Company website design	18-May-2020	Highest
B4B-8	Task	Design Feedback (1.)	18-May-2020	Medium
B4B-10	Task	Design Feedback (3.)	18-May-2020	Medium
B4B-9	Task	Design Feedback (2.)	17-May-2020	Medium
B4B-7	Task	Graphic designer briefing (1.)	17-May-2020	High
B4B-4	Task	Validation landing page	17-May-2020	Highest
B4B-3	Task	Customer interviews	17-May-2020	Highest
B4B-5	Task	Traditional market research	17-May-2020	Lowest
B4B-6	Task	MVP functionality	19-Sep-2020	High
B4B-1	Task	Secure and buy the domain name	19-Sep-2020	Low
B4B-13	Task	Decision on landing page design	19-Sep-2020	Medium
B4B-12	Task	A/B test landing page	19-Sep-2020	Low
B4B-14	Task	Create landing page	19-Sep-2020	Medium
B4B-32	Sub-task	Feedback on overall design approach	19-Sep-2020	Medium
B4B-31	Task	Collect feedback	19-Sep-2020	Low
B4B-34	Sub-task	Clarify color schemes	19-Sep-2020	Medium

jira-issues-selected-fields.ods - LibreOffice Calc

Key	T	Summary	Created	P
B4B-26	Story	Set up Hootsuite account	16-Sep-2020	Medium
B4B-29	Task	Plan the email campaigns	19-Sep-2020	Medium
B4B-28	Sub-task	Copy for email campaigns	17-Sep-2020	Low
B4B-30	Task	Set up FB group for beta testers	19-Sep-2020	Medium
B4B-27	Story	Set up Mailchimp	19-Sep-2020	Low
B4B-24	Sub-task	Video feed	21-Sep-2020	Medium
B4B-23	Sub-task	Video sharing feature	19-Sep-2020	Low
B4B-22	Sub-task	Video recording feature	19-Sep-2020	Medium
B4B-21	Epic	Implement MVP functions	19-Sep-2020	Medium
B4B-20	Sub-task	Log-in form	20-May-2020	Medium
B4B-19	Sub-task	Sign-up form	20-May-2020	Medium
B4B-25	Sub-task	"React" feature	25-May-2020	Medium
B4B-16	Task	Set up Dev Environment	20-May-2020	Medium
B4B-18	Sub-task	Tutorial section	18-May-2020	Medium
B4B-17	Task	Set up cloud hosting	18-May-2020	Low
B4B-15	Task	Set up DB	18-May-2020	Medium
B4B-11	Task	Landing page copy	12-May-2020	Medium
B4B-49	Task	Beem Inc. - Company website design	18-May-2020	Highest
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B4B-10	Task	Design Feedback (3.)	18-May-2020	Medium
B4B-9	Task	Design Feedback (2.)	17-May-2020	Medium
B4B-7	Task	Graphic designer briefing (1.)	17-May-2020	High
B4B-4	Task	Validation landing page	17-May-2020	Highest
B4B-3	Task	Customer interviews	17-May-2020	Highest
B4B-5	Task	Traditional market research	17-May-2020	Lowest
B4B-6	Task	MVP functionality	19-Sep-2020	High
B4B-1	Task	Secure and buy the domain name	19-Sep-2020	Low
B4B-13	Task	Decision on landing page design	19-Sep-2020	Medium
B4B-12	Task	A/B test landing page	19-Sep-2020	Low
B4B-14	Task	Create landing page	19-Sep-2020	Medium
B4B-32	Sub-task	Feedback on overall design approach	19-Sep-2020	Medium
B4B-31	Task	Collect feedback	19-Sep-2020	Low
B4B-34	Sub-task	Clarify color schemes	19-Sep-2020	Medium

Microsoft Excel

Google Sheets

LibreOffice (OpenOffice) Calc



# How to export custom Excel reports from Jira

Comparison of Jira Excel export options

Getting started with Better Excel Exporter

Creating Excel reports from Jira

Managing Excel views

Managing Excel templates

Integrations with Jira apps





# Creating custom reports from Jira data

Analyze Jira data using Excel pivot tables

The screenshot displays an Excel spreadsheet with a pivot table summarizing Jira data. The pivot table is structured as follows:

	AUTOPILOT		BIRDS		CONCERTLY		MINDWARS		SOLARSTORE		
	Created	Resolved	Created	Resolved	Created	Resolved	Created	Resolved	Created	Resolved	
2018	611	282	744	543	640	277	495	549	78	51	
Jan	11	11	72	21	37	14	28	19			
Feb	100	19	61	21	35	13	44	20			
March	252	77	35	53	50	16	24	25			
Apr	24	2	76	78	34	14	19	23			
May	67	21	58	67	112	46	52	34	28	16	
1	13								8	5	
2	4	6		30	7	23	11	10			
3	6	6	9	6	24	5	10	7			
4	9										
5	7										
15	12	5		12	23				3	2	
24									15	9	
29	6		34	11	13	9	23				
30	5	4	9	38	5				1		
31	5		6	8	7	4	8	17	1		
June	22	2	98	37	36	10	35	41	27	20	
July	20	6	36	17	35	17	22	16	8	5	
Aug	15		39	20	57	6	27	19	7	3	
Sept	19	41	85	45	60	31	60	75	3	4	
Oct	35	27	62	62	62	42	62	81	5	3	
Nov	10	50	60	60	33	60	102	94			
Dec	36	26	62	62	35	62					
2019	426	200	427	341	462	510	730	3	1		
2020	160	120	695	654	495	487	426	737	19	18	
2021	107	124	270	297	156	344	167	387			
Grand Total	1304	726	2136	1835	1753	1555	1598	2403	100	70	

The 'PivotTable Fields' task pane on the right shows the following configuration:

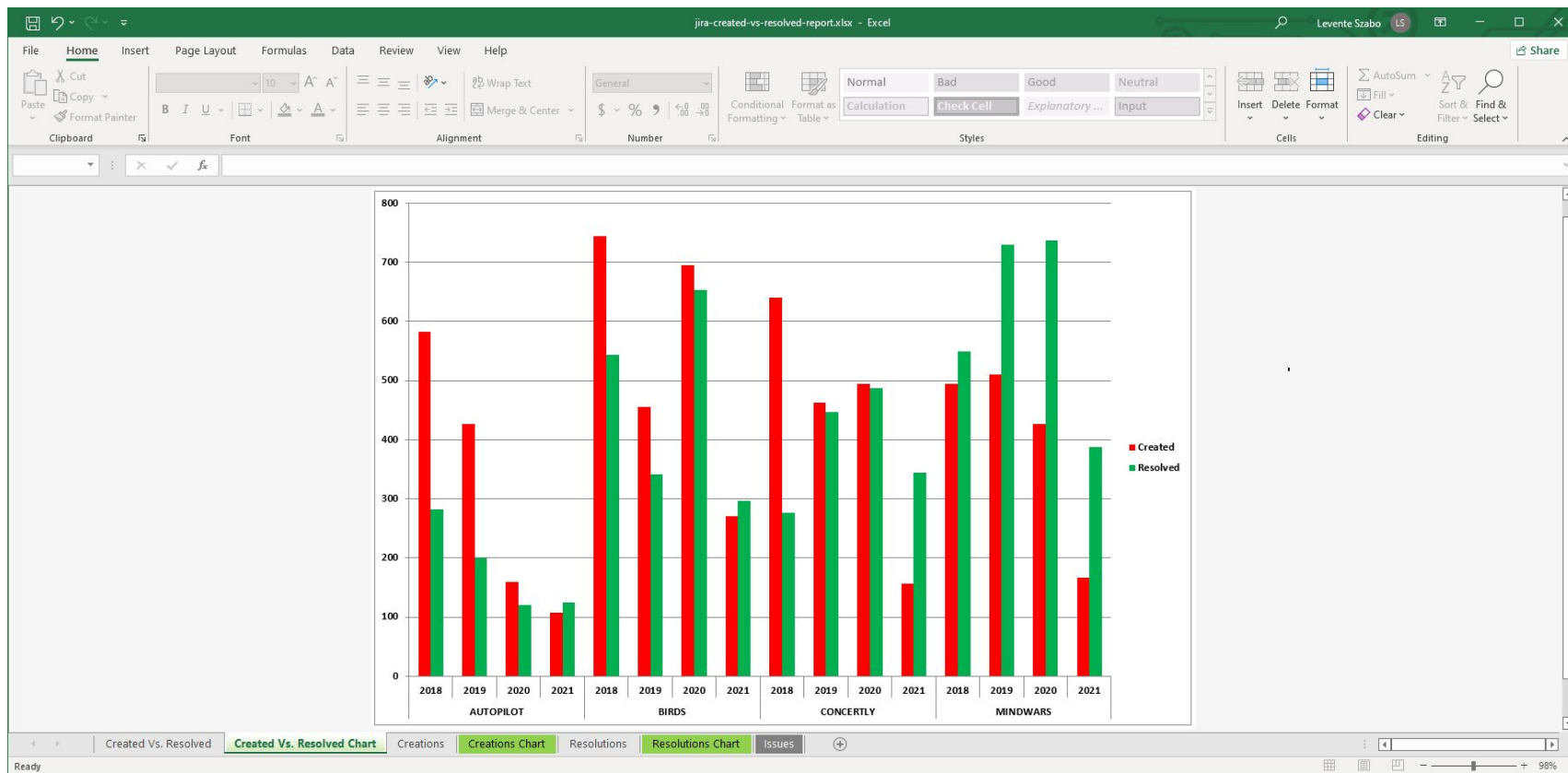
- Filters: Year, Month, Day
- Columns: Project Key, Event Type
- Rows: Issues
- Values: Issues





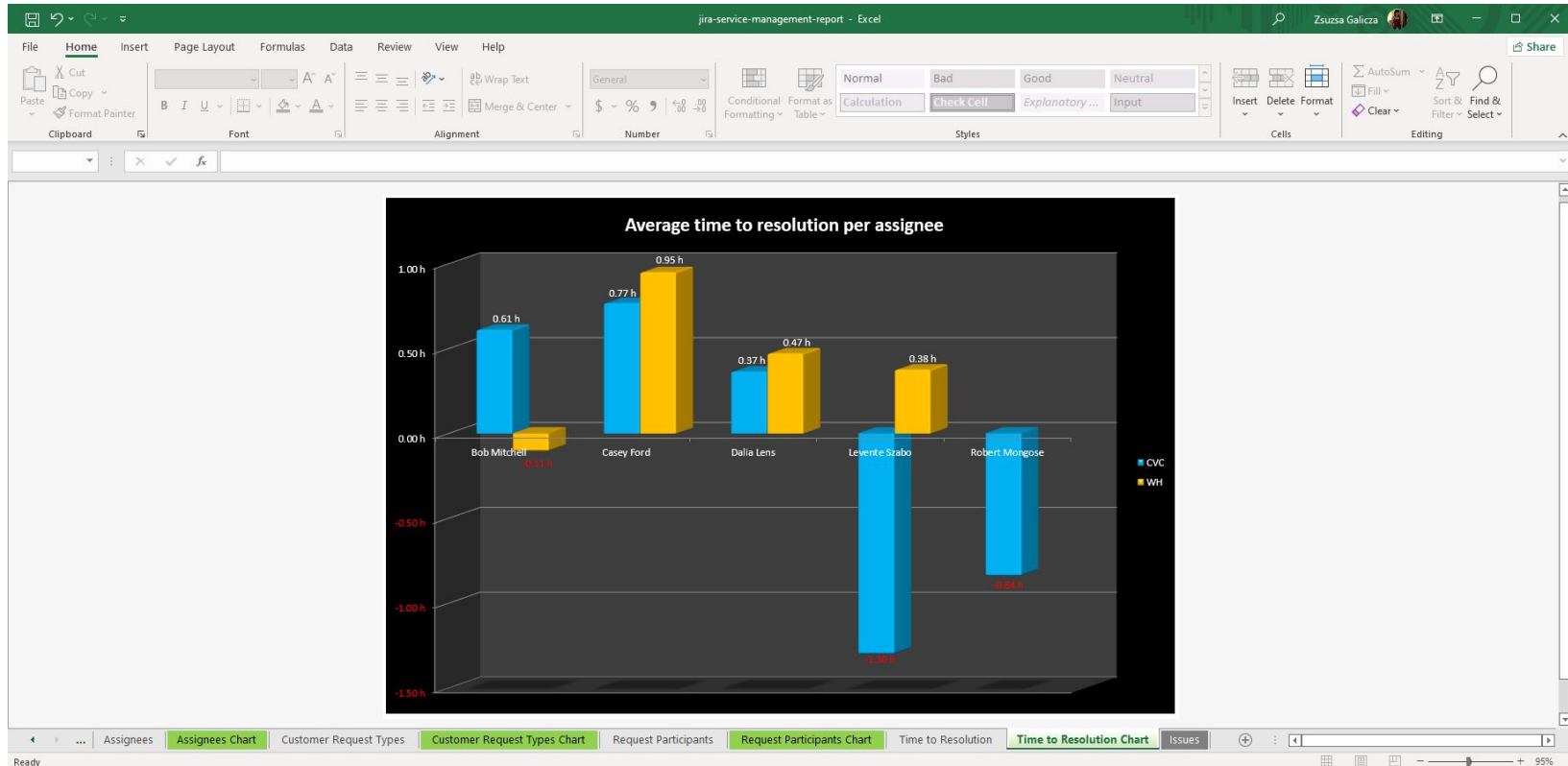
# Creating custom reports from Jira data

Visualize Jira data using Excel pivot charts



# Creating custom reports from Jira data

List of issues turned into business reports with the right template



Jira Service Management Agents reports



# How to export custom Excel reports from Jira

Comparison of Jira Excel export options

Getting started with Better Excel Exporter

Creating Excel reports from Jira

Managing Excel views

Managing Excel templates

Integrations with Jira apps



# Managing Excel views

## Concepts



### What are the Excel views?

The options that appear in the “Export” pop-up menus.

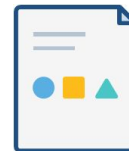


### How do the Excel views work?

Each Excel view has a name and a position in the “Export” pop-up.

You can select which Jira screen should offer which view.

Each Excel view renders an Excel template.



### How to create, delete, rename, reorder Excel views?

Just go to *Settings* → *Apps* → *Excel Views*.



# How to export custom Excel reports from Jira

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# Managing Excel templates

## Concepts



### What are the Excel templates?

Templates define the data and its format to export to Excel.

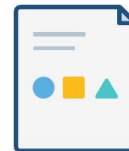
Templates are regular Excel files, too.



### What are Groovy scripts used for?

Scripts are executed while generating the Excel spreadsheet to:

- do custom processing
- access Jira internals
- integrate with external sources
- implement any logic
- plus more



### How to edit the Excel templates and scripts?

Just go to *Settings*→*Apps*, download the template XLSX file, and edit it in Excel.



# Editing Excel templates

Edit templates directly in Excel

The screenshot displays the Microsoft Excel interface for editing a template. The ribbon is set to the 'Home' tab, showing options for Clipboard, Font, Alignment, Number, Styles, Cells, and Editing. The spreadsheet contains the following data:

1	Key	Summary	Time Spent	Hours Spent	Assignee
2	{issues.key}	{issues.summary}	{issues.timeSpent}	{C2/(60*60)}	{issues.assigneeUser.displayName}

A chart titled "Spent Hours" is embedded in the spreadsheet, with a y-axis ranging from 0 to 1. The chart area contains a placeholder for data, indicated by a blue square and the text "Spent Hours".



# Edit Excel templates

Insert template expressions, formulas, charts, pivot tables, pivot charts, etc. to the templates

**Special placeholders in the Excel template file come alive when you export your data**

**Use formulas, functions, or other specific Excel capabilities. The export will show exactly the desired results**

Key	Summary	Time Spent	Hours Spent	Assignee
B4B-12	MVP functionality	43200	12	Owen Klyed
B4B-13	Traditional market research	288000	80	Owen Klyed
B4B-14	Validation landing page	28800	8	Owen Klyed
B4B-15	Customer interviews	14400	4	Owen Klyed

**Spent Hours**

Key	Hours Spent
B4B-12	12
B4B-13	80
B4B-14	8
B4B-15	4





# Use all Excel features

Create dynamic Excel spreadsheets with Visual Basic macros

The screenshot displays the Microsoft Excel interface with a spreadsheet titled "jira-vba-enabled-issue-export.xlsxm". The spreadsheet contains a table of issues with the following columns: Key, IT, Summary, Status, P, Assignee, Resolution Date, and Due Date. A dialog box titled "Microsoft Excel" is overlaid on the spreadsheet, displaying the message "12 overdue issues found!" and an "OK" button.

Key	IT	Summary	Status	P	Assignee	Resolution Date	Due Date
WH-31	Task	Nest Thermostat doesn't sync with Solar Store	Resolved	Medium	Casey Ford	28-Dec-2019	4-Jan-2020
WH-30	Task	Enphase micro-inverter dashboard crashed	Waiting for customer	Medium	Dalia Lens		27-Dec-2019
WH-29	Task	Billing portal is offline	Waiting for support	Low	Robert Mongose		30-Dec-2019
WH-28	Sub-task	Delay in providing me a PTO	Resolved	Medium	Robert Mongose	1-Dec-2019	2-Feb-2020
WH-27	Task	SREC reporting system doesn't load data	Waiting for customer	Low	Levente Szabo		30-Jan-2037
WH-26	Task	BGE changes out the meter instead of Solar Store	Waiting for support	Medium	Robert Mongose		30-Jan-2037
WH-25	Story	Chargebacks without a reason	Resolved	Medium	Casey Ford	28-Dec-2019	4-Jan-2020
WH-24	Task	How can I return items?	Waiting for customer	Medium	Levente Szabo		27-Dec-2019
WH-23	Sub-task	Order items haven't arrived after 3 weeks!!!	Waiting for support	Low	Casey Ford		30-Dec-2019
WH-22	Task	Purchase location sharing isn't working	Resolved	Medium	Casey Ford		2-Feb-2020
WH-21	Story	Pre-order button is disabled	Waiting for customer	Low	Casey Ford		30-Jan-2037
WH-20	Sub-task	Can't change language of site	Waiting for support	Medium	Dalia Lens		30-Jan-2037
WH-19	Sub-task	Thanks for the great support!	Waiting for support	Low	Robert Mongose	12 overdue issues found!	17-Jan-2037
WH-18	Sub-task	Upgrade option doesn't work from website	Waiting for support	Medium	Robert Mongose		5-Dec-2019
WH-17	Epic	Internal PO#545435/2016 needs to be pushed through!	Awaiting approval	Medium	Levente Szabo		2-Jan-2020
WH-16	Sub-task	Calendar not showing correct working hours	Resolved	Medium	Robert Mongose		9-Jan-2020
WH-15	Sub-task	Failed credit card charges	Waiting for support	Medium	Levente Szabo		28-Jan-2037
WH-14	Sub-task	Messages feed doesn't respond when on mobile	Waiting for customer	Medium	Dalia Lens		28-Jan-2037
WH-13	Task	Item can't be set to "Sellable"	Waiting for support	Medium	Robert Mongose		12-Dec-2019
WH-12	Sub-task	Can't add items to WishList	Waiting for support	Medium	Dalia Lens		20-Jan-2037
WH-11	Task	Missing items from confirmation email	Resolved	Low	Robert Mongose	28-Dec-2019	9-Nov-2019
WH-10	Task	Credit card charges	Waiting for customer	Medium	Robert Mongose		24-Nov-2019
WH-9	Task	Password stolen	Waiting for customer	Medium	Dalia Lens		30-Dec-2019
WH-8	Task	Wrong item delivered	Waiting for customer	Highest	Dalia Lens		19-Jan-2037
WH-7	Task	Referral bonus problem	Waiting for customer	Medium	Dalia Lens		19-Jan-2037
WH-6	Task	Extra charges without reason	Resolved	Medium	Dalia Lens	28-Dec-2019	26-Jan-2020
WH-5	Task	Confirmation of order never arrived	Waiting for support	Medium	Dalia Lens		2-Feb-2037
WH-4	Task	Avatar update doesn't take effect	Resolved	High	Dalia Lens	2-Feb-2020	10-Jan-2020
WH-3	Task	Mobile app crashes every time I log in	Waiting for support	Highest	Levente Szabo		21-Nov-2019
WH-2	Task	Nothing happens when I click on "Place Order"	Waiting for support	Highest	Dalia Lens		10-Nov-2019
WH-1	Task	Can't create account	Waiting for support	Highest	Robert Mongose		9-Nov-2019

# How to export custom Excel reports from Jira

Comparison of Jira Excel export options

Getting started with Better Excel Exporter

Creating Excel reports from Jira

Managing Excel views

Managing Excel templates

Integrations with Jira apps



# Integrations with Jira applications

Better Excel Exporter supports all Jira editions

 Jira Software

 Jira Work Management

 Jira Service Management



# Integrations with Jira apps

Better Excel Exporter integrates with popular Jira apps and more are coming

ScriptRunner



Zephyr



Tempo Timesheets



Insight



New integrations coming...

+more





**Thank you!**



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## Try our other apps, too (free)!

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### **Better PDF Exporter for Jira**

Easy emailing, sharing,  
archiving, printing for Jira  
data



### **Better Content Archiving for Confluence**

Usage tracking, expiration,  
review workflow, retention  
and clean-up for your  
Confluence pages



### **Better Commit Policy for Jira**

Verify the changes committed to  
Git, Bitbucket, GitHub, GitLab,  
Subversion & Mercurial against  
configurable rules